

CENTER FOR THE ADVANCED STUDY OF INDIA



Medical Tourism

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Evolution of Medical Tourism

- Until mid-1990s: affluent consumers from developing countries travel to industrialized countries for medical treatment
- Early 1990s-about 2001: Consumers travel to countries such as Argentina, Brazil, and Israel for cheap cosmetic procedures
- Post-2001: Wealthy from the Middle East, SE. Asia and S. Asia seek treatment in Asia
 - Emergence of medical tourism in Thailand, Malaysia, Singapore, and India
- Emerging Trends: Medical Outsourcing
 - Un- and underinsured consumers from industrialized countries seek 1st world care and quality at developing country prices

Drivers

- I. Rapidly increasing healthcare costs
 - System level: rationing and queuing (UK/Canada)
 - Individual: increasing numbers of un- and underinsured (US)

- II. Geopolitical events
 - Post 9/11 immigration controls

- III. Greater availability of information

Drivers

IV. Emergence of assurance and reputational mechanisms

1. Accreditation. JCI (Joint Commission International), ISO etc.
2. Partnerships and managerial oversight from leading medical providers and accreditation agencies
 - Mayo Clinic/Cleveland Clinic/Harvard Medical School affiliations in UAE
 - India's National Accreditation Board for Hospitals and Healthcare Providers affiliation with Australian Council on Healthcare Standards
3. Familiarity and comfort with diasporic healthcare providers at home
 - e.g. Indian origin health professionals in N. America and U.K
4. Diasporas seek treatment and engage in word of mouth advertising in country of origin

Drivers

V. Cost Differences

Expected facility and professional fees comparison for elective coronary artery bypass graft surgery (JCI and/or ISO accredited foreign hospitals)

Hospital	Location	Price (\$)
Apollo	India	6,500
Wockhardt	India	10,000
Bumrungrad	Thailand	15,500
Angeles	Mexico	25,000
California (Avg of 2 hospitals)		60,400

Source: Milstein, Arnold. "American Surgical Emigration is a Treatable Symptom." *U.S. Senate Special Committee on Aging*: June 27, 2006.

Challenges

1. Only a small percentage of medical procedures can be outsourced
 - Currently about 2% of healthcare spending in the US (approximately \$40 b)
 - In UK, a medical procedure requiring more than three hours of travel will not be covered by NHS
2. Liability and insurance
 - US insurance provider wariness to underdeveloped malpractice and liability mechanisms abroad
3. Aftercare: who will provide post operative care once the patient returns home?
 - Insurance mechanisms to cover treatment for complications?

Indian Healthcare

	2005	2015 (estimate)	2025 (estimate)
Total household consumption (Rs. 1000)	82	140	248
Healthcare consumption (% of household consumption)	7	9	13

Source: MGI Consumer Demand Model, v1.0

Indian Healthcare

Share of Healthcare Spending

Year	Type	Hospitalization		Non-Hospitalization	
		Rural	Urban	Rural	Urban
1986-87	Public	60	40	26	28
	Private	40	40	74	72
2004	Public	42	38	22	19
	Private	58	62	78	81

Medical Tourism Market in India

	Market Size	
Year	USD	Patients
2006	0.5 billion	200,000 (≈ 5% from US)
2012	2-3 billion	500,000 (≈ 20% from US)

Effects on Indian Healthcare

Will medical tourism complement or substitute for domestic healthcare?

Benefits

- Contributes to broad economic growth, especially for the health sector
- May stem “brain drain” and NRIs may return as they find medical sector in India more lucrative than before
- Foments technology and improved facility acquisition
- Greater competition from private sector may force changes in moribund public sector health systems

Effects

Concerns

- Increases inequalities in healthcare access between private and public systems
- Domestic brain drain from public to private sector
- Indian government's campaign to make India a primary medical tourism destination may divert attention from primary healthcare and other sectors

Policy Implications

- Will medical tourism increase “dualism” in healthcare in India?
 - And if so, will it be at the expense of the treatment of communicable diseases (AIDS, tuberculosis, malaria, etc.) which still run rampant?
- About half (but declining) of the disease burden in India is infectious diseases
 - This portion will not benefit from medical tourism and may be adversely affected because talent and resources will chase profits not patients
- Emphasizes the need for reorganizing public healthcare systems in India