Quarantine financial support for students travelling from UK government defined Amber List countries

2021 intake – Terms and Conditions

Introduction

To support international students coming to study at the University of Sussex from UK Government designated Amber List countries, the University has put in place a Quarantine Support Package (“the Support Package”) under which, provided you meet the criteria and satisfy these terms and conditions, the University will:

For students in University Managed Accommodation;

a) Offer a 10-day rent waiver for Amber List country students who arrive between 23 August and 10 September (see eligibility below) who need to complete travel isolation in their University managed room.

b) Provide a quarantine self-isolation allowance of £36

c) Provide a contribution of £50 towards the cost of a PCR test.

For students in Private Rented Accommodation;

a) Provide a quarantine self-isolation allowance of £60 if you are quarantining off campus (in privately rented accommodation) at the student address you’d normally occupy during term time.

b) Provide a contribution of £50 towards the cost of a PCR test.

A Rent waiver for quarantine in University managed accommodation

Eligibility criteria for rent waiver

1. The rent waiver is for students who are resident in Amber List countries (as defined by the UK Government’s ‘Amber List’ as at the date of arrival in the UK between 23 August and 10 September) and who have been allocated University managed accommodation and are required to quarantine for ten days on arrival in the UK. If you come from a country that is not on the Amber List when you commence quarantine between 23 August and 10 September, you will not be eligible.

2. It is only available to students from the University of Sussex, Brighton and Sussex Medical School and the Institute of Development Studies (IDS) who are paying international fees and who are coming to Sussex to start or continue study in the academic year 2021-2022. Please note that if you are a Study Group student you will not be eligible for this support package, but may be able to receive one from Study Group directly.

3. The rent waiver is for students required to quarantine from Amber List countries who have booked University managed accommodation for the academic year 2021/22. It is not available for those who have booked their accommodation privately.
4. We are not able to provide support for quarantine or testing for any dependents or family members who travel to the UK with you.

5. The Support Package is for students who are resident in Amber List countries and are arriving in the UK. The University will not contribute to any costs incurred for quarantine, tests or other Covid-19 measures required by any other country prior to your arrival in the UK. We will not provide the Support Package if your country of residence is not on the Amber List. The University will not provide support to UK students who are returning to the UK after spending time in an Amber List country.

6. To be eligible for the rent waiver you must:

   a) Have a confirmed place at the University of Sussex to study in 2021/22;
   b) Have commenced your quarantine in your University campus residence by Friday 10 September 2021. Students arriving on or after the 11 September will still be able to quarantine in the University’s accommodation but will not be eligible for the rent waiver. If you meet the eligibility criteria, you are allowed to claim the Support Package once;
   c) Have received confirmation of your place in University managed accommodation, and accepted the terms and conditions of your room allocation.
   d) Complete the University Covid-19 isolation reporting form to let the University know that you have arrived and are isolating for your quarantine period in your University managed accommodation. This should be done on your day of check in

How will I receive my rent waiver?

7. If you have checked into your room in University managed accommodation between the 23 August and 10 September and completed the University Covid-19 isolation reporting form on your day of check in, rent will be applied to your student account from day 11 after your arrival to the end of your contracted accommodation period.

8. If you check into your University managed room after 10 September or do not complete the Covid-19 isolation reporting form on your day of check in, rent will be applied to your account from the day you check in, or 18 September (whichever is earliest) until the end of your contracted accommodation period.

9. You may be asked to submit evidence of your flights from an Amber list country and verify your nationality if Housing Services need clarification on your eligibility for rent waiver for your isolation period.
How do I claim the rent waiver because I need to quarantine on campus?

10. If you are eligible for the rent waiver for your 10-day quarantine period in University managed accommodation, it will automatically be calculated on your student rent account after you have checked into your University managed accommodation and have completed the University Covid-19 isolation reporting form. Housing Services will email you with confirmation of the adjusted total rent amount for your contracted accommodation period within 5 days of your arrival.

11. Housing Services may ask you for additional evidence that you are eligible for the rent waiver before adjusting your account and may contact you via email to ask for this. Therefore, please keep your flight ticket receipts safe as failure to provide this evidence if asked may result in you being charged for accommodation for your quarantine period.

a) Our policy applies to the quarantine status of your country of residence only and is based on the UK government’s ‘Amber List’ as at the date of arrival in the UK between 23 August and 10 September and may be subject to change if there are UK government updates to travel policy and costs, and if alternatives to managed quarantine are available.

b) Students wishing to claim a rent waiver for their period of quarantine in a campus residence will need to have arrived on campus no later than Friday 10 September.

B) Quarantine Self-isolation Allowance

12. If you are from an Amber List country and are required to quarantine for 10 days away from your usual support networks, at the student address you’d normally occupy during term time, you will be eligible for an allowance to help with food and other essentials.

The one-off allowance for a 10-day isolation period is:

- £36 if you’re living in university managed accommodation
- £60 if you’re isolating off campus (privately rented accommodation) at the student address you’d normally occupy during term time.

13. If you begin to show any symptoms of Covid-19 during your travel quarantine, you must let us know by completing the University Covid-19 isolation reporting form. Our Residential Life Team can then contact you directly to provide information and support.

How do I receive my allowance?

14. You must complete the University Covid-19 isolation reporting form. We will arrange for payment to be made into your bank account. You will need to register up-to-date bank account details and term-time addresses in Sussex Direct.

15. If you do not have a UK bank account, send details of your bank account to FinanceServiceDesk@sussex.ac.uk. If we do not have your bank account details, we will credit your student account.

16. You may receive your payment as one transaction or instalments and you may need to use existing funds in the meantime.
C) PCR Test support

17. If you are travelling from or passing through a country or territory on the UK Government's 'amber list', you must:

   a) take a coronavirus (Covid-19) test and get a negative result during the 3 days before you travel
   b) book and pay for a travel test package, which will include Covid-19 tests to be taken on or before day 2 and on or after day 8 of your quarantine. These tests must be booked before you leave your home country.
   c) complete a passenger locator form with details of where you will home quarantine when you arrive and the travel test package booking reference number
   d) quarantine for 10 days after you arrive in the UK, during which you will take the Covid-19 tests included in your travel test package, unless you take an early release test on day 5 – see https://www.gov.uk/guidance/coronavirus-covid-19-test-to-release-for-international-travel
   e) You can find the full guidance on the UK Government’s website. It is important that you understand these rules as there are penalties for breaking quarantine.

18. The University will provide up to £50 towards the cost of a PCR Test you need as part of your quarantine period.

How do I claim my £50 towards the cost of a PCR Test?

19. Students who wish to claim the £50 contribution towards a PCR Test must report that they are quarantining due to travel using the University Covid-19 isolation reporting form. Please note that the isolation reporting form should only be completed once you have moved into your accommodation, either on-campus or in your private accommodation. Please don’t complete the form prior to travel/arrival as the system may not recognise your address. This will be the same process which will allocate your Quarantine Self-isolation Allowance if eligible for this. PCR contribution payments will only be made to applicable students who have completed the University’s Covid-19 Isolation reporting form.

20. If you are travelling from a designated Amber List country and need to quarantine on arrival for ten days, we are able to contribute £50 towards a PCR Test from 23 August up until the end of the first term, Friday 10 December.

Additional details

24. If UK government guidance and requirements change, the University reserves the right to review this Support Package.

When can I arrive at the University?

25. If you are travelling from an Amber List country you can arrive at Sussex from 23 August and move into your University managed accommodation to undertake your quarantine period.
When you are made an offer of University managed accommodation, we will ask you to sign a licence to agree the terms and conditions of your residence.

**General**

26. The University will endeavour to process and provide refunds / credits as part of the Amber List Support Package by the dates given in this policy, but this is not guaranteed and some delays may occur.

27. The University reserves the right to amend the policy and procedures as may be reasonably required in order to implement the Support Package.

*Updated: 19 August 2021*