



# Banking for international students

June 2019



# An international bank for international students

HSBC understands the needs of international students and offers a range of products and services with you in mind.

## Account set up in advance

If you are an international student coming to the UK, you can open your new account before you leave so it's set up when you arrive.

The process is simple and easy. Once we receive the required documents, we could have your account opened within two days. We can also have your online banking, debit cards and cheque books ready and delivered to your home or an address at your destination.

The following list contains phone numbers of our International Banking Centre teams who can assist you as you apply for your international accounts. You will need to contact the International Banking Centre in your home country or territory in order to set up an account in the UK, or another destination. You can also email us on [icoenquiries@hsbc.com](mailto:icoenquiries@hsbc.com)

<b>Australia:</b> 1 300 131 623 International: 61 2 9005 8129	<b>Macau:</b> 800 820 8828 International: +86 400 820 8828
<b>Bahrain:</b> 80008018 International: +973 1756 9646	<b>Mexico:</b> +52 555 721 2773
<b>Bermuda*:</b> 1 441 299 5878	<b>New Zealand:</b> 0800 338 383 International: 64 9 368 8655
<b>Canada:</b> 1 888 280 4722 International: 1 604 419 4169	<b>Oman:</b> 800 77722 International: 968 24 950604
<b>China:</b> 800 820 8828 International: +86 400 820 8828 or +86 21 3888 8828	<b>Philippines:</b> 1 800 1888 9101 International: 632 581 8410
<b>Egypt:</b> 0800 000 4722 International: +2 02 2529 8129	<b>Qatar*:</b> 4438 3555 International: 974 4438 3555
<b>France:</b> 08 10 815 819 International: 0033 155 697 454	<b>Singapore:</b> 1 800 216 7450 International: 65 6216 7450
<b>Greece:</b> 0030 210 6961 287	<b>Sri Lanka:</b> 94 11 464 1888
<b>Hong Kong:</b> 852 2233 3888	<b>Turkey:</b> 90 212366 1455
<b>India:</b> 1 800 200 1015 International: 91 80 30014500	<b>UAE:</b> 800422 International: 97145077701
<b>Indonesia:</b> 62 2125514722	<b>UK:</b> 44 207 991 7414
<b>Jersey:</b> +44 1534 616 055	<b>US:</b> 1 877 850 4722 International: 9 001 716 841 0613
<b>Malaysia:</b> 1300 80 2288 International: 603 83215333	

In addition to the above destinations, we also offer international account opening services in the following territories: Argentina, Armenia, Bangladesh, Bermuda, Brunei, Malta, Mauritius, Saudi Arabia, Taiwan, Uruguay and Vietnam.

\*Services available for Premier customers



## International Education Payment Service

Make tuition fee payments directly to your UK education provider using IEPS by HSBC. IEPS is easy to use and offers transparency with live exchange rates.

Only payments to bona fide, verified education providers can be made using IEPS, which alongside HSBC's payment infrastructure offers peace of mind.

We have a dedicated support team who can liaise with you and your education provider, in your own language and time zone, in the case of any queries.

IEPS is currently available to international students from China studying in the UK, the US, Australia, Canada and Hong Kong, and we are looking to expand the service to a wider range of countries and territories from 2019-20. If you are an international student from China and wish to find out more about using IEPS to pay your tuition fees, please contact the HSBC China International Service Hotline on: 400-920-0828 (8:30 -17:30, Mon - Fri).



## Global View & Global Transfers

Global View and Global Transfers enable you to manage your worldwide HSBC accounts with one single log-on, and make real-time transfers between the accounts no matter where you are.

**Global View and Global Transfers are available in:**

Australia, Bahrain, Bermuda, Canada, China, Egypt, France, Greece, Hong Kong, India, Indonesia, Channel Islands & Isle of Man, Malaysia, Malta, Mexico, New Zealand, Oman, Philippines, Qatar, Singapore, Sri Lanka, Taiwan, UAE, UK, USA and Vietnam.

**Global Transfers Family and Friends**

Use the Global Transfers Family and Friends service to send and receive immediate payments, or set up future dated or recurring payments, to and from family and friends in your home country. This service is currently available for payments sent from China and the UAE to the UK, Australia and Hong Kong, with plans to expand into all 26 markets listed above in 2019-20.

As an international student in the UK, this service provides a highly secure and simple way for you to receive regular or one-off subsistence payments from your family at home.



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