## IT Services Organisation Structure

### Directorate
- **Director**: Julia Darnell
  - Vanessa Sallows

### Business Planning and Support Services
- **Team Manager**: Karen Le Beau
  - Nick Balding
  - Rebecca Churchill
  - Nigel Wall

### Business Relationship Management
- Katie Damen
  - Nicola Ingerston

### Technical Operations
- **Head of Technical Operations**: Richard Booth
  - **Networking**
    - **Team Manager**: Seb Harrington
    - Simon Clout
    - Adam Hall
    - John Latimer
    - Mike Lusccombe
  - **Servers and Storage**
    - Cam Chong
    - Simon Davis
    - Mark Foster
    - Victor Garcia-Miranda
    - Sarah Moul
    - Bhupinder Sankoll
  - **Platform Development**
    - **Team Manager**: Matthew Bellringer
    - Dave Corr
    - Kes Khursheed
    - James Turner
    - Neale Tyre
  - **Macs and Linux**
    - **Lead**: Kyle Fieldus
    - Alex Havell
    - Tan Sharma

### Projects and Programme Delivery
- **Portfolio Manager**: Sean Miller
  - **Project Delivery**
    - **Team Manager**: Greg Austin
    - Adam Ford
    - Darren Hembrough
    - Jane Major
    - Alison Mills
    - Chris Reynolds
    - Patrick Rutherford
    - Amy Waidron
  - **PMO**
    - Sue Goodwin
    - Rebecca Howard
  - **Telephony**
    - Alun Kraft
    - Team Supervisor: Sally Smith
    - Mick Buckingham
    - Irene Dowsett
    - Paul Leggatt
    - Andrea Rogers

### IT Applications
- **Head of IT Applications**: Andrew Grinsted
  - **Applications Operations**
    - **Team Manager**: Jack McCulloch
    - David Stevenson
    - Douglas Tribe
  - **Data Warehousing & Business Intelligence**
    - **Team Manager**: Jerry Sinclair
    - Jeffrey Raff
    - Russell Walliden
  - **Applications Development**
    - **Team Manager**: Ian Millard
    - John Williams
    - Maurice Sargent
    - Martin Scalding
    - Ian Sanders
    - Sally Talbot
    - **Team Manager**: Carol Shergold
    - Paolo Oprandi
    - Paul Graison
  - **Testing and Environments**
    - **Team Manager**: Michèle Saliman
    - Helen Watkins
    - Dominic Hull

### IT Service Delivery
- **Head of IT Service Delivery**: Martin Goodman
  - **Research Support**
    - **Lead**: Jeremy Maris
    - Alhamdu Bello
    - Bernie Broughton
  - **Service Improvement**
    - **Team Manager**: Caroline Thom
    - Mark Parsons
    - Mark Wilson
  - **Process**
    - **Lead**: Kate Newton
    - Pip Mansie
  - **Communication**
    - Alexander Butler
  - **Training**
    - **Lead**: Adrian Chariton
    - Stephen Kiley
    - Trainers (p/t) *1 ~0.1 FTE
  - **Service Centre**
    - **Team Manager**: Emma Redfern
  - **Service Desk**
    - **Lead**: Liz Davis
    - Richard Byrom-Colburn
    - Gerry Chimedza
    - Liam Dawson
    - Trevor Langford
    - Paul Ryan
    - Advisories (p/t) *10 ~3.0 FTE
  - **Staff Desktop Support**
    - Richard Beale
    - Arts team lead: Miles Dymott
    - Neil Forshaw
    - Amy Picasso
  - **Professional Services team lead**: Roger Ballance
    - James Cornelius
    - Craig Summers
    - Jeff Welch
  - **Science team lead**: Graham Martin
    - Timothy Craig
    - Luke Ingerston
  - **Student Desktop and AV Support**
    - **Team Manager**: Mark Ewins
    - Steve Eastty
    - Bradley Pereira
    - Rob Phillips
    - Clive Ralph
    - Lee Russell
    - IT Assistants (p/t) *8 ~0.4 FTE

### Technology and Architecture
- **Head of Technology and Architecture**: Peter Collier
  - James Goodlet
  - Steve Mileham
  - Simon Nichols
  - Matthew Trump

### Service Centre
- **Team Manager**: Emma Redfern
- **Team Manager**: Mark Ewins
- **Team Manager**: Carol Shergold
- **Team Manager**: Steve Eastty
- **Team Manager**: Bradley Pereira
- **Team Manager**: Rob Phillips
- **Team Manager**: Clive Ralph
- **Team Manager**: Lee Russell
- **Team Manager**: IT Assistants (p/t) *8 ~0.4 FTE

### Updated
- 24 August 2017