

## Connecting to the Wireless Network (eduroam)

### 1. Before you start

- Make sure you know your **IT Services username** and **password**. Ensure that your wireless card is **switched on** and that your computer is **NOT** connected to a network port with a cable
- Make sure date and time are set correctly on your computer

*Then follow the instructions for your operating system to connect to a wireless network:*



#### Windows Vista/Windows 7

- Click **Start > Control Panel > Network and Internet > Network and Sharing Centre > Connect to a Network**
- Choose the setup network: **sussex.ac.uk-wifi-setup**
- You will be told this network is unsecured but click **Connect Anyway > Close**

#### Windows XP

- Click **Start > Control Panel > Network Connections > Wireless Network Connections > View Wireless Networks**
- Choose the setup network **sussex.ac.uk-wifi-setup** and click **Connect**

#### Mac OS X

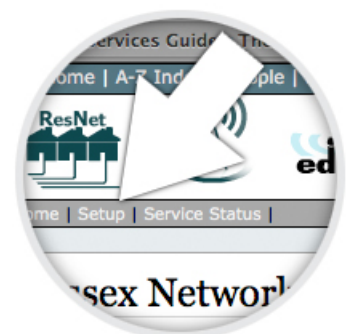
- Locate the Apple Airport Signal Strength icon on the menu bar:  or 
- Click on the icon and click **Turn Airport On** (if not already active)
- Click on the icon again and choose the setup network **sussex.ac.uk-wifi-setup** from the list

### 2. Register to use wireless

- Open a web browser which should automatically connect you to a page with two red buttons - click the option for **members of the University** (students and staff)
- Login with your **University username and password**
- **Accept** the *conditions of use* and then click on **Register**
- Enter a name for your computer and choose the appropriate **Equipment type** from the menu
- The **Operating System** box should default to the one the page has detected
- The **Comment** field is optional but you then need to click **Register**
- Click **Register** again on this new page to log your computer's unique wifi address
- The wifi address, also known as the **MAC (Media Access Control) address** should automatically be detected so click **Register** again to confirm it

### 3. Set up computer for wireless

- Click on the Setup link at the top of the page (see right) and then press the **Xpress Connect** button
- Follow the on screen instructions to automatically set up your computer for **eduroam**
- When you are asked for your username and password to sign on to **eduroam**, you must make sure that you enter your Sussex username followed by "@sussex.ac.uk" so if your username were ano23 you would enter: **ano23@sussex.ac.uk**
- Please note that Xpress Connect may be wrongly identified as a virus. Please ignore these alerts



### 4. Check that you can connect to the internet

- Open a web browser and try connecting to an external site (such as www.google.co.uk).

## 5. Next time you connect

You normally only need to go through this set up process the first time you use the wifi at Sussex. Next time you want to connect to the internet, your computer should remember the settings and connect automatically.

When you want to browse the internet, make sure that you are connected to the **eduroam** network. If you find that you can only see the Sussex network support page, your computer may have connected to the setup network instead. Because this network is only used for the initial configuration process, you can't use it to browse the internet - use the instructions which apply to your operating system overleaf and this time, choose the **eduroam** network.

## 6. Anti-virus

If you do not have an anti-virus program and are using a Windows PC, IT Services recommend you install *Microsoft Security Essentials* which is available free.

**[www.microsoft.com/security\\_essentials](http://www.microsoft.com/security_essentials)**

Mac users can install *ClamXav* which is available free from:

**[www.clamxav.com](http://www.clamxav.com)**

## Any problems?

Visit the **IT Service Desk** in **Shawcross**, bringing your laptop and power supply.