Contract Management

User Guide

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Revision History

Version	Date	Author	Comments
1.01	09/05/2019	Pippa Robertson	Initial Draft

1 Introduction

This Full Guide has been compiled for the Contract Management System. For a short introduction to the key tools, see the Quick Guide to Key Contract Management Tools Guide on the Procurement & Commercial Services Webpages.

2 Getting started – Accessing the system

Access

If you do not already have an account, you will need to complete the Request for Access form and send this to contact **rt-finance-servicedesk@sussex.ac.uk**. The form can be found on the Procurement and Commercial Services page here:

Web address Link

Please paste the following link into your browser, and save to your bookmarks https://www.proactisplaza.com/BuyerPortal/ Before using the system, please make sure popups are enabled in your browser. The system operates most efficiently on Google Chrome.

Training and Assistance

Please contact **rt-finance-servicedesk@sussex.ac.uk** who will direct your request. Initial training on the system will be carried out by Procurement & Commercial Services. Systems queries or issues are handled by the Finance Service Desk directly.

To login to The Contract Management System...

1. Type the Web Address into the Web Browser. The following page will be displayed...

Welcom	ne
Organisation ID sussexuni	
User ID	
Password	
	Forgotten password
Remember Me?	Sign In



 Insert your Organisation ID (Sussexuni), User Name and Password. If you have trouble logging in, please contact rt-finance-servicedesk@sussex.ac.uk. NOTE: if you tick the checkbox for "Save login details" the Organisation ID and User Name will be remembered on the PC being used.

Click Sign In. The following will be displayed:

Menu Bar

les	sages for Matt	Davies				Seen De
All			Only show unseen messages			
	Area	Summary	Detail	Created	Go to	Actions
	e-Sourcing	New e-Sourcing Task.	The Task 'Evaluate Scores' relating to e-Sourcing Project 'PROJ10	08/05/2017 15:27	Ð	🔽 🖂 🖌
	e-Sourcing	New e-Sourcing Task.	The Task 'Score Responses' relating to e-Sourcing Project 'PROJ1	08/05/2017 15:24	Ø	🔽 🖂 🗙
	e-Sourcing	New e-Sourcing Task.	The Task 'Evaluate Scores' relating to e-Sourcing Project 'PROJ10	08/05/2017 14:51	\mathbf{O}	🔽 🖂 🗙
	e-Sourcing	New e-Sourcing Task.	The Task 'Score Responses' relating to e-Sourcing Project 'PROJ1	08/05/2017 14:49	Ø	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	\mathbf{O}	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	Ø	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	\mathbf{O}	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	Ø	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	\mathbf{O}	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	Ø	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	\mathbf{O}	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	Ø	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	\mathbf{O}	🔽 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed. The	08/05/2017 10:46	Ø	🔽 🖂 🖌
	M 1 2 3 M					

Once logged into The Contract Management System, click on the **Contracts** Menu Bar option as shown below...

(C) si	RM 👻	\≌ s	ourcing 🔻	1	Contracts 🔻	á∐ [∆] Asse	essments 🔻	
Mee	cane	s for	Matt [*	Configuration	r		
Messages for Matt D			Templates			_		
All					Contracts	Q	Only show	/ ur
	Area			Summ	nary		Detail	
	e-Sour	cing		New e-	Sourcing Task.		The Tas	k 'E

The next section of this User Guide explains what access permissions are available for Contract Management

3 Access Permissions for Contract Management

System Access

Responsibility for access to contracts rests with the Senior Responsible Officer for each contract. Unless otherwise specified in the contract governance structure, this will default to Heads of School/Directors of Professional Services. The University's Contract Access Form must be completed, signed by the relevant Responsible Officer/Head of School/Director of Professional Service, and submitted to the finance Service Desk in order to gain access to the Contract Management System. The Access Request Form can be found on the Procurement & Commercial Services pages within the Contract Management section.

Available Access Levels:

- **Executive**: Full Access to all University contracts
- Procurement & OCG: Full Access to all University contracts
- **Contract Manager:** Full Access to School/Division portfolio of contracts, basic access to all university contracts where appropriate
- **Default Access:** Available to all staff. Full access to a basic level of information, for contracts that are intended for University-wide use.

Only those persons who strictly require access to contracts to complete duties should be given full access to contracts across the University or at School/Division level. The level of access granted to contracts on the Contract Management System is to be appropriate to the role of the staff member. Access to edit contracts should only be given to those acting in a Contract Management capacity, read-only access can be given to those who require access to certain contract information, if approved by the Head of School/Director of Professional Service.

Contracts Cor	figuration - Contract Status	ses		scard Add Histo
Code	Name		Enabled?	Actions
DRFT	Draft		~	Ø
BAPR	Being Approved		~	Ø
RJCT	Rejected		~	Ø
CNCL	Cancelled		~	ø
APPR	Approved		~	ø
WAIT	Statutory Waiting Period		~	Z
ACTV	Active		~	
SUSP	Suspended		~	Ø
COMP	Completed		~	Ø

3.1 Contract Statuses

A Contract's Status will change over time from its initial draft through to the contract being completed. The Contract Management Module has pre-determined Statuses that are invoked automatically depending on what action has been performed on the contract.

3.2 Defects

Contract Defects and associated severities are pre-defined, and can be utilised on a per contract basis where required. Defect Severities can be utilised in Contract Tasks to base an event around so that for example if a supplier scores more than a particular point set the supplier or whole contract could be suspended. The Defects will be pre-configured as follows...

🧭 🔺 Home 🗋 SRM 🗸 🖞 Sourcing 🗸 🏷 Contracts 🗸 📊 Reports 🗸 🛢	Documents 👻 🏟 Configuration 👻		🖂 上 🞝
Contracts Configuration - Defects		Go To Save Dis	scard Add History
Definitions Severities States			
Name	Туре	Enabled?	Actions
Goods / Service Defect	Defect	✓	ø
Complaint	Complaint	✓	ø
Breach of Contract	Breach of Contract	✓	
Positive Feedback	Positive Feedback	×	ø

The Severities Tab when accessed will be displayed as follows...

🧭 🌴 Home 🗋 SRM + 🚆 Sourcing + 🍪 Contracts + 📠 Reports	s 👻 📑 Documents 👻 🎇 Configuration 👻			🖂 上 🞝
Contracts Configuration - Defects			Go To Save [Discard Add History
Definitions Seventies States				
Name	Туре	Value	Enabled?	Actions
High Severity (i.e. high impact on time/quality/cost/relationship)	High Severity	40	×	Ø
Medium Seriousness (i.e. notable time/quality/cost/relationship impact)	20	30	✓	ø
Low Impact Issue (i.e. some time/quality/cost/relationship impact)	30	20	✓	ø
Minor fault (i.e. negligible time/quality/cost/relationship impact)	40	10	~	ø

3.2.1 Introduction to Tab

Here is an example screen shot from a Contract record to demonstrate the Tab Group...

🕞 SRM 👻 🚆 Sourcing 🗸 🐟 Contracts 🗸 🖉 Assessments 👻 🗐 Transa	actions 👻 🔒	Rep	orts 🔫	More					× .	L -T
Contract MD101 - Initial Test Contract for CIS Payments	S	Ø Go To	Save	+ Close	Complete	Ö Suspend	S Cancel	Pull	Export	(C) History
General Suppliers Lots Items Classifications Associated Contracts		Ð	Overview Administr		Supplie Lots	rs				
Contract Number: 1000001	Default Finar	✿	Configura Financial	tion 🕨	ltems Classifie				•••	×
Reference: MDI01	Start Date: 07/08/201		Technical	•		ted Contra	acts			
Contract Name: Initial Test Contract for CIS Payments	Termination	(\$) 	Relations Performa	► hce						
Contract Description: (3962 characters remaining) Initial Test Contract for CIS Payments	Extension En dd/mm/yyy Currency:		New for C	onfig 🕨						

As shown the **Go To** button opens a list of Tab Groups and a specific Tab can be selected from the sub-menu. In which case this is the result...

🕞 SRM 👻 🚆 Sourcing 👻 😵 Contracts 🗸 輝 Assessments 👻 🗐 Trans	ictions 🕶 🏦 Reports 🕶 🗮 More 🛛 🐱 🛓 📲
Contract MD101 - Initial Test Contract for CIS Payment	S Corto Save Close Complete Suspend Cancel Pull Export History
General Suppliers Lots Items Classifications Associated Contracts	
Contract Number:	Default Finance Code:
1000001	···· ×
Reference:	Start Date: End Date:
MD101	07/08/2015 🗊 dd/mm/yyyy
Contract Name:	Termination Notice Period:
Initial Test Contract for CIS Payments	- V Working Day(s)
Contract Description: (3962 characters remaining)	Extension End Date:
Initial Test Contract for CIS Payments	dd/mm/yyyy 🔟
~	Currency: GBP 🔽
Contract Template:	Estimated Value:
Standard Template - no Output	
Contract Type:	Total Successful Bid Value:
Standard Contract	20,000.00
Status:	Projected Contract Value:
Active	20,000.00
Created By/Date:	Order Total Value:
Matt Davies, 07/08/2015	0.00
	Invoice Total Value:
	0.00
	Outstanding Value:
	0.00

In the screen shot above the Tabs linked to the Tab Group are displayed and can be navigated between (General, Suppliers, Lots, Items, Classifications, and Associated Contracts)

3.3 Contract Management System Messages

There are a series of system-generated emails/messages. Some of these can be switched off at template (school/division) level. Contact the Finance Service Desk with settings requests.

The Contract Management Messages are labelled...

- Notifications of Contract Activation Sent to contract manager(s) when a contract is activated.
- Notifications of Contracts ready to be activated Sent to anyone who has the role to activate contracts when a contract has been awarded to suppliers
- **Requests to approve draft Contracts** Sent to anyone who has the role to approve contracts when a contract is submitted for approval
- Notification of Contracts ready to be awarded Sent to anyone who has the role to award suppliers when a contract is approved
- Notifications of new Buyer Dialogue in Contracts sent to suppliers that are linked to a contract that is published on the Supplier Portal when a buyer user generates a public or individual dialogue
- Notifications of new Supplier Dialogue in Contracts sent to a buyer user when a supplier adds a message/dialogue against a Portal available contract.

• **Requests to approve Variations** – sent to users who have the permission to approve variations on a contract.

4 Contract Templates

Contract Templates (created on a school/division basis) are used to set the default behaviour, permissions and data available for contracts. Keeping template data uniform is a good way for the University to bring a level of consistency in the way contracts are created and maintained.

Contract Templates created will inherit the settings set at Contract Management Configuration Level (Module level) but can be changed if strictly required for each contract template created at point of creation. New data can be added to drop-down lists at any time thereafter, but new reference fields cannot be added at a later date.

4.1.1 Tasks

🗋 SRM 🔻 🔌 Sourcing 👻 🅎 Contracts 👻	্ব Assessments 👻 📄 Transaction	ns 🕶 🛄 Reports 👻 🗮 M	lore	🖂 💄 📲
Contract Template Contract Tem	plate for User Guide - Co	ntract Template	Save Close Push	Pull Delete History
General Documents Tasks Settings Tak	o Groups Reference Fields Roles	Access Rules Adapters	Export Templates	
Title	Assigned To	Scheduled Date	Status	Actions
	No Tasks have been a	added.		

Tasks can be attached to Contract Templates that will be used for the relevant contracts created for each Contract Template, for notification of when the commercial insurance expires or supplier review meetings may be generic across a range of contracts.

Tasks are defined by selecting an Event and an Action

An Event can be:

- A Timed Event e.g. execute this task on the 3rd day of every month
- A System Event e.g. A supplier has been suspended or a document has expired

An Action can be:

- A Message e.g. Send an email to the Contract Manager
- A Manual Task e.g. Hold a meeting and confirm when you have attached the minutes to the contract.
- A System Action e.g. Suspend a Supplier on a Contract

Note that manual tasks can be assigned to User Groups or Users e.g. the Contract Manager. However, it is also possible to assign to the supplier in certain scenarios e.g. following a meeting the supplier has to perform certain "actions".

Tasks can also have Notifications:

- Notification to a user or user group (that is sent on the day the task is due/scheduled)
- Reminder send a message every 3 days until the Task is done
- Advanced Notice send a message 7 days before the event occurs

Tasks can be created to run at Contract level or at Contract Supplier level though it is not possible to choose a partial list of suppliers to execute the task on.

To Add a Task...

1. Click Add. An "Add Task Wizard" will be displayed

Add Task Wizard	×
Task Details Please enter the task details, select the event to determine the task's scheduled date and the out when this task is triggered.	action to carry
Title:]
Description:	
	~
Event Type:	
Scheduled	\checkmark
Hint:	
Triggers the event at the given date.	^
Action Type:	
Notification Only	\checkmark
Hint:	
Allows to send a notification.	< >
Next	t> Cancel

2. Enter a Title, Description and select an Event Type from the drop down. These can be Scheduled, Repeat Scheduled, Contract End, Contract Start, Supplier Defect Limit, Document Expiry:

Event Type	Description
Scheduled	Triggers the event at the given date. Attributes such as Date Field will be available to set.
Contract End	Triggers the event based on the scheduled end-date for a contract. Attributes such as Days Before will be available to set.
Contract Start	Triggers the event based on the scheduled start-date for a contract. Attributes such as Days Before will be available to set.
Document Expiry	Triggers the event based on the expiry of a document associated with a contract. Attributes such as Date Field and Document drop-down will be available to set.
Supplier Defect Limit	Triggers the event based on a certain number of Defect Points being scored either by an individual Supplier or All Suppliers

3. Select the Action Type. These can be None, Manual Task, Activate the contract, Suspend the contract, Suspend the supplier from the contract. Select one then Click **Next**

Action Type	Description
Notification Only	Sends a notification of the Event but does not require an action to be performed in the System
Request Manual Action	Requires that an assignee perform a manual task, and confirm when it has been completed.
Activate the contract	Activates the contract when this task is triggered.
Suspend the contract	Suspends the contract when this task is triggered.
Suspend the supplier from the contract	Suspends the supplier from this contract when this task is triggered.

- 4. Once these have been set, click "Next"5. The next page will provide relevant Event Type based options. Each Event Type and option is displayed below:

Scheduled:

	sk Wizard		×	
Task	Event Attributes			
Please e	enter the event details.			
	t Type:			
Sch	eduled			
	Attribute	Data		
	Date	11/05/2017		
			< Back Next > Cancel	

Here a specific date can be set for the Event to Occur

Add 1	Fask Wizard			×
Tas	k Event Attribut	es		
Pleas	e enter the event details.			
Fve	ent Type:			
	epeat Scheduled			
	Attribute	Data		
	Date	11/05/2017		
	Interval	7		
	Interval Type	Days	\checkmark	

6. Here a specific date can be determined as a start point for the initial event and an interval and type can be determined for subsequent events to occur

Contract Start:

Add Task	Wizard				×
	vent Attributes er the event details.				
Event T					_
Contra	act Start				
	Attribute	Data			
[Days Before	0			
			< Back	Next >	Cancel

Here the number of days before the Contract Start date will trigger an event

Contract End:

Add 1	ask Wizard		×
	K Event Attribut	es	
Eve	ent Type:		
C	ontract End		
	Attribute	Data	
	Days Before	0	
		< Back	Next > Cancel

Here the number of days before the Contract End date will trigger an event

Supplier Defect Limit:

Add Task	(Wizard		×
	Event Attributes ter the event details.		
Event 1	Гуре:		
	lier Defect Limit		
	Attribute	Data	
	Defect Points Limit	0	
	Supplier	All Suppliers	~
		< Back Next >	Cancel

Here the number of Defect Points accumulated can be set for all Suppliers to trigger an event

Document	Expiry:

Here if Documents have been added to the Template that have an Expiry Date set for the Document Type the Document can be selected and the number of days prior to the Expiry set to trigger an event

It is important to note that further options will display within the same page as displayed above based on the "Action Type" of "Request Manual Action". The above displays the "Notification Only" option, and will be the same for the remaining Action Types. The "Request Manual Action" option is displayed below:

Request Manual Action:

Add Tasl	k Wizard			×
	Event & Action Att	ributes		
Event Schee				
Sched				
	Attribute	Data 11/05/2017		
	Date	1/05/2017		
Action	Туре:			
Requ	est Manual Action			
	Attribute	Data		
	Description		< >	
			< Back Next > Cance	ł

Here the Description set will be the text displayed to the User Assigned the Task to explain what needs to be done.

Once the above has been configured click "Next"

7. The next page will allow Notifications to be determined. Further, if the "Action Type" has been set to "Request Manual Action" an "Assignees" option displays:

ld Task Wizard				
Task Assignee & No lease select a user/group the t Assignee:		o and add any notifications	that you require to be s	ent.
Notification Type	Recipient	Interval (Days)	Recurrence	Actions
	There are no i	notifications set for this	task	
	There are not	Iotnications sector ans	tuar.	
				Add

The Assignees functionality will allow for users/user groups to be added and when the Task is triggered the Users will be expected to perform the specific action detailed and confirm when the Action has been completed.

Click **Add** and a Notification Type can be set along with Recipient, Reminder Days and Reminder Times. Notifications can (and generally should) include the Assignees and any other users that just require the trigger of the task as a notification

- Notification Type can be set to:
 - Advance Notice (can determine Interval and Recurrence as below these are used)
 - On Scheduled Date
 - Reminder (can determine Interval and Recurrence as below)
 - Recipient can set User/User group
- Interval (days) this is how many days apart each notification is set (For Advance Notices this is before the event occurs and for Reminders will be after the Event has been triggered)
- Recurrence this is the number of times the Notification should be triggered

Add Notification	×
Notification Type: Advance Notice	
Recipient:	
Interval (Days):	٦
Recurrence:	
OK	el

8. Once the configuration has been defined, click "Next". A summary of the task will be displayed with an opportunity to go back and revise the settings or click **Finish** to store the settings.

Add Task Wizard	×
Task Details Confirmation	
Please confirm the details before creating the task.	
Task Title:	
Verify Contract Details	
Task Description:	
Verify Contract Details	^
	~
Event Description:	
Triggers the event when the contract is scheduled to start.	•
00	
	\sim
Action Description:	
This is an action to check the details of the Contract 10 days prior to it starting to ensure the legal	~
elements have been covered. Please Confirm by Completing the Task Issued	
	\sim
Assigned To:	
Matt Davies	
Scheduled Date:	
N/A	
< Back Finish	Cancel

Once the Task is added the tab will display as follows...

🗋 SRM 👻 👻 Sourcing 🗸 🏷 Contracts 🗸 🎝 Assessme	ents 👻 🗐 Transactions 👻	👖 Reports 👻 🗮 More	Ì	× 🕹 🞝			
Contract Template Contract Template for	User Guide - Contr	act Template 🖵	Close Push Pull	Delete History			
General Documents Tasks Settings Tab Groups Re	ference Fields Roles Ac	cess Rules Adapters Export Ten	nplates				
Title	Assigned To	Scheduled Date	Status	Actions			
Verify Contract Details Matt Davies N/A Active							
				Add			

Click on the \mathbf{Q} icon to open the Task

Click on the *icon* to amend Task Details

Click on the \times icon to remove the Task

Remember to click SAVE to save any changes made

4.1.2 Reference Fields

Specific data reference fields can be added when a template is created. Must be requested at point of template creation for the school/division.

5 Maintaining Contracts

5.1 Accessing Contract Management

Contracts are visible from "Contracts" within the Contracts Menu Bar option:

C si	RM 👻 🦉 Sourcing 🕇	Contracts 👻 🎝	🖞 Assessments 👻	Transactions 🔻	📕 Reports 🔻	More		🖂 👤	-1
Mes All	sages for Matt	Configuration Templates Contracts	. Only show ur	nseen messages				Seen	X Delete
	Area	Summary	Detail			Created	Go to	Actions	
	General Utilities	Task Notification	MattThis is	notification of a Task now	due to be completed.	10/05/2017 00:01	Ð	⊽ ∞ >	ĸ
	e-Sourcing	New e-Sourcing Task.	The Task 'Eva	aluate Scores' relating to e	-Sourcing Project 'PRC	0 08/05/2017 15:27	Ø	⊽ ∞ >	ĸ

Once selected, the list of contracts that the user has access to is presented:

ontracts				New A	mend Import His
arch where:	Contair	ns:			
Contract Numbe	r 🗸		Q M		
Contract No. 🗸	Reference	Name	Supplier	Туре	Status
000073	EREQ1000080	Min COmpe for DPS - Associated Contracts	ABC Ltd	Standard Contract	Active
000072	EREQ1000080	Min COmpe for DPS - Associated Contracts	DMD Enterprises	Standard Contract	Active
000071	EREQ1000080	Min COmpe for DPS - Associated Contracts	DMD 123	Standard Contract	Active
000070	EREQ1000062	contract4 - Lot 4	ABC Ltd	DPS	Approved
000069	EREQ1000062	contract4 - Lot 3	ABC Ltd	DPS	Draft
000068	EREQ1000062	contract4 - Lot 2	ABC Ltd	DPS	Draft
000067	EREQ1000062	contract4 - Lot 1	ABC Ltd	DPS	Draft
000066	EREQ1000061	contract 3 - Lot 4	ABC Ltd	DPS	Draft
000065	EREQ1000061	contract 3 - Lot 3	ABC Ltd	DPS	Draft
000064	EREQ1000061	contract 3 - Lot 2	ABC Ltd	DPS	Draft
000063	EREQ1000061	contract 3 - Lot 1	ABC Ltd	DPS	Draft
000062	EREQ1000060	contract2 - Lot 4	ABC Ltd	DPS	Draft
000061	EREQ1000060	contract2 - Lot 3	ABC Ltd	DPS	Draft
000060	EREQ1000060	contract2 - Lot 2	ABC Ltd	DPS	Draft
000059	EREQ1000060	contract2 - Lot 1	Multiple Suppliers	DPS	Approved
000058	Contract created from R	Contract created from Ref Test 1	-	Standard Contract	Draft
000057	EREQ1000056	ext code 6 - no part no	ABC Ltd	Standard Contract	Approved

5.2 Searching for Contracts

To search for a contract you can select the drop-down list under the "Search using: heading to reveal the following parameters:

• Contract Number – A free text search on the contract number

- Contract Reference A free text search on the contract reference
- Contract Name A free text search on the contract name
- Supplier Name A free text search on the supplier name
- Contract Template A drop down list of available templates is presented
- Contract Type A drop down list of available types is presented
- Status A drop down list of available statuses is presented
- Successful Bid Value A free text search on the contract value
- Contract Start Date A date picker for the contract start date
- Contract End Date A date picker for the contract end date
- Geographical Region An Ellipsis button provides the option to open a popup to select relevant Regions

Once the parameter has been selected, and a search value entered click on the \bigcirc icon to commence the search. Note, that entering no values will effectively bring back the entire list of contracts that the user has access to.

To perform an advanced search click on the icon. This will open up a pop-up dialog as follows:

Name	Operator		Value			
Contract Number	Contains	\checkmark				
Contract Reference	Contains	~				
Contract Name	Contains	~				
Supplier Name	Contains	~				
Supplier Code	Contains	~				
Contract Template	ls	~	Please select			~
Contract Type	ls	\checkmark	Please select			~
Status	ls	~	Please select			~
Successful Bid Value	ls	~				
Contract Start Date	ls	\checkmark	dd/mm/yyyy			
Contract End Date	ls	\checkmark	dd/mm/yyyy	Ē		
External Document Number	Contains	\checkmark				
H H 1 2 H	H					

The advanced search function allows the user to enter multiple search criteria and enter operators to filter the result set further.

NOTE: any Reference Fields that have been associated with "Contract" or "Contract Supplier" can also be used to search for contracts

The following operators can be applied:

- Contains
- Does not Contain
- Begins With
- Equals
- Does not Equal

Once the search criterion has been entered, click to commence the search using the parameters entered above.

Click reset the search parameters back to the default i.e. as per the screen shot above

Click Cancel to exit the screen to reveal the list of contracts without any search parameters (effectively revealing the full list) as before.

In the below example, the user has moved into tab 4, and is searching on the 'School/Dept', to bring up all Contracts owned by Finance:

Advanced Search Criteria		×
Name	Operator	Value
Please enter your email add	Contains •	
Please enter your name here	Contains •	
Procurement Contact	Is v	Please select •
Procurement Start Date	Is v	dd/mm/yyyy
Purchase Order Number	Is 🔻	
Representative	Contains •	
Risk	Is 🔻	Please select v
Route to Market	Is 🔻	Please select
School/Dept	Is 🔻	Finance
Sub-Category	Is v	Please select
K 2 3 4 H		
		Search Reset Cancel

5.3 Creating a New Contract

Contracts are visible from the "Contracts" Page in the Contracts Module, as noted.

١Ð

To create a new contract, click on the New Toolbar button. This will open the New Draft Contract popup dialog:

New Draft Contract	×
Template:	
Standard Template - no Output	~
Contract Number:	
1000142 (Prospective)	
Reference:	
Contract Name:	
Contract Description: (4000 characters remaining)	
	\sim
	\sim
L	
OK	ncel

Select the relevant **Template** from the drop-down. The Template will contain the name of your school/division. You must use the template of the school/division that owns the contract. If you cannot see the template, contact the Finance Service Desk.

Enter the Contract Reference, Contract Name and Contract Description. Then click OK.

Note: Clicking Cancel will exit the screen and discard any data entry.

The newly created contract will be displayed with the reference, name and description entered as per the entries made into the previous window. The tabs displayed are based upon the tab structure maintained earlier in this document against the Contract Template:

🖻 SRM 🔻 🚆 Sourcing 👻 🏷 Contracts 👻 🎜 Assessments 👻 📑	Transactions 🔻 📊 Reports 👻 🗮 More 🛛 🔀 📲
Contract MD20170510 - Provision of IT Goods	OIIIIIIGo ToSaveCloseSubmitDeletePullExportHistory
General Suppliers Lots Items Classifications Associated Contract	ts
Contract Number:	Default Finance Code:
1000142	
Reference:	Start Date: End Date:
MD20170510	dd/mm/yyyy 🗊 dd/mm/yyyy 🗊
Contract Name:	Termination Notice Period:
Provision of IT Goods	- 🔽 Working Day(s)
Contract Description: (3979 characters remaining)	Extension End Date:
Provision of IT Goods	dd/mm/yyyy 🗊
	Currency: GBP 💟
Contract Template:	Estimated Value:
Standard Template - no Output	
Contract Type:	Total Successful Bid Value:
Standard Contract	
Status:	Projected Contract Value:
Draft	
Created By/Date:	Order Total Value:
Matt Davies, 10/05/2017	0.00
	Invoice Total Value:
	0.00
	Outstanding Value:
	0.00

IMPORTANT: Save the changes by clicking **Save** on the Toolbar. This will finalise the Contract Number and allow the Contract data to be populated. Clicking **Close** will lose the changes and not create the contract, therefore please remember this step.

5.4 Creating a Contract (via Sourcing)

If a Sourcing Project has been run in the The Contract Management System, the final stage is to Award the Contract. This is performed from the Evaluation Page for the RFX Request Document. As below...

r d	SRM 👻 👻 Sourc	ing 🗸 🔇	Contracts 👻 🍕	Assessments 🔻	Transactions -	📕 Reports 🗸	📕 More	🖂 💄 🛪
Eva	Iluation: ERE	Q10001	186 - Scoring	g Project			Back Submit for Aw	ward Award Contracts Compare Prices
Lot:								
Lot	1 - IT Hardware		~					
Resp	onse View:							
All	Responses		~					
			ABC Ltd 🛕	DMD Enterprises				
	Criteria	💌 Weight	Weighted Score	 Weighted Score 				
▼	Quality	30.00%	23.10	<u>6.00</u>				
▼	Price	70.00%	70.00	<u>65.63</u>				
	Total Combined Score Overall Ranking		93.10	71.63				
	Current Lot Status		Rejected 📝	Rejected 📝	-			

箫

As such in Sourcing the Award Contracts button will open the following Contract Award Wizard...

Contract Award Wizard	×						
Contract Award Wizard - Creation Method							
Please choose how you would like to group Lots and Suppliers on the new Draft Contracts.							
Contract Creation Method: Create a single Contract. Create one Contract per Supplier. Create one Contract per Lot. Create one Contract per Supplier and Lot. Don't create any Contracts.							
Next> Cance							
INEXT> Cance	a						

Select the relevant Method and click Next.

Contract Award Wizard	×
Contract Award Wizard - Template Selection Please select a Template and Manager for your new Contracts. You can change these in the next step if required.	
Contract Template:	
Standard Template - no Output	
Contract Manager(s):]
Copy Product Classification Codes onto new Contract(s)?	
☑ Copy associated Reference Fields onto new Contract(s)?	
Copy (Buyer) Documents onto new Contract(s)?	
Contract Status:	
Oreate all Contracts in Draft status.	
○ Automatically move status of each Contract as far forward as possible.	
< Back Next > Cance	1

Select the relevant Contract Template and click on the _____ button to add Contract Managers to the Contract and determine if the Product Classifications set on the relevant RFX Request Document is copied over to the Contract. Further, Reference Fields on the RFX Request Document (Buyer Reference Fields) can be copied over and also any documents that have been held on the RFX Request Document from which the Contract(s) are being created.

The next option relates setting the Status of the contract being created. The Status can be set to the default of "Draft" or the option can be selected to "Automatically move status of each contract as far

forward as possible". Choosing the latter option will allow a contract to be progressed to a further status depending on the permissions the User has been given on the Contract Template being used to create the contract and the data that has been provided during the Sourcing Project. This option is useful as the Sourcing process itself may have included the approval of the contract and the award of the suppliers and as such the contract may be active at the time of creation and should NOT be set to the default of "Draft". Here is a summary of the necessary conditions for the status of a contract to be automatically advanced...

1) If the user has permission to submit for approval, the status is advanced to "Being Approved". Otherwise it remains as "Draft".

2) If the user has permission to approve, the status is advanced to "Approved". Otherwise it remains at "Being Approved".

3) If the user has permission to award suppliers, the status of each supplier is set to "Awarded". Either way, the contract status remains at "Approved".

4) If the contract contains any awarded suppliers, the user has permission to activate the contract, and the contract is in the correct state to be activated (contains suppliers, items etc. – see below section for more detail), the status is set to "Active". Otherwise it remains at "Approved".

The auto status advancement must adhere to the existing business rules and security. There is an individual role permission associated with every status change, and the user who is importing or awarding contracts must be a member of these roles in order for the contract to be automatically passed through each related status. In addition to security, there are one or two business rules surrounding activation. To recap, these are:

1) At least one supplier must be added to the contract. (When manually activating, the system requires there to be at least one supplier with a status of Awarded. However when advancing the status automatically, the system assumes that ALL suppliers on the contract are to be awarded, and sets each supplier status accordingly).

2) If the contract supports items (Allow Items = Yes), at least one "Supplier Item" must be added to the contract.

3) If the contract has a start date, this must not be in the future. (When manually activating, the system will change the start date to today after confirming this with the user, but this isn't practical when creating large volumes of contracts, therefore the assumption made is that the contract can't be activated).

Another subtlety is when a contract can be automatically set as Completed. When completing manually, there are no requirements over and above being a member of the required role permission. When advancing the status automatically however, we can't assume that we should complete the contract just because we can. Therefore, the contract will only be marked as complete if there is an end date which is in the past. If there's a future end date or no end date at all, it remains at the Active status.

In summary, it should not be possible to automatically put a contract into a status that would otherwise not be possible manually (for any reason).

Once all relevant options have been selected click Next

Contract Award Wizard				×				
Contract Award Wiz Shown below are the Contracts th details of each Contract if require © Complete the wizard (I've add O Add further Contract(s).	nat will be created. Yo d.	u can use tl		end the				
Contract Number Suppliers Lots Value Action								
1000143 (Prospective)	1	1	GBP 450.00					
1000144 (Prospective)	1	1	GBP 250.00	Z				
1000145 (Prospective)	1000145 (Prospective) 1 1 GBP 280.00							
		<	Back Finish	Cancel				

Click on the *icon* for the Contract to edit the Contract Details. Doing so will open the following pop-up dialog...

Edit Proposed Contract	×
Template:	
Standard Template - no Output	~
Contract Manager(s):	
Matt Davies, (ADMIN)	***
Contract Number:	
1000143 (Prospective)	
Status:	
Draft	
Reference:	
EREQ1000186	
Contract Name:	
Scoring Project - ABC Ltd/Lot 1 - IT Hardware	
Contract Description: (3985 characters remaining)	
Scoring Project	~
	\sim
ОК	Cancel

5.5 Navigating the Contract Record

To add/amend or view information on the contract record, you can navigate the current tab group by clicking on the relevant tab.

To navigate to other Tab Groups, select the Go To... Toolbar button

This will display the tab groups relevant to the current contract. Tab Groups will contain either single or multiple tabs. It is a way to group like-information together and make it quicker and easier to view the relevant information. Here is an example screen shot from a Contract record to demonstrate the Tab Group...

টি SRM 두 🖉 Sourcing 두 😵 Contracts 두 회실 Assessments 두 📄 Tr	sactions 👻 🍶 Reports 👻 🗮 More	\sim	a 💄 🞝
Contract MD20170510 - Provision of IT Goods	Go To Save Close	Submit Delete	Export History
General Suppliers Lots Items Classifications Associated Contracts Contract Number: 1000142 Reference: MD20170510 Contract Name: Provision of IT Goods Contract Description: (3979 characters remaining) Provision of IT Goods Items	Default Finance Cod Start Date: dd/mm/yyyy Termination Notice F Working I Extension End Date: dd/mm/yyyy Extension End Date: Urrency:	 Items Classifications Associated Contracts 	×
Contract Template: Standard Template - no Output	GBP 🔽 Estimated Value:		
Contract Type: Standard Contract	Total Successful Bid Value:		
Status: Draft	Projected Contract Value:		
Created By/Date:	Order Total Value:		
Matt Davies, 10/05/2017	0.00 Invoice Total Value: 0.00 Outstanding Value: 0.00		

A specific Tab can be selected from the sub-menu. The Tab you click onto will display along with all other tabs in that Tab Group. If you Save or Close the Contract Record, the last Tab viewed will be recorded and the next time the Contract is opened it will default to that last Tab viewed by that User.

5.6 Amending an Existing Contract

From the "Contracts" Page a user can see all Contracts that they have access to.

Find the appropriate contract from the list (you may need to search for this, in which case see the section relating to searching for a contract).

Once the Contract record is highlighted, select the Amend Toolbar button to open the contract. Alternatively, double-click the Row. If you wish to amend a contract, remember to **Save** the changes, whilst to simply view the Contract when you are finished simply click **Close** to exist the Contract without committing any changes.

5.7 Contract Management – Saving Changes to Contracts

It is **IMPORTANT** to note that if anything is added/removed/amended in any area of the Contract Management Module the **SAVE** Toolbar button **MUST BE USED** to confirm the changes. Failure to do so will not have saved the changes for when the record is next accessed.

5.8 Contract Management – Contract Record Tabs

This section of the User Guide will provide details on how each tab can be used on a Contract. Some of the tabs will have been defined in previous section of this User Guide in which case a note will be made of the section to visit for more information.

5.8.1 General Tab

🕞 SRM 👻 🚆 Sourcing 👻 🍪 Contracts 👻 🕂 Assessments 👻 📄 Transactions 👻 嫞 I	ports 👻 🛄 Catalogues 👻 🏠 Configuration 👻	🖂 上 🖘
Contract MD201705101 - Provision of IT Related Goods and Servic	S O To Save Close Submit Defet	
General Suppliers Lots Items Classifications Associated Contracts		
Contract Number:	Default Finance Code:	
1000146		×
Reference:	Statutory Waiting Period:	
MD201705101	1 Vorking Day(s)	
Contract Name:	Start Date: End Date:	
Provision of IT Related Goods and Services	05/05/2017	
Contract Description: (3958 characters remaining)	Termination Notice Period:	
Provision of IT Related Goods and Services	- V Working Day(s)	
	Extension End Date:	
~	dd/mm/yyyy 🗊	
Contract Template:	Currency:	
Contract Template for User Guide	GBP 🔽	
Contract Type:	Estimated Value:	
Standard Contract	500,000.00	
Status:	Total Successful Bid Value:	
Draft	450,000.00	
Created By/Date:	Projected Contract Value:	
Matt Davies, 10/05/2017	450,000.00	
	Order Total Value:	
	0.00	
	Invoice Total Value:	
	0.00	
	Outstanding Value:	
	0.00	

Note the 3 Value fields – Estimated Value / Total Successful Bid Value and Projected Contract Value

The Estimated Value can either be entered or will be taken from the Estimated Value of the Sourcing Project that created the Contract (taken from the e-sourcing module, if the contract was created via the tendering system).

The Total Successful Bid Value can be calculated in 2 ways. Clicking on the button will provide the following option...

Change Successful Bid Value	×
 Calculate from the sum of each Supplier Item. Set the value manually. Successful Bid Value: 450,000.00 	
OK Canc	el

Select either option as required.

If the Contract Settings are configured to not allow for Contract Items then the Contract can be based on a Contract Value for each Supplier. In this instance, the pop-up dialog to change the Successful Bid Value will display as...

Change Successful Bid Value ×
Set as the Supplier value. Set the value manually. Successful Bid Value:
OK Cancel

NOTE: if the Successful Bid Value is being manually entered it cannot be updated after the contract has been activated. As such the use of Variations and the use of the Projected Contract Value functionality should be used to determine the final contract value. If the Contract's Successful Bid Value is being calculated from Supplier Values (where no Items are defined) or Supplier Items (where they are defined) then the Successful Bid Value can be adjusted even if the contract is "Active" by altering the Supplier's Successful Bid Value or the Value of the Supplier Item(s). It is important to note that if it is required to stop the value of items affecting the Successful Bid Value after the activation of a contract, there is a Contract Setting "Allow Item Amendments After Activation" that can be set to "No". In which case changes to a contract would work as per the manual setting of the value after activation by use of approved variations and the display of the Project Contract Value field in the Contract Settings.

The Projected Contract Value will be the sum of the "Total Successful Bid Value" and any Variations that have been approved (non-approved variations will NOT affect this figure).

The "Sourcing Project Number/Name:" field will display the Sourcing Project the Contract was

awarded from. The button will take the user to the relevant Project so more details can be viewed, as long as the user has Sourcing Project Administrator or Sourcing Project Viewer access.

The Order Total Value, Invoice Total Value and Outstanding Value are read only fields populated by the transactions in PROACTIS P2P if the Contract is set to output.

5.8.2 Suppliers Tab

As noted above this will only display where multiple suppliers are allowed on a contract

6	SRM 👻 🦉 Sourcing 👻 😽	Contracts 🗸	آلَهُ Assessments 🔻	📑 Transactions 🔻	📕 Reports 🔻	🛄 Catalogues	Configuration	-					. 1	-1
Cor	ntract MD201705101	1 - Provisio	on of IT Relate	d Goods and S	Services		Go То	H Save	- Close	Submit	X Delete	(Pull	Export	Histor
Ger	neral Suppliers Lots I	Classifi	cations Associated 0	Contracts										
#	Code	Name				Statu	s	Pr	ojected	Contrac	t Value		Actions	
1	ABC	ABC Ltd				New				GBP 450	,000.00	Q	⊠ ×	•
													A	dd

The **Q** Action button will display the Suppliers Shop Window, the **G** Action button will allow the

details to be edited, the × will remove the Supplier from the Contract (NOTE: this will only be possible prior to the Supplier being Approved), and the → will take the user to the SRM Supplier Directory record of the supplier – as long as the user has SRM the Supplier Directory User Permission granted.

To add Suppliers, click on the **Add** button

Select Suppliers				×
Search where: Supplier Name	Contains:	QM		 Search Supplier Directory Search All Organisations
Search Results Your Code	Name		Town/City	Actions
rour code	Name		Town/City	Actions
HI H H H		No Suppliers have been found.		
Your Code	Name		Town/City	Actions
		No Suppliers have been selected.		
			Select All Remove All Can't F	ind OK Cancel

The "Select Suppliers" pop-up dialog will appear allowing suppliers to be searched for. It is important to note that the default search will return suppliers available in the Buying Organisation's Supplier Directory, the filter can be changed to "Search All Organisations" to search all Organisations in the System.

****IMPORTANT NOTE****: All Deleted Suppliers and Suppliers Suspended in the Buying Organisation's Supplier Directory are EXCLUDED from the Search Results

elect Suppliers				:
earch where: Supplier Name Search Results	Contains:	Q A		• Search Supplier Directory
Your Code	Name		Town/City	Actions
1000001	DMD Self Registered		Town	
1000002	DMD - Self Registered Test		Town	
1000006	New SP		Bridgend	
1000008	Supplier 2		Bridgend	
1000009	Supplier 4		Bridgend	
1000010	Supplier 6		Bridgend	Q
1000011	Supplier 8		Bridgend	Q
1000012	Supplier 10		Bridgend	
Selected Suppliers	3 (H) (H)			
Your Code	Name		Town/City	Actions
(44) (4) (44)		No Suppliers have been sel	ected.	
			Select All Remove All	Can't Find OK Cance

Once a Search has been run the results will display as below...

Tick the supplier you wish to add the Supplier to the "Selected Suppliers" pane. Alternatively, the **Select All** button can be used to add all Suppliers on all Results Pages of the Search Results to the "Selected Suppliers" pane, "Remove All" can be used to clear the pane. Once Suppliers have been selected to be added click on the **OK** button that will be active (it only becomes active when one or more suppliers have been selected).

The Suppliers will then be added to the Suppliers Tab on the Contract, as shown above.

To Amend the Supplier's Status, click on the ^C Action button for the relevant Supplier. The following pop-up dialog will be displayed...

Edit Supplier	×
General Finance Codes	
Supplier Name:	
Supplier 2	
Status:	
New	~
Currency: GBP 💌	
OK Ca	ncel

The additional Statuses to select from are "Approved" or "Rejected". Suppliers should be marked as either of these as appropriate.

To remove a supplier from a Contract, click on the corresponding imes button

NOTE: the "Projected Contract Value" that displays will be taken from the value of the line items associated with the supplier where Items are allowed (plus any Approved Variations). However, if this is not the case then a value should be set against each Supplier. The Edit Supplier pop-up dialog will display as...

Edit Supplier ×
General Finance Codes
Supplier Name:
ABC Ltd
Status:
New
Successful Bid Value: GBP 💟
OK Cancel

The Process of Awarding a Supplier the Contract is explained later in this guide in the Process Section.

5.8.3 Lots Tab

🗋 SRM 👻 🦉 S	iourcing 👻 🏷 Contracts 🗸	Assessments 🔻 🗐 Transactions 👻 🔒	Reports 🗸	E More		1	-7
Contract ERE	Q1000039 - Star	ndard Tender Test - Lot 1	Go To Save	Close Complete S	iuspend Cancel Pull	Export	Histor
General	iers Lots Items Cla	ssifications Associated Contracts					
Code	Name	No. of Items			Estimated Value	Acti	ons
LOT1	Lot 1	1			GBP 200.00	Z	×
LOT2	Lot2	a					x
							,dd

The existing/default Lot can be amended by clicking on the \square button.

Click Add to add a Lot to the Contract – when prompted insert a Code and Name for the Lot.

Lots can be removed by clicking on the \times button that will appear

Note: the expected value of the lot will be taken from the items associated with the lot (where an estimated value was provided for the Items on the originating Sourcing Project)

5.8.4 Items Tab

	Toggle between Supplier Items	Master and		Edit Item	Re	emove Item			
G	SRM 👻 🦉 Sourcing 👻 🍫 🤇	Contracts 👻 🖓 Assessments	➡ ☐ Transactions ▼ Re	eports 🔻 🖹 More		🛤 💄 📲			
Co	ntract MD201705101 -	- Provision of IT Rela	ted Goods and Service	es Ø - K	e Close Submit D	elete Pull Export History			
General Suppliers Lots Items Classifications Associated Contracts View: Master Items									
#	Lot	Part Number Na	ame	Estim	nated Value	Actual Value Actions			
1	Lot 1	Co	ntract Item		- GE	BP 450,000.00			
W						Add Import			
				Ac	dd Item	/			

The Items Tab introduces the concept of Master Items and Supplier Items. Master items are those associated with the contract and in turn will link to a supplier associated to the contract. For example, if a Contract has 3 Master Items – A, B and C and 2 suppliers on the contract (Suppliers 1 and Supplier 2) it may be that the Supplier 1 is associated with Items A and B, and Supplier 2 is associated with item C (or variations of this).

Supplier Items are created from Master Items but also creating a supplier item will create a master item record. This helps with duplicating the same item across various suppliers (it may be different suppliers are providing different numbers of the same item)

NOTE: In the Contract Template and Contract Settings there is an option to "Hide Master Items" so only Supplier Items are viewed.

To filter between Master Items and Supplier Items (for specific suppliers) use the **VIEW** drop-down list as indicated above

To this extent, the functionality is specific to the filter in use. For example, if the Master Items are being viewed and the Add button is used to add a new item it will be a Master Item that is being created, as below...

Add Master Item ×
General
Lot
Lot1
Part Number:
Name:
Description:
~
~
Product Classification:
×
Estimated Total Value:
GBP 🗸
Expected Quantity:
Delivery Date:
dd/mm/yyyy
OK Cancel

Note: The Product Classification, Total Expected Value, Expected Quantity, Maximum Order Value and Delivery Date fields above are configurable Contract Settings and as such may not appear, may be optional or may be mandatory.

Notice that Master Items deal with Expected Quantity and Values whereas Supplier Items are actual quantity, values, prices etc.

Each Item must be associated with an appropriate Lot

If the **Add** button is used when the view filter has been set to **Supplier Items** (as in the example above displaying the Items Tab in the Contract record) the Add Supplier Item pop-up dialog appears. This is shown below. Notice there a Tabs holding different data elements.

5.8.5 Classifications Tab

🕞 SRM 🔻 🔌 Sourcing 👻 🏷 Contracts 👻	á¶á Assessments ▼	📄 Transactions 🗸	🚛 Reports 👻	E More	🖂 上 🕄
Contract EREQ1000039 - Stand	lard Tender Te	st - Lot 1	Go To Save	Close Complete Suspend	Cancel Pull Export History
General Suppliers Lots Items Classif	fications Associated (Contracts			
Classification Code		Level	Descript	ion	Actions
	No Cl	assifications have been	added.		
					Add

To add a classification to the Contract – defining what the contract entails, e.g. the goods/services that will be provided – click on the **Add** button. The following pop-up dialog will appear...
dd Classification		
earch Keywords:	Q	
- Search Results		
Code	Description	Action
03000000	Agricultural farming fishing forestry and related products.	
03100000	Agricultural ramming insting forestly and related products.	+
		+
03110000	Crops products of market gardening and horticulture. Seeds.	+
03111000		+
03111100	Soya beans.	+
03111200	Peanuts.	+
	2 3 1 1	
Selected		
Code	Description	Action
	No codes have been selected.	
		OK Cance
		OK Can

Insert a keyword and click on the button to run a search. Click the + of the Classifications to add. These will be added to the "Selected" pane (bottom pane). Alternatively, by clicking on the Code the hierarchy will be opened for the relevant Classification as shown...

dd Classificatio	n	×
Search Keywords:	Q	
> 031000 > 03110 > 03	Q: Agricultural farming fishing forestry and related products. Q: Agricultural and horticultural products. DOO: Crops products of market gardening and horticulture. 3111000: Seeds. 03111200: Peanuts.	9 또 + 9 또 + 9 또 + 9 또 + 9 또 +
Selected		
Code	Description	Action
(He) (H) (h)	No codes have been selected.	
		OK Cancel

Clicking & will add the relevant Classification and its Parent Codes in the hierarchy to the

"Selected" pane. Clicking will add the relevant Classification plus any Child Classifications to the "Selected" pane

Click on OK to add the Classifications. These will not always be exact, chose the nearest match.

Remember to click Save also on the Toolbar.

Once a Classification has been added the tab will display as follows....

🕞 SRM 👻 🦉 Sourcing 🕶	🏷 Contracts 👻 🎝 Assessm	ents 👻 🚽 Transactions 👻 📶 Repor	ts 🕶 📃 More			1 -1
Contract MD201705	101 - Provision of IT R	elated Goods and Servic	Go To Save	Close Submit Delete	Pull	Export History
General Suppliers Lots	Items Classifications Ass	sociated Contracts				
Classification Code	Level	Description				Actions
30213200	Contract	Tablet computer.				×
30237270	Items	Portable computer carrying cases.				×
						Add

In the example above a classification has been associated with the Contract, and an Item on the Contract has also been classified.

To remove a classification, click on the respective \times icon in the Actions column. Click **Save** on the Toolbar.

5.8.6 Associated Contracts Tab

🕞 SRM 👻 🦉 Sourcing 🕶	🏷 Contracts 👻 🎝 Assessme	nts 👻 🗐 Transactions 👻	📕 Reports 👻	More			\sim		-1
Contract EREQ100C)161 - test again - Lot 3		Go To Save	~	plete Suspend	X Cancel	Pull	Export	(C) History
General Suppliers Clas	sifications Associated Contracts								
Contract No.	Reference	Name			Status			Acti	ions
1000133	EREQ1000161	test again - Lot 4			Active			•	×
1000131	EREQ1000161	test again - Lot 2			Active			+	×
1000130	EREQ1000161	test again - Lot 1			Active			•	×
								A	dd

This tab is used to link any other contract for any reason, for example, it may be the contracts that link to a specific internal project.

Contracts created from the same Sourcing Project are automatically associated with one another.

To add an Associated Contract, click on the Add button

and an Aller - L -	Contains:				
ontract Numbe	er 💌		Q A		
Search Resu	lts				
No.	Reference	Name	Template	Status	Actions
1000142	MD20170510	Provision of IT Goods	Contract Template for User Guide	Draft	
1000143	EREQ1000186	Scoring Project - ABC Ltd/Lot 1	Standard Template - no Output	Draft	
1000144	EREQ1000186	Scoring Project - ABC Ltd/Lot 2	Standard Template - no Output	Draft	
1000145	EREQ1000186	Scoring Project - DMD Enterprise	Standard Template - no Output	Draft	
1000146	MD201705101	Provision of IT Related Goods an	Contract Template for User Guide	Draft	
1000001	MD101	Initial Test Contract for CIS Paym	Standard Template - no Output	Active	
Selected Co	ntracts				
No.	Reference	Name	Template	Status	Actions
		No Contracts have b	peen selected.		

Tick the box(s) of the contracts to be associated / linked. The Search and Advanced Search can be used to search for contracts based on

- Contract Number
- Contract Reference
- Contract Name
- Contract Template
- Contract Type
- Status
- Contract Value
- Contract Start Date
- Contract End Date
- External Document Number
- Supplier Name

Once the Contract is linked a corresponding link record will be created in the linked contract. Therefore if Contract A is associated with Contract B it follows that Contract B is associated with Contract A.

Click on the *icon* to navigate to the associated contract (Access the Associated Contracts Tab for that Contract to return to the original contract).

Click on the \times icon to remove the association

Remember to click on Save on the Toolbar

5.8.7 Divisions Tab

🗋 SRM 🗕	👻 Sourcing 🗸	🏷 Contracts 🔻	á¶ [∆] Assessments ▼	Transactions 🔻	📕 Repo	rts 🔻	≡ м	ore			\succ		->]]
Contract	EREQ100	D161 - test ag	ain - Lot 3		Ø - Go To	H Save	- Close	Complete	Suspend	X Cancel	Pull	Export	(C) History
General	Divisions	tes Documents	Tasks Geographica	l Scope Entities									
Division Co	ode	Division Name										Act	ions
			No	Divisions have been ad	lded.								
(M) (M) (M													
												A	dd

To associate Divisions with the Contract, click on Add...

Select	Division ×
	Division Name
0	Organisation Admin
0	A&Q
	OK Cancel

Click into the radio button for the relevant Division to add and repeat the process to add more divisions, if required.

Once all Divisions have been added click **Save** on the Toolbar.

5.8.8 Notes Tab

	🖉 Sourcing 🕶	🏷 Contracts 🔻	এ∰ Assessments ▼	Transactions 🗸	👖 Reports 🗸	≡ м	ore			\sim	a 👤	-1
Contract	EREQ1000	0161 - test aga	ain - Lot 3		Go To Save	- Close	Complete	Ö Suspend	X Cancel	Pull	Export	G History
General	Divisions	es Documents	Tasks Geographical	Scope Entities								
View:												
Contract												
Date	Supplier	Title	e Note Ty	pe	Author							
(H4) (H) (H4)			N	o Notes have been add	led.							

Notes can be created for the Contract itself, or individual suppliers on the contract. To this end ensure the relevant filter is applied to the View drop-down list to view relevant existing notes.

NOTE: relevant Note Types need to be defined in the System to add a note. See the Buying Organisation Configuration User Guide for more information on setting these up.

To add a note, click the **Add** button...

Add New Note	×
Related to:	
Contract	\checkmark
Created By:	
Matt Davies	
Title:	
Туре:	
Contract Review Notes	\checkmark
Content: (4000 characters remaining)	
	~
	\sim
·	
	OK Cancel

Select either Contract or the name of the supplier the note relates to from the "Related to" drop-down list.

Insert a Title and select a relevant Type from the drop-down list and then insert the Note Content

Click OK

		্য Assessments 👻 🗐 Trans	s and Servic		Close Submit Dele	
General Divisions	Notes Documents	Tasks Geographical Scope	Entities	10 Save		tte Putt Export Histor
Date	Supplier	Title	Note Type		Author	
11/05/2017 12:28:10	ABC Ltd	Supplier Site Visit 20-04-17	Contract Review Notes		Matt Davies	Q 🛯 🗙
	4)					Add

The Note and its content can be viewed in full ${f Q}$, amended ${f {inom {\it o}}}$ or removed ${inom {\it x}}$ respectively.

Remember to click **Save** on the Toolbar.

5.8.9 Documents Tab

Contract MD201705101 -	- Provision of IT Relate	d Goods an	nd Services	``````````````````````````````````````	ジーロ ペ o To Save Close	Submit Delete Pul	Export Histo
General Divisions Notes D	ocuments Tasks Geographica	l Scope Entities	5				
Document Name	Document Type	Owned By	Linkage	Visibility	Approved?	Expiry Date	Action
PLI Document 2017	Public Liability Insurance Certificate	Buyer	Contract	Buyer Only	No	26/09/2017 23:59:59	Q 🗹 🗙
Corporate Standard Terms and Conditions	Terms and Conditions of Supply	Buyer	Template	Buyer/Supplier	No	-	Q x
test	Public Liability Insurance Certificate	Buyer	Document Library	Buyer Only	No	26/09/2016 23:59:59	QX

Documents can be added from a pc/server and can be added on behalf of the buying organisation or a supplier.

To add any type of document, click Add

Add Document Wizard	×
Add Document Wizard - Select Action	
Please select the type of Document addition you wish to perform.	
C Add a Document from the Library.	
○ Upload a new Document.	
O Upload a Document on behalf of Supplier(s).	
Next> Cance	el

Select the relevant method and click Next

Note: if Upload a document on behalf of Supplier(s) is selected the next page will require the suppliers to be selected

Add Document Wizard	×
Add Document Wizard - Select Supplier	
Please select the Supplier for whom you wish to upload a file.	
Supplier:	
ABC Ltd	\checkmark
< Back Next >	Cancel

The Next Page (for On Behalf of Supplier or adding a New Document options) is displayed...

Add Document Wizard	×
Add Document Wizard - Select Document Please select the Document you wish to upload.	
Туре:	
Please select	\checkmark
Description:	
Visibility:	
Shared	\checkmark
File to Upload:	
	Browse
Add file to Document Library?	
< Back Next	> Cancel

Select the Type and insert a Description for the document.

Select whether the document should be Shared or Private. If a Document is uploaded by a Buyer User and is set to Shared, the document is Shared with all Suppliers on the Contract (if this setting is set to allow sharing in the template. Unless requested, this setting is not set to allow sharing). If the document is set to Private then only Buyer Users with appropriate permissions will see the Document on the Contract. **NOTE**: if a document is uploaded on behalf of a supplier it can only be set to Shared which means the document is visible to the supplier the document was uploaded for and the Buying Organisation. No other supplier will see this.

Browse for the file to add. Do not tick 'add to the Library'.

Either a **Next** or a **Finish** button will be displayed on completing the information. The reason being that the Document Type may have Expiry Dates and/or Reference Fields to be completed. If so the Page will display as follows...

Add Document Wizard	×
Reference Fields Supply the reference information appropriate to the document type.	
Expiry Date: dd/mm/yyyy ISO Certificate Reference:	
< Back Finish Cance	el

Where the Contract is a multiple Supplier Contract, the Documents Tab will display a View Filter to see documents uploaded as a "Contract" Document (that is, all documents uploaded for the Contract being viewed), "All Suppliers" (the documents that will be visible to all Suppliers on a Contract), Named Suppliers (this will display the documents uploaded on behalf of the specific Supplier). This displays as below...

🕞 SRM 🔻 🦉 Sourcing 🕶 🔇	Contracts 👻 🎝 Assessments 👻	Transactions	- Reports	- 🛄 Catalogue	=s 🕶 🏟	o Configura	tion 🔻		\sim		- ₹
Contract MD201705101	- Provision of IT Relate	ed Goods an	d Services	(Ø - L	tve Close	Submit	X Delete	Pull	Export	(C Histo
General Divisions Notes Documents Tasks Geographical Scope Entities											
View: Contract		~									
Document Name	Document Type	Owned By	Linkage	Visibility	Арр	roved?	Expiry I	Date		Actic	n
ISO 2017 Certificate	ISO 9001 Certification	Supplier	Contract	Buyer/Supplier		No	26/05/20	17 23:59:5	9	Q 🗹	×
PLI Document 2017	Public Liability Insurance Certificate	Buyer	Contract	Buyer Only		No	26/09/20	017 23:59:5	59	QØ	×
Corporate Standard Terms and Conditions	Terms and Conditions of Supply	Buyer	Template	Buyer/Supplier		No	-			Q :	×
test	Public Liability Insurance Certificate	Buyer	Document Library	Buyer Only		No	26/09/20	16 23:59:5	59	Q :	×
										Δ	dd

To open a document, click on the *Q* Action button for the relevant document. The following pop-up dialog will appear...

View Document	×
General Reference Fields Document Name:	
ISO 2017 Certificate	
Туре:	
ISO 9001 Certification	
File Name:	
Contract Upload Template.xlsx	
File Size:	
45.05 KB	
D	ownload Close

Note that if the Document has any Expiry Dates or Reference Fields associated with it there will be a Tab to view this, as shown...

View Document	×
General Reference Fields	
Expiry Date:	
26/05/2017	
ISO Certificate Reference:	
ISO123	
Download	•

Click Download

Documents added either on behalf of a supplier or as a new document on the Contract can be edited

To edit the details about a document, click on the \mathbf{V} icon for the relevant document.

- The Document Name can be changed and the visibility on the General Tab.
- Click on the **Browse** button and select the file to replace the existing one
- The **Reference Fields** Tab will display where the Document Type has Expiry Enabled and/or Reference Fields defined...

Once all changes have been made, click **OK**

If a document is required to be deleted, click on the corresponding \times icon.

Remember to click Save on the Toolbar after any/all documents have been added/removed/edited.

5.8.10 Tasks Tab

🕞 SRM 🔻 👙 Sourcing 👻 🏷 Contracts 👻 🖧 Assessme	ents 👻 🗐 Transactions 👻	👖 Reports 👻 🗮 More		× 🔺 🞝
Contract MD201705101 - Provision of IT Re	elated Goods and S	Go To Save Close Su	brmit Delete Pull	Export History
General Divisions Notes Documents Tasks Geog	graphical Scope Entities			
Title	Assigned To	Scheduled Date	Status	Actions
Attend Site Visit for Supplier ABC Ltd for H&S Checks	Matt Davies	30/05/2017	Active	Q 🛯 🗙
				Add

Contracts themselves provide 2 further "Event Types" – "Now" and "Date Reference Field". The former option will be triggered immediately whilst the latter provides the ability to select a Reference Field that has been configured as a "Date" Field that will then be used to trigger the Task. Whatever Date is populated at the time the Task is created will be utilised in the Rule created.

Tasks as noted can have notifications defined. These notifications are sent to the assigned user(s) an email and a System Message. The System Message for a Task that Requires an Action will open the Task dialog. All Users can access any Tasks they have been defined as an assignee of a manual action for by accessing the Tasks Page. This is accessed from the Users Settings on the Menu Bar, as shown below...

(C) si	RM 👻 🦉 Sourcing	🔹 🎻 Contracts 👻 🎝 Asse	ssments 🔻 🗐 Transactions 👻 📶 Reports 👻	More	🖂 👤 🚽
Mes	sages for Matt	Davies			Matt Davies
All			Only show unseen messages		Dashboard
7.11			Only show unseen messages		Change Password
	Area	Summary	Detail	Created	Email Notifications
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed	15/05/2017 09:55 🔊	Tasks
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed	15/05/2017 09:55	Knowledgebase
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed	15/05/2017 09:55 📀	▼ 🖂 🗙
	General Utilities	Task Notification	MattThis is notification of a Task now due to be completed	15/05/2017 09:55 📀	🔽 🖂 🗙
	General Utilities	Task Notification	Matt This is potification of a Task now due to be completed	15/05/2017 09:55	

The Tasks Page displays as...

Title	Description	Issued Date Actio
Fest Task for Template	Test Task for Template	04/05/2016
Fest Task for Template	Test Task for Template	05/05/2016
Fest Task for Template	Test Task for Template	05/05/2016
Fest Task for Template	Test Task for Template	05/05/2016
Fest Task for Template	Test Task for Template	05/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	06/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016
Fest Task for Template	Test Task for Template	09/05/2016

Selecting the appropriate Q Action button will display the Task dialog as below...

Manual Action	×
Action For:	
Contract Standard Tender Test - Lot 1	
Title:	
Test Task for Template	
Description:	
Test Task for Template	
Assigned To:	
Matt Davies	
Issued Date:	
15/05/2017	
Action Required:	
Please check the status of the contract	^
	\checkmark
Comments:	
	^
	~
Go To Contract In Progress Complete Not Required Reassign	Cancel

Here the User assigned the Task can then update the Task (In Progress or Complete/Not Required, or reassign the Task to another Buyer User) and provide Comments, or can be taken to the Contract record the Task relates to.

5.8.11 Variations Tab

🕞 SRM 🗸	🖞 Sourcing 🗸	🏷 Contracts 🗸	á [å Assessments ▼	📑 Transactions 🕶	Reports	- Щ	Catalogues	- 🔅 c	onfiguratio	n -	\sim	1	-1
Contract	EREQ1000)186 - Scorin	ng Project - ABO	C Ltd/Lot 2 - 17	Soft	Ø - Go To S	ave Clos	Complete	Suspend	X Cancel	Pull	Export	History
General Ciew: All Variations	Payments Var	iations Transactio	Orders Invoid	es									
Number	Date	Supplier		Name			Sta	tus		Value	e Change	e Act	tions
CV1000012	18/05/2017	ABC Ltd		Additional Licer	nce Required		Post	ed		GB	P +250.00	D	
CV1000010	18/05/2017	-		Extend Contrac	t by 3 months		App	oved				-	
												A	dd

Contract Variations can be recorded against Contracts in the Contract Management Module. Variations can be just an extension of a contract, or may have a financial impact on the contract. In the illustration above it can be seen that the Variations added can be viewed for "All Variations" or the view filter can be used to view variations linked to specific suppliers.

IMPORTANT: The Contract Settings must be set to "Allow Variations" to use any functionality on this Tab. Further, the User must have the appropriate permission(s) in their Contract Role on the Contract being administered.

NOTE: In order to generate Variations relating to an extension of the contract, the Contract Setting for "Option to Extend End Date" must be set to YES. Further, if the Contract Setting "Allow Extension End Date Amendments After Activation" is set to NO, then the only way in which the Extension End Date Field can be altered is by having a relevant Variation being approved.

In addition, for Variations to be used for Contract Extensions the Contract must have a Contract Start and End Date.

The images below illustrate the scenario whereby the Option to Extend is set to YES.

To Add a Contract Variation, click Add. The following pop-up dialog will be displayed...

Add Variation	×
New Variation	
Please specify the type of Variation you would like to create.	
A change to the Contract's value.	
An extension of the Contract.	
Next > Cano	el:

If the option "An extension of the Contract" is selected, and NEXT is clicked the following will be displayed...

Add Variation	×
New Variation	
Please complete the following fields.	
Variation Name:	
Description: (1000 characters remaining)	
^	
~	
Extend by:	
1 Calendar Month(s)	
O Extend until: 30/06/2017	
< Back Finish Cance	i

Complete the Variation Name and Description, then determine either to "Extend By" a number and interval (the number drop-down list displays from 1 to 99, and the Interval can be set to Working Days / Calendar Months / Years), OR "Extend Until" where the Date Picker can be used to determine the actual End Date

Clicking on "Finish" the Variation will display as follows...

Add Variation					×
Variation - Extend Contract by 3 months			H Save	- D Close	A History
General					
Variation Number:		Variation Status:			
		New			
Name:		Start Date:			
Extend Contract by 3 months	×	02/05/2017			
Description: (932 characters remaining)		End Date:			
Due to planning consent delays the Project will over run by 3 months	~	31/05/2017			
		Extension End Date:			
		31/08/2017			
	~				
Internal Comments: (1000 characters remaining)					
	^				
	~				

The Variation should be saved and at this point further options are made available on the Toolbar to "Submit" the Variation for Approval, or the Variation can be deleted.

Once the Variation has been sent for approval Users on the Contract that have the permission to Approve Variations will be sent an email and System Message that will ask them to approve the Variation. The Approver will be able to open the Variation as a read-only record and Approve or Reject it. If it requires a change the record would need to be Rejected so that the Variation can be amended, and re-submitted for approval with the correct data.

Once approved the Extension End Date on the General Tab of the Contract record will be updated.

NOTE: if several Variations exist only the last approved Variation will set the Extension End Date so there will never be a conflict. Also, the Extension End Date MUST be later than the Contract End Date.

If your The Contract Management System Contract Management Module has been integrated with PROACTIS P2P and Variations are being output then the Extension End Date will be utilised when the Variation is posted after being Approved.

If the Variation is financial not date related, then the "A change to the Contract's value" option should be selected on the first page of the Variation Wizard. When selected the next page will look like...

Add Variation	×
New Variation	
Please complete the following fields.	
Variation Name:	
Description: (1000 characters remaining)	_
,	~
Supplier:	
ABC Ltd (GBP 250.00)	1
Currency:	
GBP	
Variation Output Adapter:	
-]
< Back Finish Can	cel

Insert a **Name** and **Description** for the Variation and determine which supplier the variation links to, the currency of the financial change to the contract and the Adapter to use to output the variation to PROACTS P2P (this will only display if the "Output Variations" Contract Setting has been set to Yes)

Click Finish. The following Add Variation pop-up dialog will be displayed...

Add Variation					×
Variation - Additional Licence Required				Save Cla	Dise History
General Items Interfaces					
Variation Number:		Variation Status:			
		New			
Name:		Variation Value:			
Additional Licence Required	×	0.00	GBP✓		
Description: (951 characters remaining)		Variation Output Adapt	ter:		
One more licence required for new Project Manager	~	ContractP2PPostBox(Output		~
	~				
Supplier Name:					
ABC Ltd					
Internal Comments: (1000 characters remaining)					
	\$\$\$				

Additional Internal Comments can be added to the Variation. It is advisable to click **Save** at this point so that the Variation Number is generated and the basic elements of the Variation are recorded. NOTE: The Variation Value is a calculated field. This is calculated from the Items associated with the Variation.

To define the Items, access the Items Tab...

Add Variatio	n							×
Variation	n CV1000012 - Additional	Licence Required		H Save	→ Close	H Submit	X Delete	G History
General	Items Interfaces							
#	Short Description	Туре	Value Change		,	Actions		
		No Item Variations have been added.						
(HA) (H) (N (M)						A	dd

To Add a Variation Item click Add...



Insert a **Short Description** for the Contract Variation Item and determine whether an Item needs to be added to the contract, or an item removed, or if there is an amendment to the value or quantity of an existing contract item

Click **Next** to open the next page of the Item Variation. The next section covers each option above as the pages will differ...

Added Item

Add Supplied Item	×
General Pricing Additional Integration Finance Codes	
Supplier: ABC Ltd	
Lot:	
Lot 2 - IT Software	\checkmark
Part Number:	
Manufacturer's Part Number:	
Name:	
Description:	
	••••
Standard Retention %:	
	OK Cancel

For more information on Items see the relevant section in this User Guide.

Removed Item

Add Item Variation Wizard	×
Step 2 - Select Item	
Please select the Item you would like to remove.	
Supplier Item:	
Balsamiq Mockups (GBP 250.00)	
< Back Finish Cancel	

Select the item to be removed and click Finish

Value/Quantity Amended

If the Contract Settings have been configured so that Advanced Item Pricing is NOT being used then the Next Page displays as...

Add Item Variation Wizard	×
Step 2 - Select Item	
Please select the Item you would like to amend.	
Supplier Item:	
Balsamiq Mockups (GBP 250.00)	
< Back Next > Cance	l.

Select the relevant Item and click Next...

Add Item Variation Wizard	×
Step 3 - Amend Value/Quantity Please amend the Value/Quantity as required, then click the Finish button.	
New Currency: GBP Pricing Type: Price and Quantity. Fixed Value. New Unit Price: 250.00	
Unit of Measurement:	
Each	
New Quantity:	
New Calculated Value:	
250.00	
< Back Finish Canc	el

Here the Pricing Type can be changed from Price/Quantity to Fixed Value. For each the relevant data can be amended, for example for Price/Quantity the Unit Price, Unit of Measure, and Quantity can be changed.

If the Contract Settings allow for "Advanced Item Pricing" then the following pages are displayed when amending Value/Quantity...

Add Item Variation Wizard	×
Step 2 - Select Item	
Please select the Item you would like to amend.	
, , , , , , , , , , , , , , , , , , ,	
Supplier Item:	
Balsamiq Mockups (GBP 250.00)	
Stick with the current Pricing Structure.	
○ Create a new Pricing Structure.	
< Back Next > Cancel	

Select the relevant existing item and determine whether it is applicable to "Stick with the current Pricing Structure" – for example, if the Pricing Structure is set as

Price and Quantity but need to be changed to a Fixed Value then choose the latter option, or if it's just the price or quantity that need to be changed in an existing Price and Quantity Pricing Structure use the former option. Each option is explored below...

If the "Stick with current pricing Structure" is used the following will display...

Add Item Variation Wizard	×
Step 3 - Amend Value/Quantity Please amend the Value/Quantity as required, then click the Finish button.	
Pricing Structure:	
New Currency: GBP New Quantity: 1	
New Calculated Value: 250.00	
< Back Finish Cance	ł

Click on the _____ button to view the relevant Pricing Structure etc.

View Pricing Structure	×
General Prices/Rates	
Name:	
Default	
Price(s) Type:	_
Price and Quantity	
Price Adjustment(s) Type:	_
None	
Rebate(s) Type:	_
None	
Currency: GBP	
Valid From:	
02/05/2017	
Special Offer?	
Valid To:	
dd/mm/yyyy	
Prices are Indicative?	
C Enabled?	
Cle	se

Click Close to Return to the Previous Page, here the Quantity can be amended.

Once complete click on Finish.

If the "Create a new Pricing Structure" is selected then the following will be displayed...

Add Pricing Structure	×
General Prices/Rates	
Name:	
Price(s) Type:	
Price and Quantity	\checkmark
Price Adjustment(s) Type:	
None	\checkmark
Rebate(s) Type:	
None	\checkmark
Currency:	
GBP 💌	
Valid From:	
18/05/2017	
□ Special Offer?	
Valid To:	
dd/mm/yyyy 🗊	
□ Prices are Indicative?	
☑ Enabled?	
ОК Са	ancel

For more information on Items see the appropriate section in this User Guide. Once the **Pricing Type** has been set the **Price/Rates** Tab should be accessed to define the Pricing Structure. Once complete, click on the **OK** button.

In this example, the new Pricing Structure is set to Price and Quantity as such the Quantity needs to be defined...

Add Item Variation Wizard	×
Step 3 - Amend Value/Quantity	
Please amend the Value/Quantity as required, then click the Finish button.	
Pricing Structure:	
Additional Software	
New Currency:	
New Quantity:	
1	
New Calculated Value:	
500.00	
< Back Finish Cance	ι

Insert the Quantity and click Finish.

Once an Item Variation has been added it will appear as follows...

🗋 SRM 🗸	🝟 Sourcing 🗸 🔇	Contracts 🔫	á¶å Assessments ▼	Transactions 🕶	📕 Reports 🕶	🛄 Catalogues 🕶	🔅 c	onfigurat					\sim	1	-1
Contract	EREQ1000186	6 - Scoring	Project - AB	C Ltd/Lot 2 - IT	Software		Ø - Go To	H Save	→ Close	Complete	Ö Suspend	(Cancel	Pull	Export	C History
General	Payments Variations	s Transactions	s Orders Invoid	ies											
Number	Date	Supplier		N	lame			Stat	us			Value	Change	Acti	ions
CV1000012	18/05/2017	ABC Ltd		Ad	ditional Licence Req	juired		New				GBI	P +250.00		×
CV1000010	18/05/2017	-		E	ttend Contract by 3 n	nonths		Appro	oved					-	
HI H 1	M M														
														A	dd

Repeat this process as appropriate for other items affected by this Contract Variation

Remember to click Save on the Toolbar

****IMPORTANT NOTE:**** ONLY APPROVED VARIATIONS WILL AFFECT A CHANGE ON THE CONTRACT ITEMS TAB. AS SUCH ONLY THEN IS THE PROJECTED CONTRACT VALUE UPDATED ON THE CONTRACT GENERAL TAB (if it is based on the Items in a Contract).

To Amend an existing Variation click \square

To Delete an existing Variation click 🗙

Contract Variations can also be approved. To do so access the variation created as if you were to

amend it and select the Submit Toolbar button as shown below...

Edit Variation			
Edit Variation			×
Variation CV1000012 - Additional Licence Required		Save Close Submit De	k G lete History
General Items Interfaces			
Variation Number:		Variation Status:	
CV1000012		New	
Name:		Variation Value:	
Additional Licence Required	×	250.00 GBP	
Description: (951 characters remaining)		Variation Output Adapter:	
One more licence required for new Project Manager	~	ContractP2PPostBoxOutput	~
	\sim		
Supplier Name:			
ABC Ltd			
Internal Comments: (1000 characters remaining)			
	~		
	\sim		

The following will then be displayed...

(!)
Confirmation
Are you sure you want to submit this Variation for approval?
OK Cancel

Click **OK** if appropriate

Users with permission to be able to Approve Variations will then be notified that the Variation requires approval and will be able to access the Variation and the screen will be displayed as follows...

	Edit Variation	×
Variation Number: CV1000012 Name: Additional Licence Required Description: One more licence required for new Project Manager Supplier Name: ABC Ltd Internal Comments:	Variation CV1000012 - Additional Licence Required	
CV1000012 Being Approved Name: Variation Value: Additional Licence Required 250.00 Description: Variation Output Adapter: One more licence required for new Project Manager Variation Output Adapter: Supplier Name: ABC Ltd Internal Comments: ABC Ltd Internal Comments: 	General Items Interfaces	
Name: Additional Licence Required Description: One more licence required for new Project Manager Supplier Name: ABC Ltd Internal Comments:	Variation Number:	Variation Status:
Additional Licence Required 250.00 Description: Variation Output Adapter: One more licence required for new Project Manager ContractP2PPostBoxOutput	CV1000012	Being Approved
Description: One more licence required for new Project Manager Supplier Name: ABC Ltd Internal Comments:	Name:	Variation Value:
One more licence required for new Project Manager ContractP2PPostBoxOutput Supplier Name: ABC Ltd Internal Comments: ABC Ltd	Additional Licence Required	250.00
One more licence required for new Project Manager ContractP2PPostBoxOutput Supplier Name: ABC Ltd Internal Comments: ABC Ltd	Description:	Variation Output Adapter:
Supplier Name: ABC Ltd Internal Comments:		
Supplier Name: ABC Ltd Internal Comments:		
Supplier Name: ABC Ltd Internal Comments:		
ABC Ltd Internal Comments:	×	
Internal Comments:	Supplier Name:	
	ABC Ltd	
	Internal Comments:	
~		
\sim		
	~ ~	

Click on **Approve** or **Reject** as required. In which case the following will be displayed for comments to be added...

Approve Variation	×
Optional Comment: (500 characters remaining)	^
ОК	Cancel

Click OK



NOTE: If the Contract Setting for "Output Variations" is set to Yes, a ^{Post} Toolbar button will be displayed on the Variation record which will send the Variation to PROACTIS P2P. Further an "Interface" Tab will be displayed which will show the history of the transaction of the Variation.

View Variation								×
Variation CV1000012 -	Additional Li	cence Requ	iired			+ Close	Processed	C History
General Items Interfaces								
Output Processes								
Process	Status	Actions	Process					
Output of Variation CV1000012	Started	C	Event	s				
				Date/Time	Message			
		Restart	6	18/05/2017 13:31:01	Successfully generated O document(s). Awaiting collection by external applicatio	in.		
			•	18/05/2017 13:31:01	Variation output using Adapter 'ContractP2PPostBoxOutput'.			

NOTE: if there has been a failure the transaction can be Restarted. The "Processed" button will mark the Variation as Processed. If selected, will display the following warning...

Confirmation
WARNING:
Variations are normally marked as Processed automatically. If there's been an integration problem, please ensure that this problem has been rectified in the external system before continuing.
Note that manually marking this Variation as Processed will not output any data, or affect any data which has already been output; it will only change the Variation's Status.
Are you sure you want to continue?
OK Cancel

Click OK or Cancel as appropriate

5.8.12 Correspondence Tab

🗋 SRM 🗸	Sourcing -	🏷 Contracts 🗸	á¶å Assessments ▼	Transactions 🕶	🚛 Reports 🔫	🛄 Catalogues 🗸	🔅 Configuration	i v 🕟	• 📕 🕣
Contract	: MD201705	5101 - Provisi	on of IT Related	d Goods and S	Services	Go To Save	Close Submit	Delete Pull	Export History
General	Correspondence	Dialogues	ument Export Templates	3					
View: Contract									
Recipient		Organisation Nar	ne	Batch Name	Date	Sent	Corresponde	ence Type	Actions
(14) (14) (3)			No	o Correspondences ha	ve been found.				
									Add

Correspondences (emails) can be generated from a Contract. These may be emails that relate to the Contract as a whole, or to individual suppliers.

To create a new Correspondence Batch, click Add

New	Co	rrespondence Batch Wizard	×						
Ne	w	Correspondence Batch							
	Please select a Correspondence Type and choose a source whose details will be used for sending correspondences.								
		spondence Type: tract Management							
		espondence Batch Sources							
		Batch Source							
Č.	Э	Provision of IT Related Goods and Services							
K									
		Next> Cano	el						

Select the Correspondence Type - Contract Management for the contract (select the relevant contract displayed), or select Contract Supplier... This determines what the correspondence relates to – the Contract itself (Contract Management) or is about a particular Supplier (Contract Supplier)

Ne	w Co	rrespondence Batch Wizard	×								
PI	New Correspondence Batch Please select a Correspondence Type and choose a source whose details will be used for sending correspondences.										
		spondence Type: tract Supplier									
	Corr	Correspondence Batch Sources									
		Batch Source									
	0	ABC Ltd									
	0	DMD Enterprises									
		Next> Canc	el								

Select one of the Suppliers listed

Click Next

New Correspondence Batch Wizard	×
New Correspondence Batch Please enter a name for the Correspondence Batch and provide output details for sending correspondences.	
Batch Template:	
Output Method: Email	
Copy To: Subject:	
< Back Next> Cance	ł

Select a Batch Template, if appropriate (see the Buying Organisation Configuration User Guide for more details on Correspondence Templates) – this is optional

Insert a Batch Name

Insert (if required) the email address of anyone who should be copied into the email

Insert a Subject and Click Next

New Correspondence Batch Wizard	×
New Correspondence Batch	
Please select a Correspondence Recipient Type.	
Who will receive the correspondence?	
 Suppliers. 	
O Users within my Organisation.	
○ External Users.	
< Back Next > Cance	ł

If Suppliers is selected and the Correspondence Type was set to Contract Management all suppliers from the Contract will be added, however if the Correspondence Type was set to Contract Supplier, it will be the Supplier selected on the first page of the Correspondence Wizard that will be added. There will be an additional page to the Correspondence Wizard where the Supplier Contact needs to be selected (General, Sales, Payment, E-Procurement) – this will determine the recipients of the email

If "Users within my Organisation" or "External Users" is selected then the recipients will be added at the next stage of the creation of the correspondence. In which case, for the "User in my Organisation" option the search will be for The Contract Management System Buyer Users to be added. If "External Users" is selected the recipients will need to be added manually inserting the person's name and email address.

On completion of the initial Wizard the following will be displayed...

Correspondence Batch Details		×
General Suppliers Recipients Correspondence	Attachments	
Batch Number:	From:	
N/A	noreply@proactis.com	
Batch Name:	Сору То:	
Test Batch X		
Date/Time of Issue:	Subject:	
N/A	Confirmation of Contract Award	
Type of Recipient:		
Supplier		
Types of User Contacts:		
☑ General contact		
Sales contact		
Payment contact E-procurement contact		
	Issue	cel

The Recipients Tab as noted will either be pre-completed with a list of supplier contacts or will need recipients added (The Contract Management System Buyer Users or External contacts). The example below shows the situation where External users are being contacted about the contract...

Correspondence Batch	Details	×
General Recipients	Correspondence Attachments	
Name	Email	Actions
	Add Recipient × Name: Email: OK Cancel	
		Add
		Issue Cancel

The Correspondence Tab will display and text from the batch template selected as a default or may be blank if no template was selected...

Correspondence Batch Details	×
General Recipients Correspondence Attachments	
F ▼ A ▼ B I 単 ダ ▼ 券 № № ♥) ▼ ♥ ▼ ⊕ 手 吾 君 〓 □ ▼ 愛 □	
Issue	ન

Insert the relevant text for the Body of the Email to be sent. The formatting toolbar can be used to set font size and colour, text can be aligned, and tables can be inserted. In addition mail merge fields can be used to automatically insert data from the system. To do so, click on the

Insert Mail Me	erge Code	×
Code	Description	
[Recipient]	The name of the Recipient.	
[Email]	The Recipient's email address.	
[Reference]	The reference of the Contract.	
[Number]	The number of the Contract.	
[Name]	The name of the Contract.	
	H H	
		sert Close

Formatting Toolbar, the following will be displayed...

Select the relevant Mail Merge Code and click Insert

The Attachments Tab will allow for multiple documents to be attached to the email

Correspondence Batch Deta	ils	×
General Recipients Corr	espondence Attachments	
Name	Туре	Actions
	No Documents have been found.	
		Add
		Issue

Once all relevant details are complete click on the Issue button to send the email

5.8.13 Dialogues Tab

🕞 SRM 👻 👻 Sourcing 👻 🏷 Contracts 👻 🗗 Assessments 👻 📑	Transactions 🕶 🎿 Reports 👻 🗮 More 🛛 🐱 🚣 📲
Contract MD20170510 - Provision of IT Goods	∅ - Image:
General Correspondence Dialogues Document Export Templates	
Dialogue	
	Post Details
	Details Attachments
	Posted By: Date/Time Posted:
	From: To:
No Posts have been created.	Subject:
	~
	\checkmark
Create Thread	

To create a Dialogue for a Supplier or All Suppliers on the Contract click the Create Thread button

Create Thread	×
Message Attachments	
Subject:	
To:	
Please select	~
Your Message: (4000 characters remaining)	
	^
	~
	OK Cancel

Insert a Subject, select if "All Supplier" are to receive the message or just an individual supplier, and insert the Message content. Documentation may be added to the dialogue message by accessing the **Attachments** Tab...

Create Thread		×
Message Attachments		
Name	Size	Action
No Attachments have been a	added.	
		Add
	ОК	Cancel

Click Add

Add Message Attachment	×
Choose Document source	
You may add a new Document or select one from the Library.	
Select a file from the Document Library.	
O Locate a new file not in the Library.	
Next > Cance	કા

If the default to select from a Library is selected the Buying Organisation's Document Library will be displayed to select the relevant document. If the "Locate a new file not in the Library" option is selected the next page will be displayed as follows...
Add Message Attachment	×
Choose Document type	
You may upload the new Document or create a link to the Document.	
Upload the new Document.	
○ Create a link to the Document.	
< Back Next > Canc	el

Selecting "Upload the new document" the next page when accessed will be displayed as follows...

Add Message Attachment	×
Upload New Document Please locate and upload the new Document into the Library	
File: Browse	
Description:	ר
Add the Document to your Library?	
< Back Finish Cance	ι

Click **Browse...** and navigate to and select the file to attach and insert a **Description**, and determine if the Document should be added to the Buying Organisation's Document Library. If this latter option is ticked a further series of pages will appear that will require the document to be added to the relevant Document Type folder as shown...



Select the relevant area to link the file and click Finish

Once this has been completed the Document is added to the Attachments Tab

Create Thread		×
Message Attachments		
Name	Size	Action
Health & Safety Policy and Guidelines	199.3 KB	×
		Add
	ОК	Cancel

Repeat as necessary and remove any attachments by clicking on the Xicon

Click **OK** to save all relevant details, and send the dialogue. The dialogue will be available via the Messages facility in the Supplier Network when the supplier accesses the relevant Contract.

Conversation Threads can develop as a dialogue is created and responded to by both supplier and Buying Organisation and as such dialogues will build a hierarchy based on the conversation thread. Dialogues received can be responded to by selecting the relevant dialogue and clicking on the **Reply** button, as shown below...

🕞 SRM 👻 🚆 Sourcing 🗸 🍪 Contracts 🗸 🖓 Assessments 🔻	Transactions 🔻	📕 Reports 🗸	More		🖂 💄 🞝
Contract MD20170510 - Provision of IT Good	5	G o To	Save Close	Complete Suspend	Pull Export History
General Correspondence Dialogues Document Export Templa	tes				
Dialogue					
👻 🚘 Health & Safety Policy (Matt Test Organisation)	Po	ost Details			
L RE: Health & Safety Policy (ABC Ltd)		Details Attachme	ents		
		osted By:		Date/Time Posted:	
		Admin User		19/05/2017 13:17:39	
		rom:		To:	
		ABC Ltd		Matt Test Organisat	ion
		ubject:			
		Health & Safety Polic	су		
		Please find complete	ed document atta	iched Thanks	^
					\sim
	Create Thread				Reply

5.8.14 Document Export Templates

🕞 SRM 🗸	👻 Sourcing 🗸	🏷 Contracts 🗸	آلَهُ 🗸 🗹	🗍 Transactions 🗸	🚛 Reports 🔻	י =	More				\sim	s 👤	-
Contract	t MD20170	510 - Provisio	n of IT Goods		⊘ - Go To	H Save	- Close	Complete	Ö Suspend	X Cancel	Pull	Export	(C) History
	Correspondence ment Export Templ porate Contract Tem	ate:	ument Export Templates										
Title ^				Uplo	ad Date/Time			File	Size		Act	ions	
Official Corpo	rate Contract Templa	te		19/05/2017 14:12				2.2 KB			Q 🗹		
H	1 🕨 🔛												
										Ľ)ownloa	dA	dd

For more information on the process of setting up the use of this functionality see Section **Error!** Reference source not found.



Note that the permission-based	Export	Toolbar button	can be used	to extract th	ne final	document
containing Contract-specific info	matior	n held in the Da	ta Source			

5.8.15 Ratings Tab

) SRM 👻 🝟 Sourcing 👻 🅎 Contracts 🕶	á¶å Assessments ▼ 📄 Transactions ▼	🚛 Reports 👻	📕 More				× 1	-1
ontract MD20170510 - Provision	n of IT Goods	⊘ - Go To	Save Close	Complete	\sim	Nuncel Pull	Export	History
Seneral Ratings Defects								
2W:								
Rating Type	Band		Ind	icator		Score	Action	1
roject Management Performance Rating	Medium Performance					60%	Q	
elivery of Goods/Services Performance Rating	Medium Performance					60%	Q	

This is a Read Only page and the View filter can be used to toggle between Suppliers or view the overall Contract Performance Ratings.

Within SRM access the Requests area within the Batches menu option and add a new Batch...

New Request Batch Wizard	×
New Request Batch	
Please enter a name for the Batch, and select the type of Requests you would like to send.	
Batch Name:	
Contract Review for User Guide	
Type of Request:	
O Invitation to Register.	
O Invitation to Engage.	
O Invitation for Relationship.	
○ Supplier Review.	
Ontract Review.	
○ Trading Relationship Review.	
Next > Cance	ι

Select the Contract Review option as above and click $\ensuremath{\textit{Next}}$

New Request Batch Wizard	×
New Contract Review Batch Please choose the SRM Template on which your Batch will be based.	
SRM Template:	
Review Test	~
< Back Next > C	Cancel

Select an appropriate SRM Template – NOTE: this must contain a Questionnaire that has Sections linked to a Rating Type (see the SRM User Guide for more information on SRM Templates).

Click Next

New Request Batch Wizard	×
New Contract Review Batch Please specify the details of the review.	
Contract to Review:	•••
Who will perform the Review? The Suppliers themselves. Users within my Organisation. External Users.	
< Back Finish G	ancel

Click _____ to open the pop up dialog below which will allow for Contracts to be searched for and for a specific contract to be selected as the review subject.

ontra	ct Number 🔽		
	Reference	Name	Туре
۲	MD20170510	Provision of IT Goods	Standard Contract
\bigcirc	EREQ1000186	Scoring Project - ABC Ltd/Lot 1 - IT Ha	Standard Contract
$^{\circ}$	EREQ1000186	Scoring Project - ABC Ltd/Lot 2 - IT So	Standard Contract
\bigcirc	EREQ1000186	Scoring Project - DMD Enterprises/Lot	Standard Contract
\bigcirc	MD201705101	Provision of IT Related Goods and Ser	Standard Contract
\bigcirc	MD101	Initial Test Contract for CIS Payments	Standard Contract
$^{\circ}$	EREQ1000006	DPS1-Default	Standard Contract
\bigcirc	EREQ1000014	test for contracts	Standard Contract
$^{\circ}$	EREQ1000013	DPS - Build 10 - Default	Standard Contract
\bigcirc	EREQ1000016	DPS Part 2 Work Item - Default	Standard Contract
()	1 2 3 4	5 6 H H	

Further, determine who will respond to the Questionnaire – the Suppliers themselves (Self Review), Users within my Organisation (Buyer Users), External Users (contacts that do not use the Buyer Portal whereby details of the Contact and their email address can be determined).

Click Finish

🗋 SRM 👻 👻 Sourcing 👻 🍪 Contracts 👻 🕂 Assessments 👻 📄	Transactions 👻 🛄 Reports	- =	More		\sim	. 1	-1
Request Batch - Contract Review for User Guide				H Save	- X Close	X Delete	A Issue
General Suppliers Questionnaire Recipients Correspondence							
Batch Number:			0%		100)%	
Not Allocated	Responses Received:	0/0					
Batch Name:			0%		100	0%	
Contract Review for User Guide	Responses Scored:	0/0					
Type of Request:							
Contract Review							
Contract Being Reviewed:							
MD20170510 - Provision of IT Goods							
SRM Template: Review Test							
Date/Time of Initial Request:							
Batch Status:							
Not Issued							
Target Maximum Value:							

The SRM Request batch is then displayed.

The Suppliers Tab will list the Suppliers on the Contract that will be reviewed as part of this process. IMPORTANT: it is assumed that all Suppliers will be reviewed for consistency. As such if Suppliers are removed they cannot be added back in.

The Questionnaires Tab is Read Only as that is maintained in the SRM Template.

Suppliers are reviewing themselves then this Tab will not be displayed as the default SRM Contact for the Supplier Organisation will be contacted. If Buyer Users are performing the review of each supplier on the contract those users will need to be defined, and further if External Users is set then adding a contact will require a name and email address to that the recipient can receive an email to open a weblink to complete a questionnaire.

Each Recipient receives an individual email for each Supplier that is required to be reviewed.

The Batch once defined appropriately will need to be Issued. If Buyer Users are responding to the review request they will receive an email and system message to notify them. The System Message will include the ability to open the Questionnaire as a new Tab in the Web Browser, as shown...

(C) s	RM 👻 🦉 Sourcing 🕶	🕎 Contracts 👻 🎝 Assessme	ents 🕶 📄 Transactions 👻 📠 Reports 👻 🗮 More			🖂 上 🞝
Mes	sages for Matt I	Davies				Seen Delete
All		Q o	nly show unseen messages			
	Area	Summary	Detail	Created	Go to	Actions
	Supplier Relationship Management	You have been requested to perform a Contract review for the Supplier 'DMD Enterprises'	Please click on the link below to complete the review questionnaire.	19/05/2017 13:55	0	A 🖾 X
	Supplier Relationship M	You have been requested to perform	Please click on the link below to complete the review questionnaire.	19/05/2017 13:55	Ð	🔽 💌 🗙
	Supplier Relationship M	You have been requested to perform	Please click on the link below to complete the review questionnaire.	19/05/2017 13:55	Ð	🔽 💌 🗙
	Contract Management	Contract Supplier Dialogue Notification	'ABC Ltd' has added a new Dialogue to Contract 'MD20170510: Pr	19/05/2017 13:17	Ø	🔽 🖾 🗙
	Contract Management	Contract Activation Notification	Contract Reference: MD20170510 and Title: 'Provision of IT Goods	18/05/2017 13:51	Ð	🔽 💌 🗙
	Contract Management	Contracts to be activated	Contract: MD20170510: Provision of IT Goods is ready to be activa	18/05/2017 13:48	Ο	🔽 🖾 🗙
	General Utilities	Task Advance Notification	Matt This is an advanced notice for the following Task: Task for: C	18/05/2017 00:01		

Clicking the Go To button (or using the link in the email) opens...

Que	stionnaire Matt Test Organisation		^
2	alidate 🔀 Save Draft 🖌 Submit		
Review Information			
Review Type Contract Review			
Requested By Matt Test Organisation			
Contract Under Review MD20170510 - Provision of	-		
Date of Request 19/05/2017 13:55:19			
	lowing questionnaire from Matt Test Organisation. Your answers will be automatically saved every five minutes. You can nt to stop and finish off later.	also hit the Save	
Click or touch the headi	ngs to expand each section. You must fill in all questions with a * next to them.		
➤ 1:Section 1 (2 quest	tions)		
✓ 2: Section 2 (3 quest	tions)		
		Powered by PROACTIS The Spend Cortrol Company	~

This is then submitted

NOTE: If any documents were attached to the SRM Template these will be displayed here.

Once Submitted, the Responses can be Scored within SRM (here the SRM Templates should be set up to inform certain users when the responses are received and ready to be scored)

🕞 SRM 👻 🦉 Sourcing 🕶	🏷 Contracts 🗸	آلَّ Assessments 🔻	📄 Transactions 🗸	📕 Reports 👻	More		\geq	a 👤	-1
Response to Contrac	t Review - M	latt Davies				H Save	- Close	Submit	C Supplier
General Questionnaire									
Jump to Section	Questionnai	re							
Section 1 Section 2	Section 1					sco	RING		^
	Q 1.01:	Question 1							
	A: .	Answer to Section 1 Question	1			Auto: Manua N/A O Scorer Commen	~		l
	Q 1.02:	Question 2							
	A :	Answer to Section 1 Question	12			Auto: Manua N/A O Scorer Commen	~		ł
	Section 2								
	Q 2.01:	Question 2.1							
	A:	Answer to Section 2 Question	n1			Auto: Manua N/A O	~		>

The Scores are set and then Submitted

The Ratings will display immediately on the Contract as below...

🗋 SRM 👻 🚆 Sourcing 🗸 🚸 Contracts 🗸 🖓 Asse	ssments 👻 📄 Transactions 👻	🚛 Reports 🔻	More More				🖂 💄	.
Contract MD20170510 - Provision of IT	Goods	⊘ - Go To	Save Close	Complete	Ö Suspend C	• ·	Pull Export	(C) History
General Ratings Defects								
View: -								
Rating Type	Band		Ind	icator		Score	Actio	n
Project Management Performance Rating	Medium Performance					60%	Q	
Delivery of Goods/Services Performance Rating	Medium Performance		(60%	Q	

The default View is to display the statistics for ALL SUPPLIERS – that is, Contract Level Ratings. The **View** filter can be used to select a specific Supplier and view their Statistics. Selecting will display a pop up that shows all the data from all reviews

5.8.16 Defects Tab

General Ratings Defects Upplier: All Suppliers) SRM 👻 🦉	Sourcing 🔫	🏷 Contracts 🗸	á¶å Assessments -	Transactions 🕶	👖 Reports 🛨 🗧	More	į	× 🕹 🛪
pplier: UI Suppliers Defect Number Date Raised Supplier Defect Type Severity Defect Points Status Action No Defects were found for the specified supplier(s)	ontract MD	201705	510 - Provisio	on of IT Goods	5				
at Suppliers Defect Number Date Raised Supplier Defect Type Severity Defect Points Status Action No Defects were found for the specified supplier(s) No Defects were found for the specified supplier(s)	General Ratir	ngs Defec	ts						
Defect Number Date Raised Supplier Defect Type Severity Defect Points Status Action No Defects were found for the specified supplier(s) No Defects were found for the specified supplier(s) Status Status Status Status Status Status	ipplier:								
No Defects were found for the specified supplier(s)	All Suppliers			~					
	Defect Number	Date Rai	sed Supplie	er	Defect Type	Severity	Defect Points	Status	Actions
				No Defe	cts were found for the s	pecified supplier(s)			
Add									
	H H H								

There is a View filter that can be set as shown so that all or supplier-specific defects can be viewed. Defects are always specific to an individual supplier.

To Add a new defect, click on the Add button. The following pop-up dialog will be displayed...

Add Defect	×
Supplier:	
ABC Ltd	\checkmark
Defect Type:	
Defect	\checkmark
Severity:	
High Severity	\checkmark
Points:	
0	
Description: (4000 characters remaining)	
	~
	\sim
Defect Code:	
Required Action:	
	OK Cancel

- Select the Supplier from the drop-down list
- Select the Defect Type from the drop-down list
- Select the Severity from the drop-down list (the associated points/value) will be populated based on this. The Points can be over-written from the default set in the Configuration of the Module. NOTE: if this is not available the reason will be the user logged in does not have the Role Permission to "Set Defect Severity"
- Insert a Description for the defect this is mandatory
- Insert a Defect Code (if required)
- Insert a Required Action
- Click OK
- Click Save on the Toolbar to save the Contract changes

When a Defect is added it is set with a status of "OPEN". The Defect Number is assigned based on the number sequence set in the Contract Management Configuration or the Contract Template Configuration and is only set when **Save** has been selected on the Toolbar.

A sample defect is shown below...

🗋 SRM 👻 👻	Sourcing 👻	🏷 Contracts 🗸	á <u>T</u> å Assessments ▼	Transactions 🕶	🚛 Reports 🔻	📕 More				\geq		-1
Contract ME	0201705	10 - Provisio	n of IT Goods		G o To	Save Clos	Complete	G Suspend	Cancel	Pull	Export	A History
General Ration	ngs Defect	s										
ABC Ltd			~									
Defect Number	Date Raise	ed Supplier	[Defect Type	Severity	De	fect Points	Statu	IS		Actio	ns
CD1000001	19/05/2017	ABC Ltd	B	Ireach of Contract	High Severity	y 100		Open			Q 🗹	×
											A	Add

To amend the defect/its status click on the relevant \square icon. The following pop-up dialog will be opened...

Edit Defect			×
Number:			
CD1000001			
Supplier:			
ABC Ltd			
Status:			
Open			~
Defect Type:			
Breach of Contract			
Severity:			
High Severity			\checkmark
Points: 100 Description: (3937 chara	ters remaining)		
	to deliver the goods by the a	greed time	~
Defect Code:			
Required Action:			
Suspend the Supplier w	hilst the delivery is checked	with the Supplier	
Created On: 19/0	By: Matt Davie		
			OK Cancel

The Status can be changed to Open / Withdrawn / Closed

The Severity and Points can be amended along with the Description, Defect Code, and Required Action.

Click OK, and don't forget to click Save on the Toolbar also.

To view the Defect, click on the relevant Q icon

To remove a Defect, click on the relevant × icon

5.8.17 Custom Tabs/Reference Fields on a Contract

As noted in this User Guide, "Reference Fields" can be created for additional data requirements and be made available for Users to maintain.

6 Contract Management Processes

6.1 Introduction

The Contract Management Workflow or Lifecycle will run as follows...



NOTE: at each stage below notifications can be sent to relevant users associated with the contracts that have the ability to perform the task in hand (e.g. Award Suppliers, Approve Contracts, Activate Contracts, etc.). This functionality can be switched off in the Contract Settings on a template (School/Division) basis.

6.2 Approving a Contract

All Contracts that are created will appear with a "Draft" status until they have been approved.

If a Draft Contract is accessed and the ^{Submit} button on the Toolbar is selected, the Contract will be sent for approval. Those users who have the relevant permission to approve a contract will be able to mark the contract as Approved. Note when the Contract is submitted for Approval, there will be a check against the Contract Settings to ensure the appropriate data has been provided for this stage of the process - that is, the Contract has suppliers, items where appropriate etc. If there are data elements missing the User will be warned by a System Message that will be displayed. Correct the data or press OK if this pop-up dialog appears.

If the data is appropriate, a message will the draft contract should be submitted this draft. Click **OK** to continue. The Contract Status will be updated to "Being Approved" at this point also.



Users who can Approve a contract will see Approve Reject buttons on the Toolbar of the Contract record. Clicking **Reject** will open up a mandatory pop-up dialog which looks like ...

Reject Draft Contract	×
Reason: (500 characters remaining)	
	~
	\sim
L	
ОК	Cancel

Alternatively, clicking Approve will open an optional pop-up dialog which looks like ...

Approve Draft Contract	×
Optional Comment: (500 characters remaining)	
	~
	Ť
ОК	Cancel

6.3 Awarding a Contract

The "Award" icon is only visible within the ribbon bar if the Contract is Approved.

Open the relevant Contract to be awarded and click on the Award Toolbar button. An Award Suppliers wizard will display:

۲

Award Suppliers Wizard		×
	zard - Select Suppliers uld like this Contract to be awarded to	by ticking the
Name	Current Status	Award?
ABC Ltd	New	
	Next	Cancel

Select which suppliers you wish to award the Contract to by clicking the Award? box next to the relevant supplier name. Click **Next** to continue.

Award Suppliers Wizard	×
Award Suppliers Wizard - Acceptance Correspondence Please specify whether you need to send Acceptance Correspondence.	
● No, don't send Acceptance Correspondence. ○ Yes, send Acceptance Correspondence.	
< Back Next > Cance	

Specify whether to send Acceptance Correspondence to the supplier(s) or not. If "Yes, send Acceptance Correspondence" is selected the next page will require the Correspondence Template to be used for the communication. Click **Next**



Select whether you wish to activate the contract now or later. Click Finish

6.4 Activating a Contract

Go through the above steps under section "Awarding a Contract" and on the final stage of the award wizard, select "Yes, activate the Contract now". If "No" was selected first time around then you can activate later.

You can only activate contracts with a status of "Approved".



Go into the Approved Contract and select Activate on the Toolbar. A pop-up dialog will appear:



Click **OK**. The status of the contract will be updated to Active.

IMPORTANT: If the value of the contract is set manually it cannot be changed once the Contract has been set to a Status of "Active" or beyond.

NOTE: If the Contract Settings have been determined to Output the Contract on Activation, this process (where Items are included on the Contract) will require each Contract Item to have an

External Code set. As such there is a warning if one item or more has not been set with the required External Code

6.5 Suspending/Re-instating a Contract

You can only suspend contracts with a status of Active.

Ō

Go into the Approved Contract and select ^{Suspend} from the Toolbar. A pop-up dialog will appear:

Suspend Contract	×
Reason: (500 characters remaining)	
	~
	\sim
ОК Са	ancel

Enter a reason then click **OK**. The status of the contract will be updated to Suspended.

To re-instate the Contract, go into the Suspended Contract and select Activate from the Toolbar. A pop-up dialog will appear:

(!)
Activate Contract
Are you sure you want to activate this Contract?
OK Cancel

Click **OK**. The status of the contract will be updated to Active.



6.6 Cancelling a Contract

The Cancel Contract icon is only visible within the ribbon bar if the Contract is Approved.

Open the relevant Contract to be cancelled and click on the	Cancel	Toolbar button. A pop-up dialog
will open to insert comments as below		

Cancel Contract	×
Reason: (500 characters remaining)	
	~
	\sim
ОК	Cancel

Click OK

This will update the Status of the Contract to be "Cancelled". Cancelled Contracts can be Activated or Deleted required.

6.7 Completing a Contract

You can only complete contracts with a status of Active.



Go into the Approved Contract and select ^{Complete} from the Toolbar. A pop-up dialog will appear:

Complete Contract	×
Optional Comment: (500 characters remaining)	
	~
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ОК Са	ncel
OK Ca	meet

Provide a Comment if required and click **OK**. The Contract End date will be set to today's date at this point. If a Contract has been "Completed" by mistake it can be Activated again.

6.8 Deleting a Contract

×

Open the relevant Contract to be deleted and click on the ^{Delete} Toolbar button. NOTE: Activated Contracts cannot be Deleted. A pop-up dialog will open to insert comments as below...

Delete Contract	×
Reason: (500 characters remaining)	
	~
	\sim
· · · · · · · · · · · · · · · · · · ·	
ОК Са	incel

Click OK

7 Contract Management in the Supplier Network

The Contract Management Module interacts with the PROACTIS Supplier Network. Registered Suppliers can view active contracts that they are associated with.

The screen shot below shows the Supplier's Dashboard displayed once a supplier has logged into the Supplier Network.



Notice the Contracts options

Accessing the Contracts area displays the following...

	Reference	Number	Contract Name	Customer Name	Projected Contract Value	Awarded Date	Status	Show Me
	DMD111231	1000043	Provision of Laptop Accessories	Matt Test Organisation	GBP 200.00	07/04/2016 11:33	Active	\mathbf{O}
ß	EREQ1000039	1000041	Standard Tender Test - Lot 2	Matt Test Organisation	GBP 300.00	07/04/2016 10:58	Active	Ø
J	EREQ1000039	1000040	Standard Tender Test - Lot 1	Matt Test Organisation	GBP 200.00	07/04/2016 10:58	Active	Ð
	EREQ1000036	1000031	Test for Onoing Period - Default	Matt Test Organisation	GBP 0.00	04/04/2016 17:05	Active	Ð
シ	EREQ1000033	1000029	PP - Dps Test 1 - Lot 3	Matt Test Organisation	GBP 0.00	04/04/2016 13:07	Active	\mathbf{O}
کّر	EREQ1000033	1000028	PP - Dps Test 1 - Lot 2	Matt Test Organisation	GBP 0.00	04/04/2016 13:07	Active	Ø
	EREQ1000033	1000027	PP - Dps Test 1 - Lot 1	Matt Test Organisation	GBP 0.00	04/04/2016 13:07	Active	Ø
5	EREQ1000031	1000025	Build21 - DPS2 - Lot 2	Matt Test Organisation	GBP 0.00	04/04/2016 10:17	Active	Ø
Σ	EREQ1000031	1000024	Build21 - DPS2 - Lot 1	Matt Test Organisation	GBP 0.00	04/04/2016 10:17	Active	Ð
~	EREQ1000029	1000023	Build20 - Default	Matt Test Organisation	GBP 0.00	01/04/2016 14:25	Active	6

Using the "Show Me" link displays the following...

	From here you		Contra		n awarded to you by yo	pur customers.	8		ABC Ltd
ľ₽, ×	Search by cu	istomer nan	ne, contract refe	erence, name	or number		Q Search	n 🗸	Filters
R	Reference	Number	Contract Name		Customer Name	Projected Contract Value	Awarded Date	Status	Show Me
= 0	DMD111231	1000043	Provision of Laptop	Accessories	Matt Test Organisation	GBP 200.00	07/04/2016 11:33	Active	0
J	Documents	5			St	art Date	Purchasi	ng Conta	ct
\bigcirc	Name		Туре	Download	07	April 2016	Matt Davie	S	
\sim	Contract Te	rms and Conditi	ons Generic Docum	nents	De	elivery Address	Contact / Proactis Lte		
Q							Riverview (1 Castle Ga		
~							Wetherby West Yorks		
Ę,							LS22 6LE		
لي الك ا							United Kin	gdom	
₹\$							P Ne	w Mess	age

NOTE: Only Shared Documents will be displayed here

The "New Message" button will allow Suppliers to generate a Dialogue with the Buying Organisation:

	Search by cu	stomer nar	ne, contract reference, name	e or number		Q Searc	h 🗸	Filters
R	Reference	Number	Contract Name	Customer Name	Projected Contract Value	Awarded Date	Status	Show Me
	DMD111231 New Messa	1000043 ge	Provision of Laptop Accessories	Matt Test Organisation	GBP 200.00	07/04/2016 11:33	Active	
Q	Please enter a Subject	subject and te:	xt below to send a new message to the o	customer.				
Q	Text			~				
	Attac	h files	lrag and drop files here	~				
5	C/ Attac	or t	n ag and di op ines ner e			🖌 Send	× Ca	ncel
	EREQ1000039	1000041	Standard Tender Test - Lot 2	Matt Test Organisation	GBP 300.00	07/04/2016 10:58	Active	Ø