Enhancing our Intercultural Competence

Trainer: Jo Bloxham, Kynfolk - Intercultural Specialists
Duration: Half day

Who is it for?
All staff - academic and professional services

Aims:
This interactive workshop will give staff an opportunity to reflect on and enhance their own intercultural competence so that they can engage more effectively with the culturally diverse community in which they work.

Objectives: by the end of the workshop we will have...

- collaboratively summarised the skills, knowledge and mindset needed to be an inter-culturally competent Sussex ‘superhero’.
- looked at the impact of culture on communication (both face-to-face and virtual) and explored how we might respond to unexpected communication preferences/behaviours
- reflected on how we can communicate more effectively with non-native speakers of English by thinking about our own clarity of communication and by practising our creative thinking in decoding different Global Englishes (both standard and non-standard forms).
- explored one or two live cultural issues relevant to the work of participants at the workshop and discussed how we might work with these (These issues can be given to Jo in advance of the workshop and could be anything from reluctance to participate in class to a lack of engagement with a service).
- reflected on our own intercultural competencies, discussed practical ways to strengthen those competencies and committed to one realistic, personal learning action.