## Adecco Escalation Process for Issues:

If you encounter any issues, please follow the escalation process below:

## **Primary Contact**

Richard Buttifant – Recruitment Business Partner

Email: richard.buttifant@adecco.co.uk

Acknowledgement within 24 hours | Resolution within 24 hours

## **Secondary Contact**

Nathan Derby – Senior Account Manager

Email: nathan.derby@adecco.co.uk

Acknowledgement within 24 hours | Resolution within 3 days

## **Final Escalation Point**

Jess Hardie - Client Services Director

Email: jess.hardie@adecco.co.uk

• Acknowledgement within 24 hours | Resolution within 5 days