



University of Sussex

Handbook on the policy and procedures for the external examining of taught courses

Academic Development and
Quality Enhancement Office

2020-21

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INTRODUCTION, FOREWORD AND SUMMARY GUIDANCE

This document sets out the University's policy and procedures for the external examining of taught courses (including partnership provision) and is published by the Academic Development and Quality Enhancement Office (ADQE), University of Sussex. The handbook is updated regularly to take account of the requirements and guidance published by the QAA in the UK Quality Code for Higher Education for External Expertise and related national policy.

External Examiners are one of the principle means by which we uphold our academic standards at the University of Sussex.

In line with the key principles of transparency, consistency and independence in the UK Quality Code for Higher Education on External Expertise, our processes promote.

- Transparency – we will publish your report for current students and staff and intend to make this available to prospective students
- Consistency – a standard process for moderation
- Independence – External Examiner role to be confined to moderation only with no involvement in the marking process.

We thank you for undertaking this important work on our behalf.

Academic Development and Quality Enhancement Office (Academic Standards)

December 2020

SECTION A: DUTIES AND POWERS OF EXTERNAL EXAMINERS

1. Duties of External Examiners

Duties fall into two categories:

- core duties (shared by External Examiners for all taught courses);
- discipline/appointment-specific duties.

1.1 Core duties

The core duties of External Examiners are:

- (a) To report on whether the **standards set are appropriate for the University's awards**, or award elements, by reference to published national subject benchmarks, the Framework for Higher Education Qualifications, course specifications and other relevant information. Schools /Partner institutions should agree with their External Examiners how their judgements are expected to relate to these agreed reference points and this should be **explicitly documented** as part of the material sent to External Examiners by Schools / Partner institutions.
- (b) To report on the **standards of student performance** in courses or parts of courses which they have been appointed to examine, and on the comparability of the standards with those of similar courses or parts of courses in other UK higher education institutions.
- (c) To report on the extent to which **processes for assessment, examination and the determination of awards** are rigorous, ensure equity of treatment for students and have been fairly conducted in accordance with the University regulations and policies, as demonstrated by reviewing a sample of assessed work.
- (d) To report whether the **assessment processes** measure student achievement rigorously and fairly against the intended learning outcomes and enable students to demonstrate the achievement of the intended learning outcomes.
- (e) To report on the appropriateness of the published **marking criteria**.
- (f) To scrutinise and approve draft examination papers and assessment tasks for essays/large weighted assessments. External Examiner will be advised of the School's marking strategy.
- (g) To confirm that the marking and internal moderation processes have been conducted appropriately based on the marks and feedback provided in a sample of assessed work.
- (h) To be a full member of and attend the main meeting of the relevant

Progression and Award Board (PAB). At least one External Examiner who has attended the main PAB must also attend the resit PAB meeting.

- (i) To sign a statement of compliance to confirm that the University's assessment regulations and policies have been complied with. This should be completed at the end of the PAB.
- (j) To submit an annual report to the Pro Vice-Chancellor and a final report at the end of the appointment period.

External Examiners should refer to the University of Sussex Examination and Assessment Regulations (Section 1: progression and award regulations and Section 2: related policies and procedures), available at:

<http://www.sussex.ac.uk/adqe/standards/examsandassessment>

Note that there are separate Examination and Assessment Regulations for Partner Institutions.

1.2 *Discipline and appointment-specific duties*

Discipline and appointment-specific duties are not detailed in this policy document but will be notified separately by the Board of Study as appropriate. For external courses validated by the University, other additional duties are specified by the institution.

1.3 *Level 4 assessments*

External Examiners are not required to see assessments or draft examination papers for level 4 assessments. External Examiners remain free to review and confirm the marking process for Level 4 assessments on request. In some cases the external accreditation body may require full engagement of the External Examiner in level 4 assessment; such cases will be notified to the External Examiner at the time of appointment.

1.4 *Meetings with students*

External Examiners should meet annually with students to assist in:

- understanding the context of the academic provision;
- gaining a general impression of the competence of the students;
- and obtaining feedback on the student experience.

Details of the procedures to be followed are set out in paragraph 4 below.

1.5 *Lead External Examiner duties*

Where there is more than one External Examiner attached at course level, a lead External Examiner must be appointed. The lead External Examiner will act as a first point of contact for rare occasions where a quick decision is required by External Examiners and will act as a representative for the course. In addition to any normal examining duties, the Lead External Examiner will be expected to:

- confirm that a consistent and acceptable standard is being maintained across the course
- sign off the assessment schedule for the course
- act as a first point of contact where a quick decision is required
- act as a mentor for new or inexperienced External Examiners
- attend the Main PAB and Resit PAB

External Examiners at module level will sign off exam papers and essay titles/topics that are set.

2. Attendance at Progression and Award Boards (PABs) (general)

It is an integral part of the duties of an External Examiner to attend the Progression and Award Board (PAB) meetings to confirm that the examination and assessment processes have been conducted appropriately. External Examiners will be advised separately by the PAB Deputy Chair of the dates of the meeting(s) of the Board they are required to attend. External Examiners are not normally required to attend Module Assessment Boards (MABs) or Progression only PABs but may be contacted to discuss any anomalies. Lead External Examiners are required to attend the Main PAB and Resit PAB as stated above and will receive an additional fee. All travel expenses will be paid by the University and any expenses for any additional visits will be reimbursed.

If, exceptionally, an External Examiner is unable to attend a PAB meeting, the Deputy Chair of the Examination Board **must** be provided with contact details (phone/email as appropriate) so that the PAB may consult with the External Examiner should the need arise. Where the External Examiner, acting as the representative External Examiner attending the Resit PAB, is unexpectedly unable to attend, a conference call may exceptionally be arranged.

3. Powers of External Examiners

External Examiners review and confirm the appropriateness of the application of the marking and internal moderation process, based on the marks and feedback provided in a sample of assessments. They should not change marks nor act as additional markers on a par with internal examiners in any circumstances.

In their independent capacity External Examiners have the power to:

- 3.1 confirm that the outcome of the marking and internal moderation processes are appropriate, based on the sample of assessments reviewed for the cohort;
- 3.2 not confirm that the outcome of the marking and internal moderation processes are appropriate, based on the sample of assessments reviewed for the cohort. In this case the External Examiner may request a second sample for scrutiny or refer back for a full or partial remark for the whole cohort;

- 3.3 request and obtain reasonable access to assessed parts of any course taken within the academic year, including evidence about a student's performance on a placement.

In addition, External Examiners:

- 3.4 may comment on the method for selecting a sample of students' work for external scrutiny taking account of the need to provide a representative sample covering the full range of marking bands (NB: for e-submission assessments the sample is automatically generated in line with the regulations);
- 3.5 should have the opportunity to meet with internal markers and students;
- 3.6 University Education Committee has agreed that the provision of a rationale for marks awarded must be provided to the student as feedback on their academic performance. External Examiners should liaise with the Chair of the relevant Board of Study should they require any information additional to that provided in the routine way.

4. Limits of External Examiners' powers

- 4.1 Where an External Examiner is unwilling to endorse the outcomes for an individual student, the final decision rests with the Chair of the PAB to determine the outcome within the authority delegated to the PAB as set out in the Examination and Assessment Regulations. In such circumstances, the Chair must report the fact to the Pro Vice-Chancellor (Education and Students) immediately. External Examiners retain the right to make a separate confidential report to the Vice-Chancellor on such occasions.

4.2 Exceptional Circumstances and academic misconduct cases

The University has separate procedures for considering matters of exceptional circumstances and academic misconduct and these are set out in the Examination and Assessment Regulations. The processes for determining the outcome of exceptional circumstances or academic misconduct are therefore outside the immediate remit of External Examiners. The role of the External Examiner in these instances is as a member of the PAB in determining the impact on progression or on the final award where such discretion is permitted within the progression and award regulations.

5. Summary of procedures for meetings between External Examiners and students

The following procedure should be followed for all External Examiners:

- each External Examiner should be offered an opportunity to meet annually with students, to assist in: understanding the context of the academic provision; gaining a general impression of the competence of the students (such as oral skills, general feel for the subject); obtaining feedback on the student experience.

- the meeting should normally be unsupervised by University faculty so as to encourage students to speak freely about their experience;
- the meeting should last up to one hour (and normally not less than 20 minutes);
- the meeting need not take place on the same day as the PAB (instead the meeting can be arranged for any time during the academic session, and be linked to other visits the external might be making to the University);
- where time is constrained (such as where an examiner visits for only one day), it may not be possible to schedule a meeting, but every attempt to do so should be made;
- the meeting can take any form appropriate to the subject/cohort (from informal meetings over lunch, round table sessions, visits to laboratories/workshops, post-seminar sessions), and this should be discussed with the External Examiner;
- students from all levels may be invited to the meeting, but no student is required to attend. Students should be advised that the meeting is for quality assurance purposes and has no impact on individual marks or classification and that concerns about individual assessments (including guidance on appeals/complaints) fall outside the scope of the meeting;
- the meeting is **not** a formal part of the examining or assessment process. Meeting students can assist the External Examiner in evaluating the quality of the students being examined by providing a context in which to consider their work (the students' understanding of the purpose of their degree). It also serves to provide an additional avenue of student feedback on the overall quality of provision, and explicitly engages students in the quality loop;
- the External Examiner should be asked to provide feedback to faculty on any issues raised (strengths as well as weaknesses).

SECTION B: PROCEDURES FOR THE NOMINATION AND APPOINTMENT OF EXTERNAL EXAMINERS

6. Nomination of External Examiners

The procedures for the nomination of External Examiners include:

- consultation within Schools/Partner Institutions
- discussion with the proposed External Examiner to ensure that the nature and extent of the role is understood;
- scrutiny of nominations by the School Education Committee (for courses provided by the University);
- approval of nominations by the Chair of University Education Committee (UEC) on behalf of Senate.

7. Procedures for the nomination of External Examiners

7.1 Completion of a nomination form and consultation within the School /Partner Institution

The Academic Development and Quality Enhancement Office (ADQE) will routinely inform the Chair of the Board of Study, Director of Teaching and Learning (and the relevant School Curriculum and Assessment Officers) of the nominations needed for the forthcoming year. All External Examiner appointments should be made before the start of the academic year unless there are exceptional circumstances where an External Examiner has resigned part way through the year. Nomination forms can be downloaded from the following web page:

<http://www.sussex.ac.uk/adqe/standards/externalexaminers>

The ADQE Office (Partnership) will advise partner institutions of nominations required.

The School Education Committee will wish to be assured of the suitability of the nominee, focusing particularly on the nominee's discipline expertise and will specifically address professional and statutory body requirements when considering nominations.

The proposed nominee should be approached informally to ascertain their willingness to be appointed normally by either the Chair of the Board of Study or Director of Teaching and Learning. The Chair of the Board of Study should provide sufficient information on the role, the sample size to be scrutinised, timing of Progression and Award Boards (PABs) and any other required duties to enable the proposed nominee to make a realistic decision about accepting the appointment.

A completed and signed nomination form, together with a supporting CV, **which makes explicit both the nominee's discipline expertise and their experience in assessment matters**, should be returned to the following:

- In the case of courses provided at the University: The School Curriculum and Assessment Officer, who will put forward the proposal to the School Education Committee (SEC) for consideration. If endorsed by the SEC, the School Curriculum and Assessment Officer will forward the form to the Academic Development and Quality Enhancement Office for consideration by the Chair of UEC. If unsuccessful, the nomination will be returned to the originating officer for revision or for a new nomination, if appropriate.
- In the case of courses provided at a partner institution: The ADQE Office will forward the form for approval by the Chair of UEC. If unsuccessful, the nomination will be returned to the originating officer for revision or for a new nomination, if appropriate.

7.2 *Scrutiny and processing of the nomination*

The processing of a nomination has four stages:

a) *Role of the School Curriculum and Assessment Officers/ADQE Office:*

Nomination forms are returned to the School Curriculum and Assessment Officers for courses provided by the University or to the ADQE Office (Partnership) (in the case of validated courses at partner institutions) who will:

- check that the form is complete and that all the criteria¹ are met. Where necessary the form will be returned to the person who made the recommendation. The ADQE Office may be consulted for guidance.
- prepare the nomination for consideration by School Education Committee (for courses provided by the University) for subsequent recommendation to the Chair of the University Education Committee;
- inform the ADQE Office and proponents of the outcome of the School Education Committee scrutiny by forwarding a signed nomination form with CV to the ADQE Office following consideration by the School Education Committee.

¹ Criteria for the appointment of external examiners are given in Section C

b) *Role of School Education Committees*

Nomination forms with accompanying CVs will be scrutinised by the relevant committee in order to make recommendations to the Chair of the University Education Committee. It is expected that these committees will particularly focus on the experience and expertise of nominees in relation to assessment matters, research links and possible conflicts of interest, including avoiding reciprocal External Examiner arrangements.

c) *Role of the Academic Development and Quality Enhancement Office*

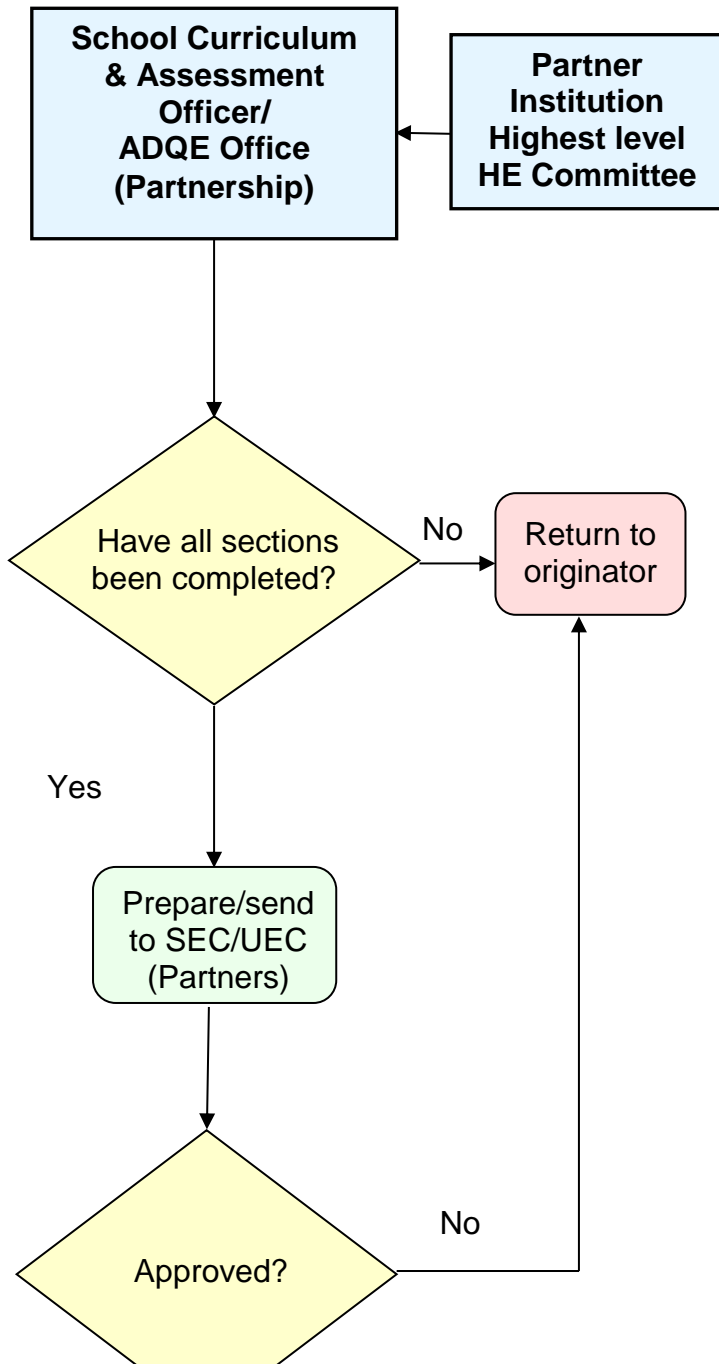
The ADQE Office will:

- produce a consolidated list of existing External Examiners for taught courses/modules. The consolidated list will enable the University to maintain an overview of the home institutions of External Examiners for a School when considering a new nominee.
- forward nominations recommended by School Education Committees to the Chair of UEC for consideration.
- Notify relevant officers (Director of Teaching and Learning, Chair of the Board of Study and Curriculum and Assessment Officer) of the outcome of consideration by the Chair of UEC.
- Issue the letter of appointment. This will include details of the course/s the External Examiner has been appointed to; period of appointment which states the start and finish date; information about the requirement to provide proof of eligibility to work in the UK and an acceptance form. (Section D provides a list of materials that will be sent by the University and the School).

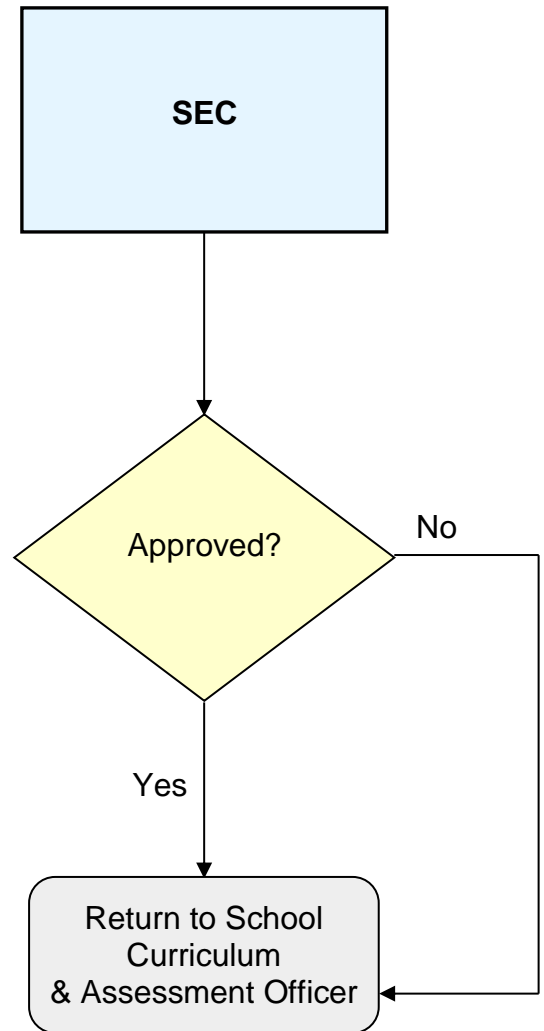
d) *Chair of University Education Committee*

The Chair of University Education Committee scrutinises the recommended nominations in the context of the existing approved appointments and any other relevant recommendations and approves (or otherwise) the appointment. If approved, the signed nomination form is returned to the ADQE Office and an appointment letter issued. If rejected, the School or Partner institution will be informed of the reasons and requested to bring forward an alternative nomination or provide further information.

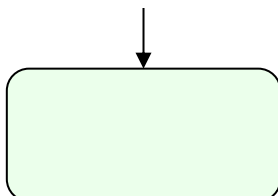
a) Flowchart for role of the School Curriculum and Assessment Officers/ADQE Office (Partnership)



b) Flowchart for role of School Education Committees

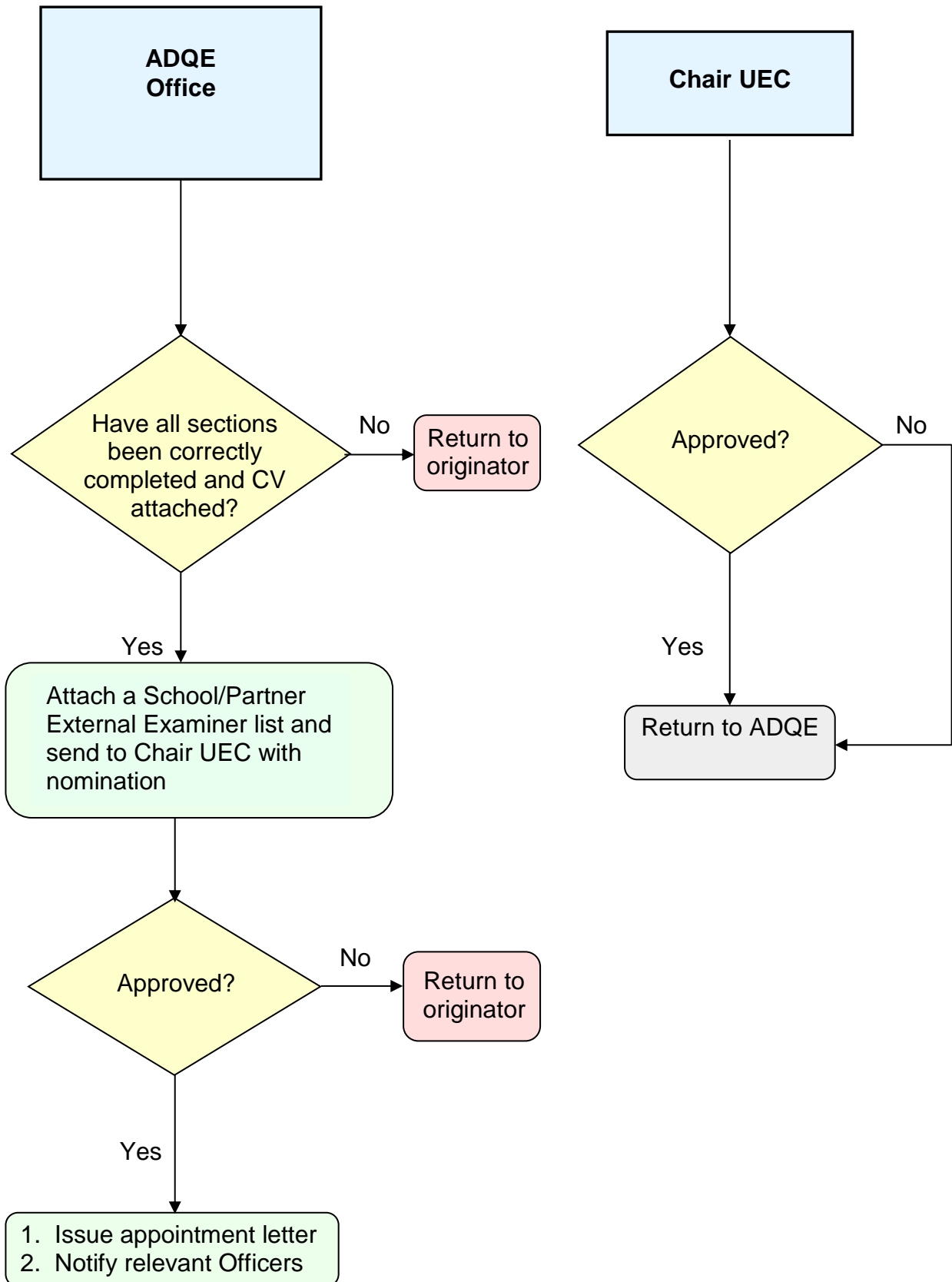


c) Flowchart for role of the Academic Development and Quality Enhancement Office (ADQE)



Send to ADQE Office

d) Flowchart for role of Chair of University Education Committee



7.3 Extending the remit of an existing External Examiner and approval for the extension of these duties

In order for an existing External Examiner to extend the remit of their duties the School or Partner Institution must inform the ADQE Office which courses the External Examiner will be covering and whether or not this is for the remainder of the tenure. The Director of Teaching and Learning must provide a rationale to explain why an extension to the remit is required stating the number of modules the External Examiner will be moderating. The ADQE Office will forward the request to the Chair of UEC, along with the original nomination form and the External Examiner's CV. If the extension of duties is approved, the ADQE Office will send out an appointment letter stating the course/s the External Examiner has oversight of and the tenure of the appointment.

8. Duration of the appointment

External Examiners are appointed by the University normally for a period of four years. Undergraduate appointments will normally commence on 1 October of a given year and expire on the 30 September in order to coincide with the start date of an academic session. For postgraduate appointments the appointment will usually run until the 31 December to include the PABs and give time for any formal queries that arise after the PABs. An External Examiner will be asked to provide an overview of their term in office on completing the final report.

Exceptionally a period of appointment may be agreed to coincide with a term start date, for example in cases where the tenure of a previous External Examiner had been terminated part way through the session. In exceptional circumstances an extension of one year may be approved. Schools or Partner Institutions should submit a written request, supported by the SEC, setting out the rationale. Such requests will usually only be considered in order to provide continuity either where the tenure of more than one External Examiner is due to end at the same time or where the experience of another External Examiner needs to be complemented.

9. Phasing of appointments

It is desirable to phase External Examiners' appointments where more than one External Examiner is appointed to a course. The induction of new External Examiners and effective liaison between outgoing and incoming examiners should be regarded as complementary to the principle of phasing. Previous External Examiner Reports will be made available to new External Examiners by the School or Partner Institution.

10. Timing of the appointment process

Recommendations for the following academic year should be considered by the appropriate School Education Committee or ADQE Office (Partnership) (as detailed above) at the spring meeting for undergraduate courses and the summer meeting (or earlier if possible) for postgraduate courses.

The early appointment of an External Examiner is vital. Where a course has been approved at validation, the School or Partner Institution will be asked to secure a nomination for an External Examiner ahead of the start of the course.

Where an External Examiner is not appointed ahead of the start of an academic year, exceptionally, the Pro Vice-Chancellor may consider withdrawing the course.

Schools are asked to publish the name of the External Examiner appointed to each course. This will usually be included in the course handbook provided to students.

11. Early termination of appointments

Termination of contract or resignation

If an External Examiner is likely to be unavailable for an extended period of time during the period of appointment, the Academic Development and Quality Enhancement Office (ADQE) should be informed as soon as possible. This will ensure that alternative External Examiner arrangements can be put in place. External Examiners are required to give a full term's notice. In exceptional circumstances, for example serious illness, less notice can be given. Letters or emails of resignation/termination should be addressed to the ADQE Office.

Exceptionally, the University may terminate the appointment of an External Examiner before the completion of his/her appointment. This may be due to the following circumstances:

- failure to submit an annual report
- failure to attend (in-person or virtually) the campus at least once per year
- where there is a conflict of interests which was not apparent at the time the appointment was made
- where there has been a significant change in circumstances of the External Examiner in relation to appointment
- where there has been a significant change in the circumstances related to the course to which the External Examiner has been appointed – e.g. discontinuation of the course/modules.
- where there has been an irretrievable breakdown in relations between the External Examiner and the School or Partner Institution

12. Maintenance of a co-ordinated list of External Examiners

A list of External Examiners for University courses (including Partner Institutions) will be maintained by the ADQE Office. The list will act as both a check list for reviewing the home institutions of potential nominees at both School and University level, for recording incoming reports and enabling basic data gathering about the population of External Examiners.

SECTION C: CRITERIA FOR THE APPOINTMENT OF EXTERNAL EXAMINERS

13. Policy on the criteria for the appointment of External Examiners

The principles underpinning the **criteria** for the appointment of External Examiners:

- require that External Examiners have knowledge and understanding of UK sector agreed reference points for the maintenance of academic standards and assurance and enhancement of quality;
- require that External Examiners are sufficiently qualified and have sufficient expertise and experience in discipline-specific and assessment matters and in course design;
- support the exercise of objective, impartial and independent judgements about awards made by the University;
- avoid arrangements which result in undue reliance on nomination of External Examiners from any one university and arrangements where there is a known conflict of interest.

14. Criteria for the appointment of External Examiners

14.1 External Examiners should have **expertise and experience** in the academic area of the appointment, in the assessment of modules and courses and in course design or review. Normally, External Examiners will be at Senior Lecturer level or above, be academically qualified to the level of the award being examined and will have knowledge of the Professional Statutory Body (PSB) requirements where relevant. For courses with more than one External Examiner, the course may benefit from wide-ranging external scrutiny by having External Examiners drawn from a relevant variety of institutional contexts.

Nominations are not usually considered where the nominee is no longer employed in a Higher Education institution, such as where the nominee has retired and has no active involvement in the discipline area. This is to ensure that the nominee's practical experience remains current and up to date.

Criteria are not set for discipline-specific expertise, which are a matter for individual Schools/Boards of Study/Partner institutions. In relation to assessment expertise, nominees should demonstrate at least one of the following: experience of external examining at the appropriate level (for example DPhil examining alone would not be enough); experience as Chair or member of an examination board at the appropriate level; experience of Course leadership or significant curriculum development, or otherwise in a role responsible for assessment at a course-wide level.

14.2 In the interests of impartiality, those making nominations must avoid **reciprocal arrangements** with other Schools of other Institutions. A period of three years must have elapsed before appointment.

An External Examiner should not normally be appointed if they have any direct interest in, or ties to, the University, its staff or students, or if they are from a

department in a university where a member of the inviting university department is serving as an External Examiner.

If there are research links between the nominating department and the nominee, Schools/Departments/Partner Institutions should specifically indicate on the nomination form that such a link exists, the nature of the link and the way in which the School/Department/Partner Institution has satisfied itself that such a link does not endanger the potential objectivity of the relationship with the proposed External Examiner.

- 14.3 In order to have **sufficient time** for the proper performance of functions, no individual should hold, simultaneously, more than one other External Examinership at *undergraduate or postgraduate* level. They may hold a maximum of two external examiner appointments in total including the appointment at the University (excluding PhD/DPhil examining duties that are intermittent).
- 14.4 An External Examiner should not normally be succeeded by **another from the same institution**.
- 14.5 **Former members of staff and former students** should not be invited to become External Examiners until at least five years after their staff appointment/student registration has ended. Each course may not have more than one External Examiner who is a former member of staff or a former student at any given time, regardless of the period of time that has elapsed.
- 14.6 No External Examiner will be appointed for a second four-year appointment. Exceptionally, an interim extension may be considered as set out in B8.
- 14.7 No two External Examiners should be appointed from the same department/unit of the same institution to a School at the same time.
- 14.8 The nomination of External Examiners with **little or no prior experience of external examining** is encouraged, provided they meet the criteria, and that appropriate arrangements are made for induction by the School/Department/Partner Institution. The School should arrange for one of their more experienced External Examiners to act as a mentor to the new External Examiner.
- 14.9 An External Examiner should not be appointed to courses at both undergraduate and postgraduate level where this will result in them being a member of both the undergraduate and the postgraduate Progression and Award Board (PAB). An exception to this is Integrated Masters degrees where the External Examiner can be included in both.
- 14.10 All External Examiners will need to show evidence that they are legally entitled to work in the United Kingdom (Immigration, Asylum and Nationality Act 2006).

14.11 Former members of validation panels, i.e. independent academics, should not be invited to be the first External Examiner for a newly validated course, until a period of at least one year has elapsed.

Criteria related to courses and modules

14.12 There should normally be at least one External Examiner for each:

- course leading to a named award, such that there is appropriate expertise to inform decision-making at the PAB
- module delivered at Level 5 or above. An External Examiner must be assigned at module level – the School or Partner Institution ensure that all modules are assigned before moderation takes place.
- validated course at partner institutions.

14.13 The University does not currently publish criteria for the relationship between the number of External Examiners and the quantity of assessed material being scrutinised. It is the responsibility of the School to distribute the modules owned by the School between the appointed External Examiners.

Where more than one External Examiner is appointed to a course, a Lead External Examiner should be agreed, usually on appointment.

15. Exceptions to the policy

Exceptionally, External Examiners may be appointed who work outside Higher Education (for example for Professional Regulatory and Statutory Bodies) or who have *discipline* expertise but not *assessment* expertise (for example in Medicinal Chemistry, Management, Environmental Science and validated courses in Restoration and Conservation). In the case of nominees without appropriate assessment expertise, such appointments will normally only be approved where there is at least one other External Examiner for that subject/course who has appropriate assessment expertise. This should be clearly indicated on the nomination form.

SECTION D: THE INDUCTION OF EXTERNAL EXAMINERS

16. Materials to be sent to the External Examiner

In addition to the appointment letter setting out contractual arrangements, External Examiners should receive the following information (some material may be provided by URLs):

16.1 *Materials sent to External Examiners by the ADQE Office:*

- Handbook on the policy and procedures for external examining of taught courses
- Examination and Assessment Regulations
- Teaching and Learning Strategy (currently being revised)
- Summary and Analysis of External Examiner Reports (Institutional issues identified by the University including agreed actions)
- Schedule of UG/PG PAB dates and proposed timescale for external moderation.

Material is also available on:

<http://www.sussex.ac.uk/adqe/standards/externalexaminers>

In the case of validated courses at partner institutions, the ADQE Office will send the Handbook on the policy and procedures for external examining of taught courses and will request that the partner institution sends a copy of their own examinations and assessment regulations.

16.2 *Materials sent to the External Examiner by the School/Department/Partner Institution at the start of the appointment or start of the year (where appropriate):*

- Course specifications setting out course structure and modules
- Course aims and learning outcomes
- List of modules to be externally moderated
- Module aims and learning outcomes
- Module assessment modes
- Marking criteria
- Reading lists
- Copy of most recent Annual Course Review Report
- Copy of previous External Examiner's report
- Copy of Progression and Award Board's annual report
- Confirmation of the name of the person to act as primary contact with the External Examiner
- Date of Progression and Award Board (PAB) meetings.

In the case of validated courses, the ADQE Office (Partnership) will inform the partner institution of the appointment. The partner will then arrange for the above materials, relevant to their own institution, to be sent to the External Examiner.

16.3 *Materials sent to External Examiners at the point of moderation:*

- Assessment task
- Access to the full marks register for the cohort
- Module marks statistics
- A moderation form containing the internal moderator's comments about the sample of assessments reviewed as part of internal moderation.

16.4 *Related policy information*

The following information can be accessed via the web. External Examiners are requested to acquaint themselves with University policy in these areas:

- Equality, Diversity and Inclusion policy

<http://www.sussex.ac.uk/equalities/>

17. Induction

New and continuing External Examiners will be invited to a centrally organised induction session annually. New External Examiners are primarily inducted through the materials indicated in 16.2 and 16.2 above. New External Examiners should also have the opportunity to meet the School/Department/Partner Institution staff prior to the first formal visit.

17.1 *Induction of External Examiners with little or no previous experience of the role*

Schools/Boards of Study/Partner Institutions are asked to ensure that inexperienced External Examiners are mentored by an existing External Examiner who would be encouraged to identify specific requirements of the role. The inexperienced External Examiner may consult their mentor on questions regarding grading in comparison to other institutions, but should contact the School if they have questions about the regulations or processes.

17.2 *Induction of External Examiners from outside higher education*

It is not normally University policy to appoint externals from outside higher education, but such cases may be considered where the appointee is not the sole External Examiner for the award or his/her expertise is complemented by others who satisfy the criteria. In these cases the School/Board of Study/Partner Institution will need to pay particular attention to the induction of such externals in relation to understanding assessment issues.

17.3 *Significance of an External Examiner's signature on the statement of compliance at the PAB*

As part of their induction process, Schools /Partner Institutions are asked to draw External Examiners' attention to the following points:

- the signature of an External Examiner on the statement of compliance (Appendix 4) indicates the External Examiner's endorsement of the outcomes of the assessment process and the PAB.
- once a statement of compliance has been signed by an External Examiner at a PAB those outcomes represent the final decision of the PAB and will not normally be reconsidered except in the case of the discovery of factual errors or an appeal.

SECTION E: CONTENT AND FORMAT OF EXTERNAL EXAMINERS REPORTS

18. Annual reports

External Examiners are required to submit an annual External Examiner report to the University within 6 weeks of the exam board. Generic issues of concern and areas of good practice will be considered as part of the University's Annual Course Review. If you are coming to the end of your appointment, we do ask for an overview of your term of office in your final report. This is valuable both to the institution but also the incoming External Examiner. External Examiners are asked to complete the University's standard report form. The link below provides a web page with the fully formatted form:

<http://www.sussex.ac.uk/adqe/standards/externalexaminers>

Each report should be submitted electronically (if possible) to the Pro-Vice-Chancellor (Education and Students) at the address given below:

All reports for University of Sussex courses should be submitted to:

externalexaminers@sussex.ac.uk

All reports for validated partnership courses should be submitted to:

partnership@sussex.ac.uk

Please note that the report template may be subject to change from year to year, External Examiners are requested to download the latest version for completion. A copy is included in the Appendices to this handbook for reference. This form comprises a full report for use by the University.

We recognise that our External Examiners give important feedback on the process/running of our courses, and the timely receipt of reports enables us to take early action to address issues raised and make an impact on the experience of the next cohort of students. It is therefore vital that you meet the deadline for the submission of reports as given below. Please note that those who are representing a School at the Resit Progression and Award Boards are still required to submit a report by the deadlines below, however you may send a revised version of the report following the Resit PAB if appropriate.

- | | |
|-------------------------|---|
| • Undergraduate reports | by the last day of August |
| • Postgraduate | six weeks from the date of the end of year PAB |
| • Validated courses | six weeks from the date of the end of year exam board |

Reports which are incomplete or not in the correct format may be returned to the External Examiner by the ADQE Office for amendment and completion. All External Examiner reports should be completed in sufficient detail to fulfil their role in safeguarding the standards and quality of provision.

External Examiners are asked to complete a statement of compliance which acts as a checklist stating whether or not the relevant examination and assessment procedures and policies have been adhered to in a satisfactory manner. This checklist needs to be completed in addition to the External Examiners Report.

19. Additional reports

- 19.1 External Examiners are asked to include a **concise overview in their last annual report** at the end of their term of office, both as a précis of the outcomes of their period of office and to highlight matters which would be helpful to an incoming External Examiner.
- 19.2 External Examiners retain the right, should they so wish, to make a separate, **confidential report** to the Vice-Chancellor at any time on matters of particular importance and/or sensitivity. The University will respond to the concerns raised, in a timely manner, outlining actions that may be taken as a result.
- 19.3 Where an External Examiner has a serious concern relating to systemic failings with the academic standards of a course or courses and has exhausted all published applicable internal procedures, including the submission of a confidential report to the Vice-Chancellor, he/she may invoke QAA's concerns scheme. QAA advise that, "Such an investigation will be appropriate where there is evidence of systematic failings in quality management in the institution, but not where there is a one-off case of ineffective practice." Further information on the scheme can be on the QAA website at: <https://www.qaa.ac.uk/quality-code>

20. Procedure for late External Examiner reports

- i) Annual reports should be submitted to the University within the deadline specified in 18 above. This is usually within 6 weeks of the finale board attended by the External Examiner for the academic year in question.
- ii) If a report is not received within 6 weeks of the final examination board, the ADQE Office will contact the External Examiner to enquire about the reason for the lateness of the report and to agree a further deadline. This is because the report is one of the main reference points in the Annual Course Review and quality audit processes.
- iii) Where an External Examiner report remains outstanding following the initial reminder a second reminder will be sent by the ADQE Office giving a final date for the receipt of the report.

iv) If the ADQE Office does not receive the report in time for the Annual Course Review the Pro-Vice Chancellor (Education and Students) may consider terminating the contract.

Fees will not be payable for reports that have been delayed beyond usefulness, i.e. after the Annual Course Review has taken place. The ADQE Office will notify the External Examiner of the final deadline. It is important to note that travel expenses will always be paid by the University on submission of an expense claim form.

SECTION F: PROCEDURES FOR THE ACKNOWLEDGMENT AND CIRCULATION OF EXTERNAL EXAMINERS' REPORTS

21. There is a three stage process for the acknowledgement and circulation of External Examiners' reports as follows:

21.1 The Academic Development and Quality Enhancement Office (ADQE), on receipt of an External Examiner's report, will send an acknowledgement to the External Examiner.

The ADQE Office will be responsible for monitoring that all expected reports are received and will take appropriate action on outstanding reports.

21.2 The ADQE Office will distribute reports electronically on receipt (via School Curriculum and Assessment Officers where appropriate) as detailed below:

Undergraduate and taught postgraduate courses

- (a) Pro Vice-Chancellor (Education and Students)
- (b) Head of School
- (c) Director of Teaching and Learning
- (d) Chair of the Board of Study
- (e) School Curriculum and Assessment Officer

Validated courses

- (a) Pro Vice-Chancellor (Education and Students)
- (b) Link Tutor
- (c) Head of the partner institution
- (d) One other named contact responsible for quality assurance.

21.3 *Distribution of reports at School level*

Directors of Teaching and Learning are responsible for ensuring:

- further circulation of the report to Chairs and Deputy Chairs of MABs and PABs, course convenors and those involved in teaching;
- formal and minuted consideration of the reports at appropriate meetings, including Boards of Study.

21.4 *Guidance for School Education Committees*

The following guidance is intended for all members and officers of School Education Committees:

1. Committee secretaries will include the reports within the formal circulation to committee members.
2. The External Examiner provides assurance to the University on the standards and quality of the teaching, learning and assessment processes at the University. In addition, the External Examiner confirms that the assessment and moderation processes have been conducted consistently and appropriately in accordance with the University's regulations and policies.
3. The External Examiner's report is intended as a tool to assist the University in identifying strengths and weaknesses in provision and a key purpose of the report is to encourage the External Examiner to act as a critical friend to the course. It is therefore to be expected, and is an essential part of the process that External Examiners raise queries and concerns related to courses or modules and make proposals to better manage assessments going forwards.
4. The University publishes the full report (or extract of) to the current students and staff and External Examiners should therefore not identify individuals directly or indirectly. In addition, the University intends to publish reports to prospective students and the public.

SECTION G: PROCEDURES FOR RESPONDING TO EXTERNAL EXAMINERS' REPORTS

22. Procedures for taught courses provided at the University

- 22.1 All External Examiners' reports are subject to detailed scrutiny by the Academic Development and Quality Enhancement Office. ADQE will draw to the attention of the Pro Vice-Chancellor (Education and Students) individual reports where there is evidence of good practice, or where there are matters of particular significance or concern. Reports falling into the latter category are raised directly with the relevant School or support unit to ensure appropriate action is being taken. In addition to this, the Pro Vice-Chancellor has access to all External Examiner reports at both undergraduate and postgraduate level.
- 22.2 Chairs of Board of Studies, Chairs of Module Assessment Boards and Progression and Award Boards should discuss issues raised in the External Examiners' reports. Every effort should be made to engage with elected student representatives when reviewing these reports within the formal committee structures. The Director of Teaching and Learning should ensure that an action plan is prepared for the School Education Committee that addresses each issue and that where no action is proposed a clear reason must be given for that recommendation. The External Examiners' report(s) and the proposed action plan should:
- a) be considered by the Board of Study/department meeting where relevant, and
 - b) be submitted to the School Education Committee (SEC) in Semester 1 (undergraduate provision) or Semester 2 (postgraduate provision).
- 22.3 The SEC will consider the External Examiner's reports and associated action plans and either approve the action plan or ask for further action to be taken. The SEC will also monitor actions taken in the previous year and ensure that any issues have been resolved.
- 22.4 The Chair of the PAB is responsible for ensuring that the agreed action plan is implemented and for writing to External Examiners to inform them of any action that has been taken or is intended. Copies of the External Examiner action plan should be sent to the ADQE Office for audit and monitoring purposes.
- 22.5 The ADQE Office will draft a consolidated overview report for consideration by University Education Committee (UEC). The report will normally focus on matters of generic issue, in particular in relation to university-wide policy where such matters are not within the authority of the School to alter. The UEC will consider this report annually and identify and agree actions to address the issues raised, as appropriate.
- 22.6 The ADQE Office will ensure that any issues affecting University-wide rules or procedure are raised at the relevant committee, or with appropriate officers.

22.7 The ADQE Office will send the summary report with agreed actions to all External Examiners on behalf of the Pro Vice-Chancellor (Education and Students).

23. Procedures for taught courses provided at partner institutions

23.1 All External Examiner reports are subject to detailed scrutiny by the ADQE Office (Partnership). The ADQE Office (Partnership) will draw to the attention of the Pro Vice-Chancellor (Education and Students) individual reports where there is evidence of good practice or where there are matters of particular significance or concern. Reports falling into the latter category are raised directly with the relevant partner institution to ensure that appropriate action is being taken. In addition to this, the Pro-Vice-Chancellor has access to all External Examiner reports.

23.2 The relevant partner institution's officers should discuss issues raised in the External Examiner's report and prepare an action plan which addresses each issue; where no action is proposed, a clear reason must be given for that recommendation. The External Examiner's report and the proposed action plan should be appended to the Annual Monitoring Report and submitted to ADQE (Partnership) in December, for consideration at the Annual Monitoring Event and at UEC.

23.3 UEC will consider the External Examiner reports and associated action plans and either endorse the action plan or ask for further action to be taken.

23.4 The relevant officers in the partner institutions (in consultation with the principal officer responsible for quality assurance) are responsible for writing to the External Examiner to inform him/her of the action taken or planned. A copy of the response should also be sent to the ADQE Office (Partnership).

23.5 The ADQE Office (Partnership) will write back to the External Examiner on behalf of the Pro Vice-Chancellor to address institutional issues raised.

23.6 The ADQE Office (Partnership) will monitor responses.

23.7 The Pro Vice-Chancellor will write to thank all outgoing External Examiners.

23.8 In the following year's Annual Monitoring Report, the partner institution should confirm that all action has been implemented, monitor progress of any actions not yet implemented and evaluate the effectiveness of any changes made.

SECTION H: ADDITIONAL INFORMATION

24. Fees and expenses

External Examiners will receive an annual fee which covers all the duties that have been carried out on behalf of the University. The minimum expectations from the External Examiner in order to receive the annual fee are the following:

- Progression and Award Board (PAB) attendance
- A minimum of 1 visit onto campus per year
- Completion of External Examiner Report
- Sign off exam papers and essay titles for modules that they are assigned to
- External moderation for modules that they are assigned to

Upon appointment the External Examiner will be requested to complete and return an External Examiner acceptance form, providing details of a bank account into which fees and expense payments will be made. Payment will be delayed if this is not provided at the beginning of appointment. Please note that **payment is made on the last working day of the month and will only be made on receipt of an External Examiner Report**. All External Examiner reports must be completed on the latest version of the External Examiner Report template which can be accessed on the Academic Development and Quality Enhancement Office (ADQE) website:.

<http://www.sussex.ac.uk/adqe/standards/externalexaminers>

A basic fee of £320 will be paid to each undergraduate or postgraduate External Examiner per annum. In addition, a workload fee of £50.00 per module (either UG or PG) will be paid to reflect the workload allocated to the External Examiner. The workload fee will vary depending on the number of modules that the External Examiner is appointed to.

An additional fee will be paid for:

- (i) Resit PAB attendance: £100.00
- (ii) Appointment as a Lead External Examiner on a course with more than one External Examiner: £100.00

No External Examiner will receive less than £320 or more than £800 (excluding additional fees and expenses).

Partner Institutions: Fee levels are set by the Partner Institution and payment of expenses are the responsibility of the Partner Institution (unless other arrangements have been agreed with the University).

The Inland Revenue requires all universities to deduct income tax, at the basic rate, from all payments of fees for examining (except postgraduate degrees). When payment is made, a docket will be sent showing the tax deducted. This should be retained and submitted with the annual tax return.

Expense claims may be submitted as soon as expenses have been incurred during the course of the academic year. Expenses claim forms must be completed correctly and supported by the appropriate receipts and/or travel tickets. Expenses cover travel and subsistence expenses. These should be sent separately to your relevant School administrative contact. Expenses will be paid independently from fees and will not be delayed until receipt of the annual report.

The University of Sussex Visitor Expense Form can be found at:

<http://www.sussex.ac.uk/finance/forms>

25. Immigration, Asylum and Nationality Act 2006

One requirement relating to your appointment as an External Examiner is that the University is required to check your eligibility to live and work in the UK at the start of your appointment. In order to comply with the Immigration, Asylum and Nationality Act 2006, you will be asked to provide evidence that you are legally entitled to live and work in the United Kingdom (UK). Therefore, as part of the appointment process you will be asked to complete and return an Acceptance Form and an Immigration, Asylum and Nationality Form. In order to comply with the requirements, we need to check the originals of your identity document/s before you commence employment with us. You can send your original identification document(s) to us via Royal Mail Special Delivery (this cost can be reimbursed). ADQE will then contact you to arrange a Skype video call to confirm your identity. Afterwards your original identification document(s) will be returned to you via Royal Mail Special Delivery as quickly as possible. This ensures that we have complete documentation prior to any work being undertaken for the University. Verified copies of your original identity document(s) will be retained securely in the School or ADQE records - these copies may be used for audit purposes to confirm that we have had sight of the original documentation.

Please note that fee payments may be significantly delayed without production of these documents or combination of documents.

If your visa expires before your contract ends, you may be able to apply for a Permitted Paid Engagement visa. For this visa the University has to invite you to undertake a short-term, fee-paid engagement.

This will enable you to visit the UK to examine students for up to one month and receive payment.

For more details: <http://www.ukba.homeoffice.gov.uk/visas-immigration/visiting/paid-engage/engagements/>

SECTION I: ELECTRONIC INFORMATION AND CONTACT ADDRESSES

26. All centrally produced information, included report forms, expenses forms and handbooks, can be found on the Academic Development and Quality Enhancement Office (ADQE) web pages at:

<http://www.sussex.ac.uk/adqe/standards/externalexaminers>

Enquiries concerning the University's External Examiner policy and procedures, administrative matters, appointments and payments should be sent to:

Academic Development and Quality Enhancement Office
Room 326, Sussex House
University of Sussex
Falmer
Brighton BN1 9RH

01273 678130

externalexaminers@sussex.ac.uk

External Examiner reports should be sent to the Pro Vice-Chancellor (Education and Students) at the following email address:

externalexaminers@sussex.ac.uk

All enquiries about Partnership and Validated courses should be addressed to:

Academic Development and Quality Enhancement Office
Room 326, Sussex House
University of Sussex
Falmer
Brighton BN1 9RH

01273 678130

Partner/Validated Reports should be sent to:

partnerextreports@sussex.ac.uk

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UNIVERSITY of SUSSEX – EXTERNAL EXAMINER ACTION PLAN

School:

Academic Year:

Level (UG or PG):

Course title(s)	
Name of External	

Comment requiring School action	Proposed actions and delivery method	Timescale	Responsibility	Evaluation Method

****Note that institutional responses will be the responsibility of the ADQE Office and will be sent to the SEC for information.***

Appendix 2 - Documentation available to External Examiners

Carried out by	Following appointment	During appointment	Annually
Academic Development and Quality Enhancement Office	<p>Letter of appointment which sets out the contractual arrangements including:</p> <ul style="list-style-type: none"> Course/module for which you are responsible, period of appointment, annual report requirement, acceptance form along with confirmation of eligibility forms <p>Examination and Assessment Regulations Handbook will be made available to External Examiners via the University of Sussex website:</p> <p>http://www.sussex.ac.uk/adqe/standards/externalexaminers</p> <p>This includes information on the progression and award regulations, examination boards, academic misconduct policy, and exceptional circumstances procedure.</p> <p>Handbook on the policy and procedures for the External Examining of taught courses:</p> <p>http://www.sussex.ac.uk/adqe/standards/externalexaminers</p> <p>This includes the duties and powers of External Examiners, procedures for nomination and appointment, induction of External Examiners, completion of annual reports, fees and expenses payable, forms and key contacts at the University.</p>	<p>Information on how fees are calculated</p> <p>Updates to External Examiner appointments (where necessary the reallocation of duties or extension of tenure)</p>	<p>Induction: New External Examiners will receive an induction carried out centrally by the University</p> <p>Updated versions of the following will be made available via the University of Sussex website:</p> <ul style="list-style-type: none"> Examination and Assessment Regulations External Examiners' Handbook <p>Acknowledgement of External Examiner annual report by email. External Examiner Reports will be summarised and made available on the website. Examples of good practice and common issues across Schools will be highlighted.</p>
School/Department	<ul style="list-style-type: none"> Course specifications setting out course structure and modules List of modules to be externally moderated Course/module aims and learning outcomes School assessment policy – including information on marking criteria, modes of assessment Reading lists Copy of previous External Examiner's report 	<p>Sample of assessments following the internal moderation process (level 5 and above) – including indication of number of scripts</p> <p>Arrangements for the PAB meetings (and other visits)</p>	<p>Copy of most recent Annual Course Review Report</p> <p>Action plan: Feedback on how comments made in the External Examiner report are to be addressed</p> <p>Date of Progression and Award Board (PAB) meetings.</p>

Appendix 3 - The Frameworks for Higher Education Qualifications of UK Degree-Awarding Bodies (October 2014)

Extracts from 4 - The qualification descriptors

4.1 The UK frameworks for higher education qualifications use qualification descriptors (as does the QF-EHEA) to exemplify the general nature and outcomes of the main type of qualification at each framework level. The qualification descriptors are generic in nature and can be applied across subjects and modes of learning. They make clear how the qualification differs from other qualifications, both at that level and at other levels. They provide clear points of reference for each level and cover the great majority of existing qualifications.

4.2 An alternative approach, used by some other frameworks within the UK and Ireland, is to use level descriptors to describe the relative intellectual demand, complexity, depth of learning and learner autonomy associated with a particular level of learning and achievement. These set out a broader range of outcomes associated with a given level.

4.3 Qualification descriptors are in two parts. The first part is a statement of outcomes, achievement of which is assessed and which a student should be able to demonstrate for the award of the qualification. This is a statement of the national threshold academic standard for the qualification. This part is of particular relevance to degree-awarding bodies in designing, approving, assessing and reviewing academic programmes. They need to be satisfied that, for any programme, the learning opportunities and assessment provides every student with the opportunity to achieve, and to demonstrate achievement of, the intended programme learning outcomes (see paragraph 2.11). See Expectations A1, A3.1, A3.2, A3.3 and A3.4 of the Quality Code.

4.4 The second part of the descriptor is a statement of the wider abilities that a typical student would be expected to have developed. It assists higher education providers during discussions with employers, and others with an interest in the general capabilities of holders of the qualification.

4.5 Each qualification descriptor sets out the outcomes for the typical or main qualification type at each framework level. For levels 6, 7 and 8 of the FHEQ and SCQF levels 9, 10, 11 and 12 on the FQHEIS, this is a degree. Paragraphs 6.13-6.24 specify the titling conventions for qualifications at each level and specifically for the use of the title 'degree' for both undergraduate and postgraduate qualifications.

4.6 At most levels there is more than one type of qualification that may be achieved (for example postgraduate diplomas and certificates in addition to master's degrees at level 7 on the FHEQ/SCQF level 11 on the FQHEIS). Within each level, the various types of qualifications involve different volumes of learning (for example master's degrees entail more learning than postgraduate certificates). As a consequence of this there are differences in the range and nature of intended programme learning outcomes. Not all of the qualification types at each level therefore meet all of the expectations of the qualification descriptor. Where a qualification type other than the main qualification has a smaller volume of learning, the qualification descriptor for the degree is used as a reference point and the sub-degree qualification is expected to

meet the descriptor in part. Paragraphs 4.10-4.18.6 provide further information about the qualification descriptor for each level of the framework. They explain which qualifications meet the descriptor in full, and where the qualification descriptor is used as a reference point for other qualifications at the same framework level. The part of the descriptor that begins 'Qualifications xx are awarded to students who have demonstrated:'.

4.7 Short programmes are often offered as continuing professional development opportunities. The qualification descriptors provide points of reference that help providers determine which level of the relevant UK framework should be assigned to any qualifications resulting from these programmes. The titling conventions of qualifications (paragraphs 6.13-6.23) are used to determine an appropriate title.

4.10 Descriptor for a higher education qualification at level 4 on the FHEQ: Certificate of Higher Education

The descriptor provided for this level is for any Certificate of Higher Education, which should meet the descriptor in full. This qualification descriptor should also be used as a reference point for other qualifications aligned with level 4 of the FHEQ.

Certificates of Higher Education are awarded to students who have demonstrated:

- knowledge of the underlying concepts and principles associated with their area(s) of study, and an ability to evaluate and interpret these within the context of that area of study
- an ability to present, evaluate and interpret qualitative and quantitative data, in order to develop lines of argument and make sound judgements in accordance with basic theories and concepts of their subject(s) of study.

Typically, holders of the qualification will be able to:

- evaluate the appropriateness of different approaches to solving problems related to their area(s) of study and/or work
- communicate the results of their study/work accurately and reliably, and with structured and coherent arguments
- undertake further training and develop new skills within a structured and managed environment.

And holders will have:

- the qualities and transferable skills necessary for employment requiring the exercise of some personal responsibility.

4.10.1 Holders of a Certificate of Higher Education will have a sound knowledge of the basic concepts of a subject, and will have learned how to take different approaches to solving problems. They will be able to communicate accurately and will have the qualities needed for employment requiring the exercise of some personal responsibility. The Certificate of Higher Education may be a first step towards obtaining higher level qualifications.

4.12 Descriptor for a higher education qualification at level 5 on the FHEQ: foundation degree

The descriptor provided for this level of the FHEQ is for any foundation degree which should meet the descriptor in full. This qualification descriptor should also be used as

a reference point for other qualifications at level 5 of the FHEQ, including Diplomas of Higher Education, Higher National Diplomas, etc.

Foundation degrees are awarded to students who have demonstrated:

- knowledge and critical understanding of the well-established principles of their area(s) of study, and of the way in which those principles have developed
- ability to apply underlying concepts and principles outside the context in which they were first studied, including, where appropriate, the application of those principles in an employment context
- knowledge of the main methods of enquiry in the subject(s) relevant to the named award, and ability to evaluate critically the appropriateness of different approaches to solving problems in the field of study
- an understanding of the limits of their knowledge, and how this influences analyses and interpretations based on that knowledge.

Typically, holders of the qualification will be able to:

- use a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis
- effectively communicate information, arguments and analysis in a variety of forms to specialist and non-specialist audiences and deploy key techniques of the discipline effectively
- undertake further training, develop existing skills and acquire new competences that will enable them to assume significant responsibility within organisations.

And holders will have:

- the qualities and transferable skills necessary for employment requiring the exercise of personal responsibility and decision-making.

4.12.1 The foundation degree is an example of a qualification that meets, in full, the expectations of the qualification descriptor (and the Foundation Degree Qualification Benchmark).

4.12.2 Holders of qualifications at this level will have developed a sound understanding of the principles in their field of study, and will have learned to apply those principles more widely. Through this, they will have learned to evaluate the appropriateness of different approaches to solving problems. Their studies may well have had a vocational orientation, for example HNDs, enabling them to perform effectively in their chosen field. Holders of qualifications at this level will have the qualities necessary for employment in situations requiring the exercise of personal responsibility and decision-making.

4.15 Descriptor for a higher education qualification at level 6 on the FHEQ: bachelor's degree with honours

The descriptor provided for this level of the FHEQ is for any bachelor's degree with honours which should meet the descriptor in full. This qualification descriptor should also be used as a reference point for other qualifications at level 6 of the FHEQ, including bachelor's degrees, and graduate diplomas. Bachelor's degrees with honours are awarded to students who have demonstrated:

- a systematic understanding of key aspects of their field of study, including acquisition of coherent and detailed knowledge, at least some of which is at, or informed by, the forefront of defined aspects of a discipline
- an ability to deploy accurately established techniques of analysis and enquiry within a discipline
- conceptual understanding that enables the student:
 - to devise and sustain arguments, and/or to solve problems, using ideas and techniques, some of which are at the forefront of a discipline
 - to describe and comment upon particular aspects of current research, or equivalent advanced scholarship, in the discipline
- an appreciation of the uncertainty, ambiguity and limits of knowledge
- the ability to manage their own learning, and to make use of scholarly reviews and primary sources (for example, refereed research articles and/or original materials appropriate to the discipline).

Typically, holders of the qualification will be able to:

- apply the methods and techniques that they have learned to review, consolidate, extend and apply their knowledge and understanding, and to initiate and carry out projects
- critically evaluate arguments, assumptions, abstract concepts and data (that may be incomplete), to make judgements, and to frame appropriate questions to achieve a solution - or identify a range of solutions - to a problem
- communicate information, ideas, problems and solutions to both specialist and non-specialist audiences.

And holders will have:

- the qualities and transferable skills necessary for employment requiring:
 - the exercise of initiative and personal responsibility
 - decision-making in complex and unpredictable contexts
 - the learning ability needed to undertake appropriate further training of a professional or equivalent nature.

4.15.1 Holders of a bachelor's degree with honours will have developed an understanding of a complex body of knowledge, some of it at the current boundaries of an academic discipline. Through this, the holder will have developed analytical techniques and problem-solving skills that can be applied in many types of employment. The holder of such a qualification will be able to evaluate evidence, arguments and assumptions, to reach sound judgements and to communicate them effectively.

4.15.2 Holders of a bachelor's degree with honours should have the qualities needed for employment in situations requiring the exercise of personal responsibility, and decision-making in complex and unpredictable circumstances.

4.15.3 Bachelor's degrees with honours form the largest group of higher education qualifications. Typically, learning outcomes for these programmes would be expected to be achieved on the basis of study equivalent to three or four full-time academic years and lead to qualifications with titles such as Bachelor of Arts, BA (Hons) or Bachelor of Science, BSc (Hons). In addition to bachelor's degrees at this level are short courses and professional 'conversion' courses, based largely on undergraduate

material, and taken usually by those who are already graduates in another discipline, leading to, for example, graduate certificates or graduate diplomas.

4.17 Descriptor for a higher education qualification at level 7 on the FHEQ and SCQF level 11 on the FQHEIS: master's degree

The descriptor provided for this level of the frameworks is for any master's degree which should meet the descriptor in full. This qualification descriptor should also be used as a reference point for other qualifications at level 7/ SCQF level 11 on the FQHEIS, including postgraduate certificates and postgraduate diplomas.

Master's degrees are awarded to students who have demonstrated:

- a systematic understanding of knowledge, and a critical awareness of current problems and/or new insights, much of which is at, or informed by, the forefront of their academic discipline, field of study or area of professional practice
- a comprehensive understanding of techniques applicable to their own research or advanced scholarship
- originality in the application of knowledge, together with a practical understanding of how established techniques of research and enquiry are used to create and interpret knowledge in the discipline
- conceptual understanding that enables the student:
 - to evaluate critically current research and advanced scholarship in the discipline
 - to evaluate methodologies and develop critiques of them and, where appropriate, to propose new hypotheses.

Typically, holders of the qualification will be able to:

- deal with complex issues both systematically and creatively, make sound judgements in the absence of complete data, and communicate their conclusions clearly to specialist and non-specialist audiences
- demonstrate self-direction and originality in tackling and solving problems, and act autonomously in planning and implementing tasks at a professional or equivalent level
- continue to advance their knowledge and understanding, and to develop new skills to a high level.

And holders will have:

- the qualities and transferable skills necessary for employment requiring:
 - the exercise of initiative and personal responsibility
 - decision-making in complex and unpredictable situations
 - the independent learning ability required for continuing professional development.

4.17.1 Much of the study undertaken for master's degrees is at, or informed by, the forefront of an academic or professional discipline. Successful students show originality in the application of knowledge, and they understand how the boundaries of knowledge are advanced through research. They are able to deal with complex issues both systematically and creatively, and they show originality in tackling and solving problems. They have the qualities needed for employment in circumstances requiring

sound judgement, personal responsibility and initiative in complex and unpredictable professional environments.

4.17.2 Master's degrees are awarded after completion of taught courses, programmes of research or a mixture of both. Longer, research-based programmes may lead to the degree of MPhil. The learning outcomes of most master's degree courses are achieved on the basis of study equivalent to at least one full-time calendar year and are taken by graduates with a bachelor's degree with honours (or equivalent achievement).

4.17.3 Master's degrees are often distinguished from other qualifications at this framework level (for example, advanced short courses, which often form parts of continuing professional development programmes and lead to postgraduate certificates and/or postgraduate diplomas) by an increased intensity, complexity and density of study. Master's degrees, in comparison to postgraduate certificates and postgraduate diplomas, typically include planned intellectual progression that often includes a synoptic/research or scholarly activity.

4.17.4 Some master's degrees, for example, in science, engineering and mathematics, comprise an integrated programme of study spanning several levels. Such programmes typically involve study equivalent to at least four full-time academic years in England, Wales and Northern Ireland and five in Scotland. Of this, study equivalent to at least one full-time academic year is at level 7 of the FHEQ/SCQF level 11 on the FQHEIS and the final outcomes of the qualifications themselves meet the expectations of the descriptor for a higher education qualification at level 7/level 11 in full. Study at bachelor's level is integrated with study at master's level and the programmes are designed to meet the qualification descriptors in full at level 6 of the FHEQ/SCQF level 10 on the FQHEIS as well as those at level 7 of the FHEQ/level 11 of the FQHEIS. Such qualifications are often termed 'integrated master's' as an acknowledgement of the prior period of study at lower levels (which typically meets the expectations of the descriptor for a higher education qualification at level 6/level 10).

THE UNIVERSITY OF SUSSEX

Statement of Compliance

External Examiners are asked to complete this checklist stating whether or not the relevant examination and assessment procedures and policies have been adhered to in a satisfactory manner. External Examiners are reminded that a report must be completed in addition to completing this statement of compliance and that the report will be made available to students. The statement of compliance is for internal use only.

Course materials

Did you receive:

a)	Course handbook(s)?	Yes / No
b)	Exam and assessment regulations?	Yes / No
c)	Module descriptions (these may be in the course handbook)?	Yes / No
d)	Assessment schedule/marketing criteria?	Yes / No

Draft examination papers

a)	Did you receive all the draft papers?	Yes / No
	If not, was this at your request?	Yes / No
b)	Was the nature and level of the questions appropriate?	Yes / No
	If not, were suitable arrangements made to consider your comments?	Yes / No

Marking examination scripts

a)	Did you receive a sufficient number of scripts?	Yes / No
	If you did not receive all the scripts, was the method of selection satisfactory?	Yes / No
b)	Was the general standard and consistency of marking appropriate?	Yes / No
c)	Were the scripts marked in such a way as to enable you to see the reasons for the award of given marks?	Yes / No

Dissertations/project reports

a)	Was the choice of subjects for dissertations/projects appropriate?	Yes / No
b)	Was the mode and standard of assessment appropriate?	Yes / No

Coursework/continuously assessed work

a)	Was sufficient coursework made available to you for assessment?	Yes / No
b)	Was the mode and general standard of marking and consistency satisfactory?	Yes / No

Orals/performances/recitals/appropriate professional placements

a)	Were suitable arrangements made for you to moderate performances/recitals/appropriate professional placements?	Yes / No
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Meeting to consider Classification (Undergraduate/Postgraduate Progression and Award Board)

a)	Were you able to attend the meeting?	Yes / No
b)	Was the meeting conducted to your satisfaction?	Yes / No
c)	Were you satisfied with the recommendations of the Progression and Award Board?	Yes / No

Signed Date

Name (please print)

Note: if you have answered 'No' to any of the questions above, please include comments (as appropriate) in your written report