



Your chargepoint with the Sustainable Sussex Car Benefit

Tusker.

As long as you have primary use of an eligible Tusker electric or plug-in hybrid vehicle, you may be entitled to a domestic charging point with the scheme.

To qualify, you'll need to be named as the primary user of an eligible electric or plug-in hybrid Tusker vehicle or have an electric or plug-in hybrid Tusker vehicle on order. You must meet the criteria of Tusker's preferred partner for a standard installation, including a suitable location. The preferred partner will require you to accept their own terms and conditions in relation to the installation. If the installation is not standard, and any further work is required to complete the installation, this may incur an additional charge, which you will have to pay.



Do I qualify?

To be eligible and qualify for a chargepoint you must:

- Be named as the primary user of an eligible electric or plug-in hybrid Tusker vehicle or have an electric or plug-in hybrid Tusker vehicle on order
- Have off street parking (in order to qualify as off-street parking, there must be a dropped kerb)

What's included in the offer?



Along with the installation of the chargepoint, it also includes an untethered connector that is suitable for the car you have ordered. You may also select a tethered chargepoint, however this will incur an additional charge. Full T&Cs <https://tuskercars.com/welcome/charge-point-info/>



How to arrange a home charging point

1

Tusker will pass your details to our preferred partner, who will contact you to arrange installation of the electric charge point close to the date of delivery of your car.

2

The chargepoint installation company will then contact you to arrange an online suitability survey to ensure your home is able to have a charging point installed.

3

Once the installation company has all the necessary information they'll let you know if a standard installation is possible.

4

Once our approved partner have all the documentation, they should contact you to arrange installation and arrange any payment for the remaining cost if any additional options are included.

The suitability survey

Most properties in the UK which are more than ten years old, are not typically immediately compatible with home charge point equipment. To proceed with a standard installation without prior alterations being necessary, your chosen installer will contact you to understand if your property can meet the following criteria:

The suitability survey will also identify if you need any remedial work like a new isolation switch, an earth plate or ground works which can be arranged. Depending on what extra work is required, any additional costs should be explained by the installation company.

- 1 A single electricity supply rated at least 80a
- 2 Connected 10mm equipotential bonding
- 3 Either, a 100amp dual pole mains isolator or a non-rcd spareway on a main consumer unit, supplied directly by the electric meter - that has switch gear still in circulation.

Receive a chargepoint with standard installation with the scheme



What does a standard installation include?

A standard installation package will typically include the following:

- The fitting of the charge point on a brick or plaster wall, or to another suitable permanent structure by 1 engineer within 3 hours
- Up to 15 metres of 6mm power cable, run and neatly clipped direct to the wall between the distribution board or electricity supply meter and the charge point
- Routing of the cable through a drilled hole in a wall up to 500mm (20 inches) thick, where needed
- The fitting and testing of electrical connections and protections required for the charge point
- One metre of white plastic conduit to conceal interior wiring
- The installation of one earth electrode in the vicinity of the charge point

This assumes that correct electrical connections and protections are available on the property and that no civil works, electrical remedial works or groundworks are required.

Some conditions and limitations that you need to know about:

- The charge point must be fixed at a height between 0.75m - 1.2m
- The standard package doesn't include trenching the cable underground or suspending it above ground – this will require a separate quote
- Installers can't run a cable under floorboards or through ducting/ceiling voids/wall voids without a draw cord (to pull the cable through), or if the floorboards have not been lifted. They can't take responsibility for reinstating flooring or other building materials wall voids after the cable has been laid.

Fitting a charge point with one engineer on a brick or plaster wall should take...

**Under
3 hours**



Standard installation assessment

Before a provider can confirm a standard installation they will need some information from you to understand more about where your meter will be installed. This is likely to include:

- A photo of all fuse boxes within the house, both close up and at a distance with the lid open
- A photo of inside the electric meter cabinet or electric meter area
- A photo of water stop tap and gas meter
- A photo of your off-street private parking
- A photo of your preferred charge point location
- A photo of the front of your property
- A photo of your wireless router, or modem

The installer will then wire the unit from your chosen install location to your fuse box, and wireless router.



If you'd like any more information about getting a home charge point installed, our team are happy to help. Simply contact **0333 400 2020**.

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