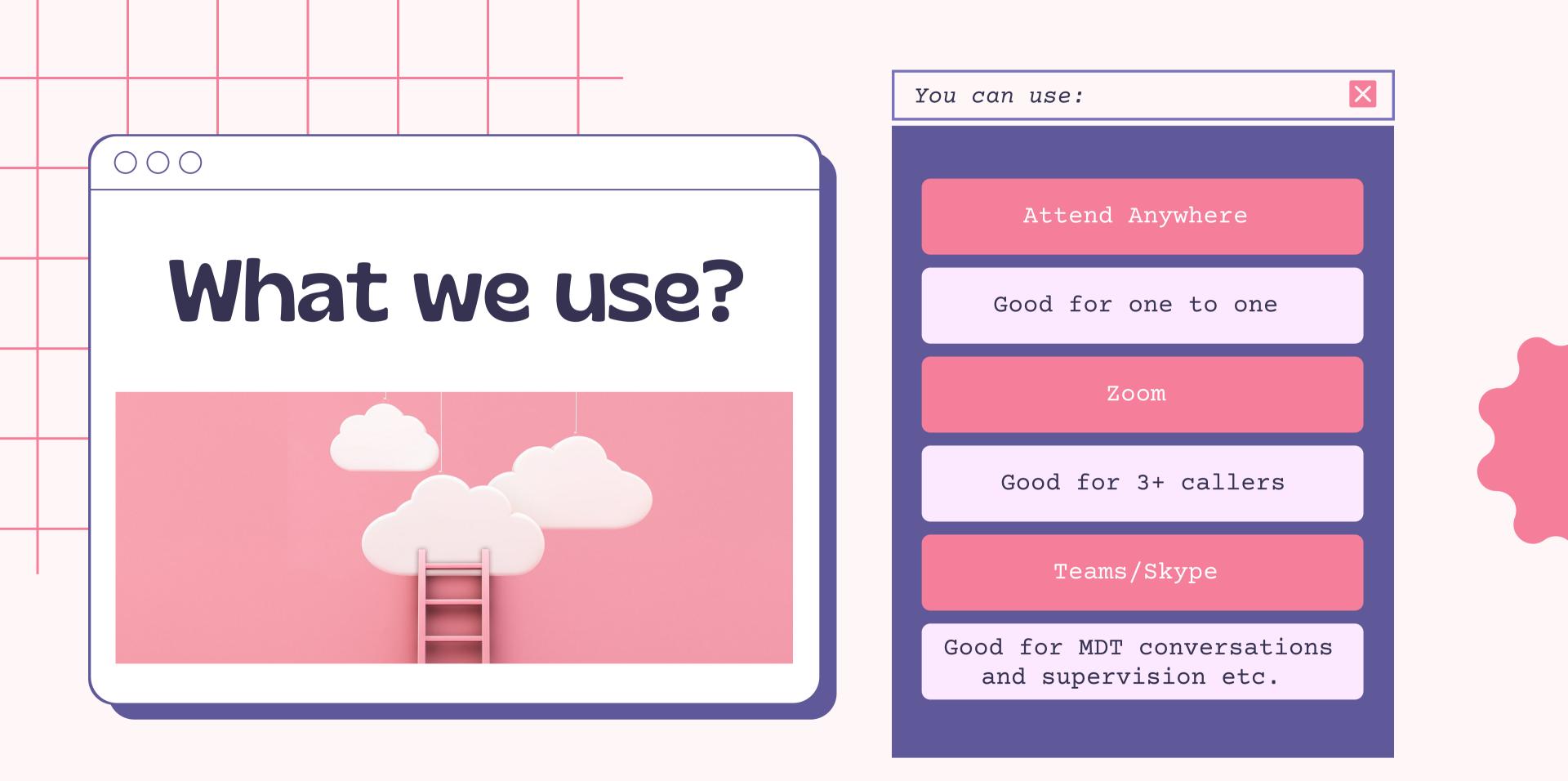


Page 01







Page 02



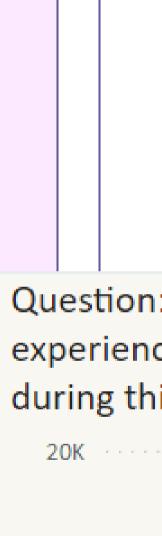




Whole Trust ○○○Contact split over past 3 weeks

> 49% = face to face 13% = Video Consultation 38% = Telephone

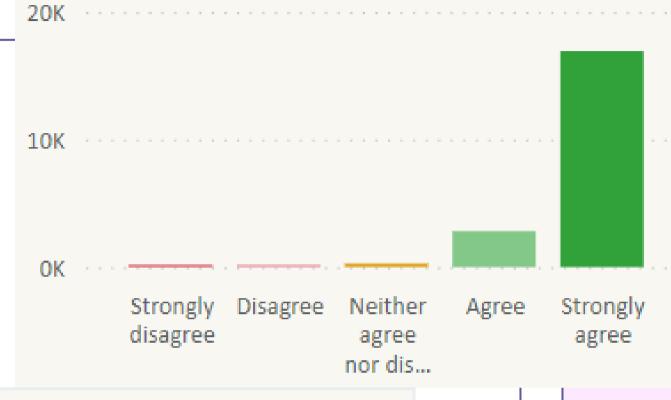
Large variance between teams doing similar activities (e.g. ATS teams)



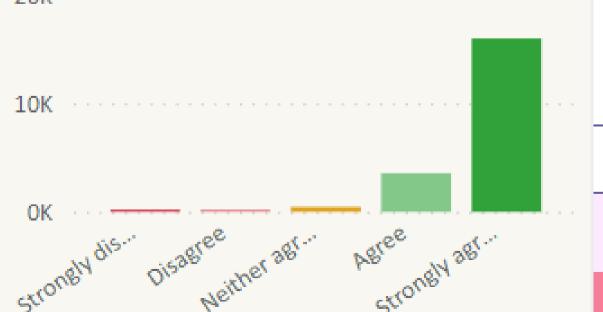
10K

OK -

Question: I feel that I have been listened to and understood during this appointment



Question: I was able to express my experiences, thoughts and feelings during this appointment



Resources on Susie

https://staff.sussexpartnership.nhs.uk/services /solutions/virtual-meetings-consultations

| Virtual Meetings & Consultation: × + | | | | | | | | | | | | |
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| rvices/solutions/virtual-meetir | ngs-consultations | () | Q | to | Ν | G | \$ | £≡ | Ē | | | |
| 🛃 Release note Octob 📼 | Evaluating Impact | 1 The Kno | wledge | Aca | | | | | | | | |
| irtual Meetings & Consulta | tions | | | | | | | | | | - | |
| e now have the following digital solutions fo illeagues must make sure they read the fol ease see help guides below: Decision tool video consultation Governance of SPFT VC Groups v2 5 How to optimize connectivity on virtual p Recording sessions Operating Procedure Video Appointment campaign Briefing Video Appointment Guidelines Video group treatment guideline leaflet Video technology for Clinical and Non-clir Video consultation platform SOP Final Ve | lowing guidance before hosting latforms s and Governance nical use | | : | | | | | | | | | |
| Skype for Business The new way to make and receive calls | For internal meetings and inst | tant messaging. | | | | | | | | | | |
| attendanywhere | A replacement for traditional multi-disciplinary team (MDT) | | | | | | | | | | | |
| zoom | The use of SPFT Zoom Busines group (3+ people) clinical inter Zoom is a cloud-based video o to set up virtual video and auc chats, screen-sharing, and oth | rventions / virtua communications dio conferencing. | l training app that a webinars | allows you s, live | | | | | | | | |
| GoToMeeting GoToWebinar | GoTo Meeting - For Group the meetings. GoTo Webinar - For large virtu Access is granted on an individ | ual seminars. | | | t | | 12 | : <u>0</u> : | Ţ | Sensibility To | | |
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Contact Us

Lindsay Evans

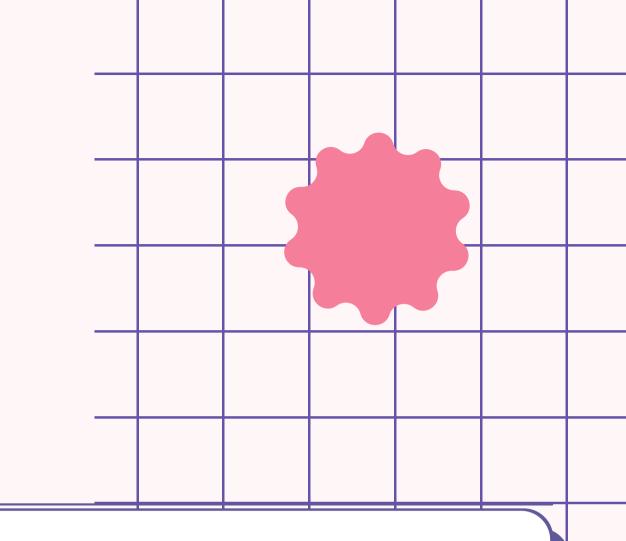
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Thank You

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