**HEIM Project Report**

**Summary/overall objectives**

This project focuses on how principles of equity and inclusion can be applied to internationalisation strategies and programmes in higher education across Europe. We are interested in who is able to participate in, and benefit from, international staff and student mobility in higher education, and whether certain social groups are disadvantaged or excluded from the opportunities that mobility offers. In particular, we focus on the Roma community in Europe as a critical example of a marginalised group. We consider the extent to which (and how) the Roma – at both staff and student levels - are excluded from international higher education opportunities.

This project makes a significant contribution to understanding how access to studying and working in an increasingly internationalised higher education sector is marked by particular exclusions for marginalised groups.

The overall objectives of the project are to:

• Investigate the policies, interventions and methodologies for the internationalisation of higher education in 3 different national locations - Spain, Sweden and the UK.

• Analyse who is going where in terms of international mobility, their motivations and experiences and who might be excluded from such opportunities,

• Specifically identify how the Roma are excluded from international opportunities in higher education in and consider effective policies to support their inclusion in different national locations

• Produce training materials and guidelines, working papers and academic journal articles to investigate and provide recommendations on current internationalisation practices.

• Develop the research capacity, networks and resources of Roma researchers and academics.

**Work performed from the beginning of the project to the end of the period covered by the report and main results achieved so far**

During the reporting period May 2016-February 2017, the following progress has been achieved in relation to the component work packages:

**Work Package 1**

Title: Internationalisation with Equity and Diversity?

Dates: 15th September to 15th November 2017.

Secondees: 1 ER and 1 ESR from Roma Education Fund with the support of 2 ERs from the University of Seville.

Lead: Dr Mayte Padilla-Carmona.

Description

1. Two persons (1 ER and 1 ESR) from Roma Education Fund travel to Seville for 2 months to conduct a documentary analysis of the University of Seville’s policies, practices and future plans for internationalisation and assess them against equity, equality and diversity principles.

2. Interviews with academic staff who have been internationally mobile about their experiences and recommendations about improving provision for international scholars.

**Objectives**

1. To examine the University of Seville’s internationalisation strategy in the context of European policy on staff mobility, the innovation union and policies aimed at devising a highly flexible and competitive labour market.

2. To gather insight into the intentions and policy vocabulary of the University of Seville internationalisation documentation with a view to setting these aspirations against the actual experiences of diverse international scholars.

Deliverables

1. Research-informed guidelines for higher education institutions on reflexive internationalisation aimed at embedding equity in their employment practices and treatment of international staff.

2. Month of delivery: November 2017.

**Progress**

Two members of the Roma Education Fund: Beate Olahova a (from 1 September) and Anasztázia Nagy (from 1 October) were on secondment at the University of Seville for two months each.

The focus of this secondment was exploring the University of Seville's Strategy for Internationalisation and Documentation from the Ministry of Education, interviewing 4-5 people in the International Office, and interviewing 6-8 international students.

Beate and Anasztázia will produce research-informed guidelines for higher education institutions on reflexive internationalisation aimed at embedding equity in their employment practices and treatment of international staff by the end of 2017.

Month of delivery: November 2017 (In Progress)

**Work Package 2**

Title: Debating and Designing a Module to Encourage Reflexive Accounts of Internationalisation

Dates: 4th September 2016 to 31st October 2016

Secondees: Professor Louise Morley (Sussex), Professor Nafsika Alexiadou (Umea); Dr José González Monteagudo (Sevilla)

Lead: Professor Louise Morley

Description of Work

1. 1 ER from each AP to go to the REF to work with indigenous and migrant academics for 1 month.

2. To ascertain the research training needs of migrant academics through the use of interviews and focus groups.

3. Devise and pilot a training module incorporating ethical, equitable participation in international research. This module can be transferred to other national locations.

**Deliverables**

1. One co-authored journal paper - between colleagues from Seville, Umeå, Sussex and the REF.

2. A training module ‘Internationalisation for All?’ for beneficiaries’ organisations.

**Progress to date**

• 14 interviews were conducted with migrant academics (including 4 members of the Roma community) exploring their experience of internationalisation. This data collection was funded by the Centre for Higher Education and Equity Research (CHEER). Data from these interviews were used to inform an academic paper entitled ‘Internationalisation and Migrant Academics: The Hidden Narratives of Mobility’. This was collaboratively written with Dr Marius Taba and Dr Stela Garaz from REF and HEIM academic partners Professor Louise Morley, Professor Nafsika Alexiadou and Dr José González Monteagudo. The paper has been accepted by the academic journal (Higher Education) for publication in 2018.

• The HEIM team in Sussex designed a training module entitled ‘Internationalisation in Higher Education: Practical Guidance’. This is currently being piloted with the Department of Human Resources, equality and diversity personnel and managers responsible for internationalisation at the University of Sussex, with the aim of integrating this as a core staff development resource at all beneficiary organisations.

Month of delivery: October 2016 (Completed)

**Work Package 3**

Title: Roma Early Stage Researcher (ESR) Network

Dates: 1st May to 30th June 2016

Secondees: ER: Professor John Pryor (Sussex);

ESRs: Daniel Leyton (Sussex); Caterina Mazzilli (Sussex);

REF Contacts: Dr Stela Garaz, Dan Pavel Doghi, Erszebet Bader.

Lead: Professor John Pryor

Description of Work

1. To enhance and research the REF online network of ESRs from Roma backgrounds across the EU.

2. One ER from Sussex seconded to REF for one month to support 3 ESRs (Seville x1, Sussex x 2) in working with REF for two months to build on existing Facebook network facilitating communication between Roma ESRs. This will involve:

• Mapping of Roma ESRs in higher education across the EU.

• A sample of interviews e.g. 10 with Roma ESRs to ascertain their needs.

• A search of materials that are relevant to Roma ESRs e.g. support groups, NGOs, resources.

• Organisation of these materials within a Facebook page that will be linked to the CHEER website

Work Programme

Phase 1 – Reconnaissance: this involved making contact with Roma research students across Europe both those supported by the Roma Education Fund and those that are not. This phase will also investigate what is already available by way of support for these people including the existing Facebook group.

Phase 2 – Ways of enhancing the network and the resources to support research in the social sciences and humanities by Roma graduate students were formulated and the relevant resources accumulated.

Phase 3 – The Facebook Group was relaunched (https://www.facebook.com/groups/REFScholarshipProgramRomaResearchNetwork/#\_=\_), reaching out to widen the network. At the same time an analysis of the needs of participants and ways in which the group and the website could be made sustainable was conducted. This lead to further development of the website and structures for the Facebook Group.

Deliverables

1. A Facebook Group to support the Roma ESR community, linked to CHEER web communications. The website has contacts, resources e.g. bibliographies, videos of lectures and seminars and information. There are opportunities for webinars and online chat rooms

2. An established network on which to base applications for further funding e.g. to the Horizon 2020 Programme and the Open Society Foundation.

Progress to date

• A Facebook group was created to connect with the Roma ESR community. It has 109 current members from countries including Kosovo, Macedonia, Moldova, Romania, Serbia, Slovakia, Russia, Turkey, and Ukraine - all of which are linked to the Roma Education Fund (REF) Scholarship Programme and/or the HEIM project.

• The posts to the group refer to scholarships, internships, job opportunities, summer schools and conferences and publications, or news regarding Roma issues and activism raising awareness and reclaiming voice and recognition of Roma history of resistance. Participants also use the platform to encourage collaboration within the community and collective work on justice. The group continues to receive regular posts.

• CHEER has populated the HEIM website with related literature, reports, news and links to relevant Roma organisations with the aim of developing an intellectual resource for use by the Roma ESR community.

• A third ESR, Antonio Marquez from the University of Seville, was appointed to take part in the secondment but withdrew at the last moment having been offered an employment opportunity with the Spanish Government. Attempts were made to find a replacement who might take over from the two ESRs who were seconded. However, it was not possible to find someone who was both eligible and in a position to do the secondment. A further attempt to recruit someone for this role will be made in March 2017.

Month of delivery: June 2016 (Completed)

**Work Package 4**

Title: Supporting Roma Students in Higher Education

Start date: 8th March – 30th September 2015

Secondees: 1 month secondment of 1 ER and 1 ESR from each University partner (Seville, Sussex, Umea) to Roma Education Fund Headquarters, Budapest. Sussex: Dr Tamsin Hinton-Smith (ER) and Emily Danvers (ESR) Seville: Dr Mayte Padilla-Carmona (ER) and Alejandro Soria (ESR) Umea: Professor Nafsika Alexiadou (ER) and Anders Norberg (ESR)

Objectives

1. To familiarise academic partners with Roma issues in accessing educational opportunities, developing sensitivity to barriers and enablers.

2. To produce guidelines for good practice in supporting Roma access to higher education in Europe.

Description of work

1. One ER and one ESR from each of 3 academic partners seconded to the Roma Education Fund Head Office in Budapest for one month each.

2. Participation in training by REF experts.

3. Focus on developing understanding of Roma access and opportunities in Higher Education, in order for secondees to raise awareness and spread good practice in home higher education institutions.

4. Development of 3 country-based research reports including guidelines for good practice.

**Deliverables**

1. 3 country-based Research reports produced collaboratively by each Universities ER and ESR team, relating to teach specific national contexts and containing guidelines for good practice. See http://www.sussex.ac.uk/education/cheer/researchprojects/rise/outputs.

• Alexiadou, N., Norberg, A. (2015). Roma, Education, and Higher Education policies: The International Context & and the Case of Sweden. Report as part of the Higher Education Internationalisation and Mobility: Inclusion, Equalities and Innovation Project. Marie Sklodowska-Curie Actions, Research and Innovation Staff Exchange, Horizon 2020. Grant agreement No. 643739.

• Danvers, E. (2015). Equalities and Innovation: Supporting Roma Students in Higher Education. Briefing Report on Higher Education, Internationalisation and Roma in the UK

• Padilla- Carmona, T. & Soria-Vilchez, A. P (2015). Good Practice for Widening the Participation of Roma in Spanish Higher Education.

2. Collaboration by each academic team (1ER and 1 ESR) on co-authored journal articles (3 in total: Umeå, Sussex, Seville):

• Alexiadou, N. (2017). Equality and education policy in the European Union - An example from the case of Roma. Forthcoming In: Gale, T. & Gulson, K. (Eds) Policy and Inequality in Education. Book series Education Policy and Social Inequality. Springer.

• Alexiadou, N. & Norberg, A. 2017 Sweden’s Double Decade for Roma Inclusion in the European Policy Context: A case of policy learning. Forthcoming. European Education.

• Hinton-Smith, T. & Danvers, E. (2017). Identity and Belonging: Researching Roma Women in Higher Education.’ In Morley, L. (Ed.) Europa World of Learning Special Edition on Gender and Access to and Participation in Higher Education. Routledge: London.

• Hinton-Smith, T, Danvers, E. & Jovanovic, T. (2017). Roma women’s higher education participation: whose responsibility? Gender and Education. DOI: 10.1080/09540253.2016.1274386

• Padilla-Carmona, M.T., González Monteagudo, J. and Soria Vilchez, A. (Under review) ‘Los gitanos en la universidad española: Un estudio de caso de trayectorias de éxito (Roma Students in Higher Education: A Qualitative Research on Successful Trajectories).’ Revista de Educación.

Month of delivery: September 2015 (Completed)

**Work Package 5**

Title: Researching Marginalised Minorities in Higher Education Institutions: Policies and Practice

Dates: 16th September – 31st December 2015

Secondees: Seville secondment: Dr Stela Garaz (ER) and Ilona Notar (ESR); Umea secondment: Dr Merziha Idrizi (ESR) and Lubjica Tomic (ESR); Sussex secondment: Dr Stela Garaz (ER) and Gabriela Petre (ESR).

Lead: Dr Tamsin Hinton-Smith

Objectives

1. To develop REF expertise on barriers and enablers for marginalised minorities in European higher education through visiting and exchanging knowledge with Seville, Umeå and Sussex.

2. To apply REF’s specialist knowledge to specific country contexts.

Description of work

1. Secondment of three teams (each 1ER and 1 ESR) from Roma Education Fund to academic partners.

2. Conducting of empirical research of institutional policy, practices and experience of the inclusion of marginalised minorities in HE participation through interviews and documentary analysis.

3. Identification of future initiatives to support widening participation of Roma students in European higher education.

**Deliverables**

1. A series of three country-specific (Sweden, Spain, UK) research-informed briefing papers to be led by REF on issues for Roma people in accessing higher educational opportunities in European countries. (see http://www.sussex.ac.uk/education/cheer/researchprojects/rise/outputs

2. Garaz, S. & Petre, G. (2016). Researching Marginalized Minorities in the UK Higher Education and the Case of Roma: Policies and Practice.

3. Garaz, S. & Notar, I. (2016). Marginalized Minorities in Higher Education in Spain: Policies and Practice.

4. Idrizi, M. & Tomic, L. (2016). Researching Marginalized Minorities in Higher Education in Sweden and the Case of Roma: Policies and Practice.

Month of delivery: December 2015 (Completed).

**Work Package 6**

Title: Research Methodologies Training for Equality and Diversity

Dates: June 2015 – November 2017

Secondees: Mihaela Velicu, Gabriela Petre, Dănuț Dumitru, Máté Dezső, Szilvia Pallaghy, Radoslav Kuzmanov, Marsela Taho. Ljubica Tomic, Dragana Radoman, Albena Velcheva.

Lead: Paul Roberts and Emily Danvers

Description

1. 10 ESRs from the REF to attend Sussex for intensive training for research methodologies at the beginning (June 2015) and towards the end of the HEIM project (July, 2017).

2. The first visit introduced them to basic principles of critical methodologies to explore issues of Equality and Diversity. It included 4 workshops, 4 seminars and access to online resources.

3. The second visit will consolidate and enhance the ESRs’ research competencies and communications skills via the production of reflective think pieces about Equality, Diversity and Internationalisation. They will design, organise and conduct a dissemination event in which to showcase their research.

Objectives

1. To share expertise in research methodologies between Sussex and the REF.

2. To build capacity for ESRs to undertake innovative studies in their communities.

3. To develop online resources for researching Equality and Diversity that can be used by the Roma and wider research communities.

**Deliverables**

1. A training programme in research methodologies for 10 Roma ESRs took place in June/July 2015, as reported in detail in the May 2016 report.

2. In November 2016, 3 participants who could not complete the full 30- day secondment in 2015, returned to the University of Sussex. During the visit they met with colleagues from the Widening Participation in Higher Education team at Sussex to share best practice and ideas for supporting marginalised groups to access higher education opportunities across Europe.

3. The programme for the second visit has been designed to focus on the development of research communication competencies with our 10 Roma scholars. This visit to the University of Sussex has been scheduled for 28th June- 25th July and we are in the process of confirming participants. The visit will involve participants contributing to an Impact Seminar entitled ‘Marginalised Minorities in Higher Education: The Case of Gypsy, Roma and Traveller Communities’ as well as presenting at a CHEER Conference entitled ‘Disrupting Internationalisation Discourses: Discussing Equity and Inclusion’. It will also include opportunities to write reflections on equality, diversity and internationalisation which will be published on the CHEER website in the form of blogs. These reflections will become an online resource to be used by the Roma and wider research communities.

**Progress beyond the state of the art, expected results until the end of the project and potential impacts**

**Impact Events (see http://www.sussex.ac.uk/education/cheer/researchprojects/rise/news)**

1. **Seminar: Including Roma Communities in European Higher Education: Celebrating Successes and Identifying Challenges – May 2016**

 The HEIM project bid for and received funding from the University of Sussex ESRC Impact Acceleration Account (IAA) to fund an Impact Seminar and a Research Assistant. The seminar: Including Roma Communities in European Higher Education: Celebrating Successes and Identifying Challenges took place on 19th May at the University of Sussex. The event was an opportunity to share information about findings from the project to date, explore enabling interventions, and exchange knowledge with diverse stakeholders, including community organisations, policymakers and scholars concerned with the educational inclusion of Roma communities, with a view to promoting change, impact and positive outcomes.

 Speakers included:

• Professor Nafsika Alexiadou: Umeå University, Sweden

• Dr Stela Garaz: Roma Education Fund, Budapest, Hungary

• Dr Tamsin Hinton-Smith: CHEER, University of Sussex, UK

• Ms Tanja Jovanovic: CHEER, University of Sussex, UK

• Dr Andrzej Mirga: Chair of the Roma Education Fund, Budapest, Hungary

• Professor Louise Morley: Director of CHEER, University of Sussex, UK

• Mr Ciprian Necula: State Secretary, Ministry of European Funds, Romania

• Dr Mayte Padilla-Carmona: Universidad de Sevilla, Spain

• Professor John Pryor: CHEER, University of Sussex, UK

• Mr Paul Roberts, Doctoral School, University of Sussex, UK

36 participants attended in person, and a further 19 participated online. These included widening participation professionals, Roma and Traveller community organisations, Roma policymakers and academics researching Roma issues in higher education.

Details of the programme, recordings of the presentations and the presentation materials were published on the CHEER website.

The research assistant employed to organise the impact seminar, Dr Jessica Gagnon, produced a detailed impact report of the seminar. This report includes details of stakeholder mapping and engagement undertaken as part of this event which has resulted in a list of active contacts of related UK Roma organisations and researchers.

The event received the following media coverage:

• Open Society Foundations - The forgotten history of Romani resistance

• Romea.cz - 16 May 1944: Romani Resistance Day

• Foreign Policy in Focus - Celebrating Romani Resistance Day

• Open Society Foundations - A last minute court ruling could prevent future Roma evictions

• AA.com - First Roma-Turkish dictionary published

• Hackney Learning Trust - Gypsy Roma Traveller History Month 2016

• Times Higher Education - Higher education must not exclude Roma communities

• Times Higher Education - Roma: the UK’s forgotten higher education minority

The major change intervention was that participants from Widening Participation Units in UK universities undertook to include Gypsy, Roma and Traveller Communities in their professional priorities.

**2. HEIM Research Presentation – September 2016**

CHEER Research Fellow and Roma scholar Tanja Jovanovic presented at the Roma and Traveller Identity Now Conference 2016 in London on 17th September 2016. Hosted by the Advisory Council for the Education of Romany and other Travellers (ACERT), other presenters included members of the Romany Traveller Family History, members of Friends Family and Travellers, and individual Travellers talking about their experiences.

**3. HEIM Research Presentation – February 2017**

CHEER faculty Dr Tamsin Hinton-Smith and Dr Emily Danvers, alongside CHEER doctoral researcher, Tanja Jovanovic presented findings from the HEIM project to MA students and departmental colleagues - including those from the Centre for International Education at the University of Sussex. Their paper focused on ‘Roma Students’ Experiences in European Higher Education: Exploring Gender, Identity and Marginalisation’.

**4. Experts’ Meeting, University of Sussex – July 2017**

On 12 July 2017, CHEER held an Experts' Meeting to discuss the inclusion of Gypsy, Roma and Travellers (GRT) in UK Higher Education (HE). 23 people attended, including members of the Gypsy, Roma and Traveller communities in the UK and Europe, academics, policymakers e.g. Universities UK, and colleagues who develop and implement Widening Participation policies in UK universities.

The meeting began with the showing of a film, commissioned by the HEIM project, about [Gypsy, Roma and Travellers (GRT) in Higher Education](https://vimeo.com/178814562/d55f3a1b55). This was responded to by Kealey Sly from Leicestershire Gypsy and Traveller Equality, and Tanja Jovanovic, CHEER Doctoral Researcher at the University of Sussex, who shared their experiences of studying as Gypsy and Roma students, the exclusions they faced, and what they think universities need to do to better support GRT inclusion.

Action points were then discussed to take back to the respective organisations and institutions. These included:

* Listing GRT students more prominently as a target group for widening participation initiatives.
* Setting up a local forum of key stakeholders in Sussex to discuss how schools, local authorities and universities can better work together on this issue.
* Including knowledge and awareness training for colleagues working in widening participation and promoting GRT inclusion on relevant professional mailing lists.
* Embedding GRT issues and knowledge within school and university curricula.
* Creating case studies of GRT graduates as a form of awareness raising for young people who might be considering attending HE.
* Working with diversity champions in our own institutions to ensure GRT is on their agenda.
* Looking at how international study abroad opportunities could be better promoted to marginalised groups in higher education, including GRT.
* Linking existing advocacy groups (e.g. the Advisory Council for the Education of Romany and other Travellers) with All Party Parliamentary Groups to instigate policy change.

The HEIM team at the University of Sussex plans to keep in touch with attendees and offer support to instigate changes to promote the access and achievement of GRT students in higher education.

**5. Training Session on Internationalisation, July 2017**A pilot training and evaluation session entitled 'Supporting international staff at the University of Sussex' took place on 26 July, 2017. The overall aims of the event were to pilot the training module and resources developed as part of the project (WP2). It also provided an opportunity to facilitate knowledge exchange and expertise sharing on Internationalisation; to reflect deeply on the challenges facing international staff; to identify good practices and consider training needs and next steps for the university in terms of enhancing practices and support for international staff. Colleagues provided evaluation of the training module and accompanying resources for adaptation before being rolled out to managers and other institutions.

6. **Experts’ Meeting, University of Seville, 23 November 2017 (Intercambio De Personas Expertas Sobre La Equidad En La Educación Superior)**

The international HEIM team (partners from the Universities of Seville and Sussex and the Roma Education Fund) met senior managers, researchers and local NGOs in Seville, Spain, to exchange knowledge about the HEIM Project’s findings and to plan future actions for change in Seville.

Dr Mayte Padilla- Carmona presentation was followed by a screening of the HEIM film ([https://www.youtube.com/watch?v=JCSNLm\_5OKY&feature=youtu.be](https://exchange.sussex.ac.uk/owa/14.3.351.0/scripts/premium/redir.aspx?C=VIgknO_IItSrpb3CI94GImiRIoeXbhx8BmSNFD3oCYtXQoyxm1nVCA..&URL=https%3a%2f%2fwww.youtube.com%2fwatch%3fv%3dJCSNLm_5OKY%26feature%3dyoutu.be)) that has been translated into Spanish and will used in the training of teachers in Seville.

The action points that were agreed included:

* Organising meetings with Roma students in the university in order to deepen in their trajectories and identify the difficulties or special barriers they experience. This information could inform the Guidance plans in every school or faculty.
* Promoting case studies of Roma students and graduates to raise aspirations for young people who might be considering attending HE. This entails working since Nursery Education and with the Roma families, and with a special focus in marginalised or disadvantaged communities.
* Designing specific measures targeted to Roma students inside the Guidance plans of each university faculty, in collaboration with pro-Roma Associations.
* Integrating new actions targeting to Roma students in the already existing program for Coexistence promotion in Secondary schools carried out by an NGO.
* Developing joint projects between academics and pro-Roma Associations (e.g., under the current funding scheme for Cooperation actions).
* University getting involved in the program for Roma women carried out in one Secondary School in a disadvantaged area of Seville.
* Requesting from the regional government the establishment of a special quota for Roma student who wants to access higher education, using HEIM results as a referent.

The HEIM team at the University of Seville will keep in touch with attendees and offer support to instigate changes to promote the access and achievement of Roma students in higher education.

**7. Evaluation of Capacity-Development of Doctoral Researchers.**

The HEIM team at Sussex is conducting interviews in January 2018 with the doctoral researchers who have participated in the HEIM secondments to ascertain how they have been able to apply their secondment experiences to their academic and professional development.

**Policy Engagement**

HEIM has provided a written submission to the UK House of Commons Women and Equalities Committee inquiry into ‘Tackling Inequalities faced by Gypsy, Roma and Traveller Communities’. The submission included strategies for the inclusion of Gypsy, Roma and Traveller Communities in Higher Education.

Following participation by Universities UK in the July Experts' Meeting held at Sussex, the UK HEIM team was invited to send a [project briefing](http://www.sussex.ac.uk/education/cheer/documents/heim-briefing-31aug2017.pdf) to the Office for Fair Access (OFFA). OFFA is very keen to learn more about how to enhance Gypsies, Roma and Traveller communities' access to higher education in the UK, and plans to invite HEIM to do an OFFA topic briefing.

**Media Coverage**

* El Correo de Andalucia - Un estudio de la Hispalense cuestiona la oposición de la cultura gitana hacia los estudios superiores <http://www.20minutos.es/noticia/3229416/0/estudio-hispalense-cuestiona-oposicion-cultura-gitana-hacia-estudios-superiores/> (9 January 2018)
* Times Higher Education: ['Roma: The UK's forgotten higher education minority'](https://www.timeshighereducation.com/news/roma-the-uks-forgotten-higher-education-minority) (29 May 2016)
* Times Higher Education: ['Higher education must not exclude Roma communities'](https://www.timeshighereducation.com/blog/higher-education-must-not-exclude-roma-communities) (19 May 2016)
* Inside Higher Ed: ['Europe's Forgotten Minority'](https://www.insidehighered.com/news/2016/06/03/only-tiny-minority-roma-enter-higher-education-europe) (3 June 2016)