In September this year we hit a new peak for the number of active users of the SussexMobile app. Email and timetable are the most heavily used sections and the iPhone app is the most popular version.

**Space to study**

Last year we introduced a Study spaces page to SussexMobile showing free seminar rooms available for use for quiet working. This year we’ve extended the service to cover computers, so students can quickly see where there are likely to be free PCs.

**Inside track**

The ITS blog is going strong, offering a different take on the services available at Sussex and IT in general. Including, so far this term:

- a quick survey of handy apps for your mobile
- the continued decline of desktop computers
- the conscious uncoupling of Java and Chrome
- our test drive with Microsoft’s new presentation tool

Find out more about the app at sussex.ac.uk/its/sussexmobile
As usual, it was a busy summer in IT Services. Among other things, we introduced the new student email platform and made some long-planned changes to speed up the wi-fi in the Library. It doesn't stop there though – we’re constantly monitoring performance and working to increase the speed and capacity of wi-fi connections.

It’s great to see so many students taking advantage of the University’s mobile app. Now five years old, SussexMobile is more popular than ever with a growing number of features designed especially for Sussex students.

Paul Davies
Director of IT Services

Improvements to wi-fi in the Library were completed over the summer. Several parts of the infrastructure were replaced to remove bottlenecks and improve performance. The update follows a significant extension of the service in Northfield to increase the wi-fi provision in social areas.
sussex.ac.uk/its/wifi

Enhancements to the electronic submission and feedback process are coming online this term with second year assessments now included and more complex marking and moderation procedures. Thousands of students have submitted their work electronically since the service was introduced last year.
sussex.ac.uk/its/esubmission

More self-service laptops are expected to be available from later this term. The joint initiative between the Library and IT Services has proved enormously popular. The initial set of 24 Chromebooks were installed in the Library in October 2014, since when over 1,800 people have used the service. Laptops can be taken out for up to 6 hours using a Library card at the self-service lockers.
sussex.ac.uk/its/chromebooks

A new email system was introduced for undergraduates and taught postgraduates in time for the start of the Autumn Term. The new platform is based on Outlook.com and has a more modern interface as well as a calendaring service. We’re completing the process of moving the last few accounts from the old student email system which will then be decommissioned in the new year.
sussex.ac.uk/its/studentemail

2h15
average loan time

11,827
laptop loans to 31 October

15,534
assessments submitted online 2014/15

622
modules accepting online submissions 2015/16

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