

SUSSEXSPORT MEMBERSHIP TERMS AND CONDITIONS

Terms and conditions

1. Student year memberships are not rolling so if you purchase a yearly membership from September onwards it will automatically end on 31 August.
2. Public and Alumni members must give a minimum of one calendar months notice if terminating membership and must be a member for a minimum of three months before being eligible to cancel membership. If a member joins Sussexsport during a month, the full months fee will be payable.
3. Membership refunds and temporary freezes on membership will be at the discretion of Sussexsport management.
4. Members are required to give written notice to Sussexsport of any changes to contact information including change of address. We will otherwise assume that all correspondence sent by us has been received within five working days of mailing.
5. Membership is non-transferable. Should another individual use your card to attempt to gain access to the facilities (including use of the fast ticket machine), Sussexsport reserves the right to terminate your membership without refund.
6. Annual Public and Alumni, Gold or Silver membership are for twelve months. If paying by part payments each month must be paid regardless of use until Sussexsport receive written notification of cancellation and minimum 3 month has been completed.
7. Staff using salary deduction as a means of payment are committed to paying for the full cost of the membership they are purchasing i.e. 3 or 12 months will be charged.
8. All additional membership benefits (i.e. fitness programmes) are subject to availability and refunds will not be given for sessions that are not taken up by the membership holder.
9. Members are responsible for their own behaviour and that of their guests. Any inappropriate behaviour may result in termination/withdrawal of their membership without any refund.
10. Photography of any kind is not allowed in any of the sports facilities unless written permission is received from the University Publications Department or Sussexsport.
11. Guest passes for gold and silver members can only be used by non-members.

Bookings

1. Failure to present proof of membership upon arrival may result in a charge of £1.50 (£8 for gym usage) being applied, payable before access will be granted to the facilities.
2. A member can only book consecutive time slots, simultaneous slots will not be allowed, members must attend all sessions booked in their name.
3. Membership does not guarantee access to classes/facilities. You must book ahead to reserve your place by booking via the telephone, on-line or at reception.
4. Therapy room and sports injury appointments must be paid for at the time of booking.
5. 24 hours cancellation notice must be given on all bookings regardless of membership type (with the exception of the therapy room and sports injury clinic which require 48 hours cancellation notice) otherwise full rates will be charged.
6. Failure to attend bookings or provide suitable cancellation notice will result in arrears for the full cost of booking regardless of membership type. No use of the facilities or bookings will be permitted until all arrears have been paid.
7. If you have booked facilities using your membership and are playing with a non member, a guest fee of £1.50 per person is required. Only members are entitled to membership rates. This does not include the fitness room where higher guest fees may apply.
8. University car parking rules/charges will apply for those using the facilities between 9am-5pm Monday to Friday. Public/Alumni members will receive a parking pass as part of their membership and will be required to pay the relevant charge if using the car park between these times.
9. Please note that bronze members can only book up to 5 unpaid bookings for group exercise classes, silver 7 and gold 10.
10. Please do not arrive late for any of the classes. Entry to classes will be denied if you are more than 10 minutes late.

Force Majeure

If the University of Sussex is rendered unable wholly, or in part, to carry out its obligations by reason of force majeure, the University will give notice and therefore be released from those obligations which can no longer be fulfilled. Force majeure can also be interpreted to include circumstances beyond the control of the University.

Facilities

1. Sussexsport reserves the right to close the facility for any period of time when required for tournaments, exhibitions or other activities, or in connection with any repair, alteration or other maintenance work. Advance notice of any closure periods will be given, wherever possible.
2. The Sport Centre will be operating on reduced hours and days during the summer period. The opening times will be updated on the notice boards and the website and should be checked by all members.
3. Appropriate, clean clothing and footwear must be worn at all times.
4. Notices and signs displayed around the facilities (indoor and outdoor) must be obeyed at all times.
5. The University of Sussex regrets that it cannot accept responsibility for theft, loss or damage to the property of members, guests or visitors however caused. Any property stored in the lockers is stored at the individuals risk. Any vehicles (and contents) parked in the car parks are the owner's responsibility.

Fitness Room

1. Please remember to bring your towel at all times. If you have forgotten then we have towels for sale at reception.
2. Please leave bags in lockers. Staff will ask users to remove any bags found in the fitness room. Padlocks are available to hire or you can bring your own or purchase one from reception.
3. If the gym is noticeably busy, the maximum time on cardiovascular equipment will be 15 minutes.
4. Please allow others to use resistance machines between sets.
5. You will always need to bring with you: your ID card.
6. Fitness room users must be at least 16 years old.

Courses

1. Refunds will be given 24 hours before a course starts, if Sussexsport have cancelled the course or participants bring a valid doctors note.
2. To guarantee a place on a course it must be paid for at the time of booking. We cannot 'hold' places.
3. The details you provide us with will be stored on our membership database and will be used solely by us to administer your membership. We may contact you from time to time with relevant information or offers.