

Spark – User log in / registration journey



1

From 1st July employees can update or download the **Spectrum.Life** app.

They can also access **Spark** at landg.spectrum.life.



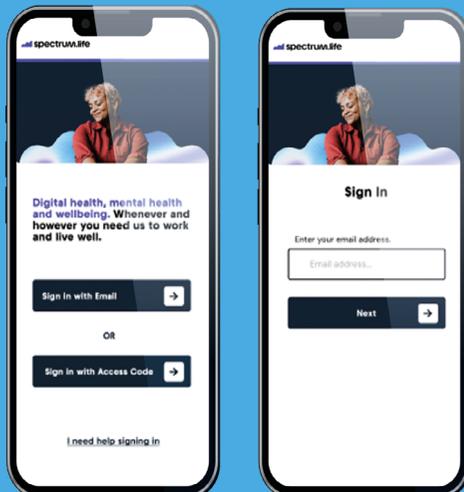
2

Once downloaded they're presented with an option to enter an email or access code. They should pick email.

Employees who have previously accessed using the **Be Well** code can enter any email address they want to register with.

Employees who registered using a unique company code, should use the email address they originally registered with.

Then hit **Next**.



3

Employees who previously registered using a unique company code should now enter the password that they originally registered with, and will get instant access to all the **Spark** services.

Those who previously accessed the app with the **Be Well** code will be presented with more details to enter, as follows:

- First Name
- Last Name
- Organisation code
- Create a password
- Repeat password

4

They should enter the details and the organisation code and then hit '**Sign Up**'. They will then get access and can see all the new **Spark** services and features allocated to their organisation.

Sign Up

First name

Last name

Organisation code ⓘ

Password

Password repeat

Must contain 8 characters minimum, 1 uppercase, 1 lowercase and 1 number